

# Grandstream Networks, Inc.

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HT818

Analog Telephone Adaptor

## **Administration Guide**



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## DOCUMENT PURPOSE

This document describes the basic concept and tasks necessary to use and configure your HT818. It also covers the topic of connecting and configuring the HT818, making basic operations and the call features. Please visit <https://www.grandstream.com/support> to download the latest “HT818 User Guide”.

This guide covers following topics:

- [Product overview](#)
- [Getting started](#)
- [Configuration guide](#)
- [Upgrade and provisioning](#)
- [Restore factory default settings](#)



## CHANGE LOG

This section documents significant changes from previous versions of admin guide for HT818. Only major new features or major document updates are listed here. Minor updates for corrections or editing are not documented here.

### **Firmware Version 1.0.35.4**

- Added support to allow HT8xx provision admin password without special characters. [UPGRADING AND PROVISIONING]
- Added support for Israel time zone with DST. [Time Zone]

### **Firmware Version 1.0.33.4**

- Added feature Special Proceed Indication Tone. [Special Proceed Indication Tone]
- Added feature MWI Tone. [MWI Tone]

### **Firmware Version 1.0.31.1**

- Added support to always send HTTP basic authentication information. [Always Send HTTP Basic Authentication Information]
- Added support to enable call waiting alert-info in 180 ringing response. [Enable Call Waiting alert-info In 180 Ringing Response]

### **Firmware Version 1.0.29.8**

- Added support to authenticate based on OpenVPN Username and OpenVPN Password. [OpenVPN Username and OpenVPN Password]
- Added feature “OnHook DC Feed Current”. [OnHook DC Feed Current]

### **Firmware Version 1.0.27.2**

- No Major Changes.

### **Firmware Version 1.0.25.5**

- Added support for “OpenVPN”. [OpenVPN]
- Added support of “Maximum Number of SIP Request Retries”. [Maximum Number of SIP Request Retries]
- Added support for “Failback Timer”. [Failback Timer]

### **Firmware Version 1.0.23.5**

- Added support for “DNS SRV Failover Mode”. [DNS SRV Failover Mode]



- Added support of “Register Before DNS SRV Failover”. [Register Before DNS SRV Failover]
- Added Special Feature IZZI to support N-Way conference hosted on Nokia IMS. [Special Feature]

### **Firmware Version 1.0.21.4**

- Added support for IPv6 address without square brackets. [Primary SIP Server][Failover SIP Server][Outbound Proxy][Backup Outbound Proxy]
- Added support for DHCP Domain Name configuration. [DHCP domain name]
- Added support of “Use Configured IP” for “DNS Mode”. [Use Configured IP]
- Added support for “Play Busy Tone When Account is unregistered”. [Play Busy Tone When Account is unregistered]

### **Firmware Version 1.0.19.11**

- Added support for Telnet. [Disable Telnet]
- Added “Disable” option for “Web Access Mode” feature. [Web Access Mode]
- Moved “Trusted CA certificates” from Profile1/Profile2 to Advanced Settings and renamed as Trusted CA Certificates A, B, C, D. [Advanced Settings]
- Added options to Disable User/Viewer Levels Web Access. [Disable User Level Web Access][Disable Viewer Level Web Access]
- Added support for “Use P-Asserted-Identity Header”. [Use P-Asserted-Identity Header]
- Added Feature “Load CA Certificates”. [Load CA Certificates]
- Added support to configure TR-069 connection request port. [Connection Request Port]
- Added support to set Ring Timeout to 0 for unlimited ring timeout. [Ring Timeout]
- Added OI\_BR to special feature. [Special Feature]
- Added New Zealand Standard for Pulse Dialing Standard. [Pulse Dialing Standard]
- Increased “SIP TLS Certificate” and “SIP TLS Private Key” supported maximum length from 2048 to 4096.[SIP TLS Certificate][SIP TLS Private Key]

### **Firmware Version 1.0.17.5**

- Added support for TLS version configuration. [TLS Version]
- Updated “São Paulo” time zone to UTC-3. [Time Zone]

### **Firmware Version 1.0.15.4**

- Added more choices to feature “Disable Weak TLS Ciphers”. [Disable Weak TLS Cipher Suites]
- Added feature “Syslog Protocol”. [Syslog Protocol]
- Added support for “Distinctive Call Waiting Tone”. [Distinctive Call Waiting Tone]
- Added support for “Call Waiting Tones”. [Call Waiting Tones]
- Added support for DHCP option 67. [Configuration File Download]
- Added support to allow CID name fields for ports that are part of the active hunting group to take effect. [Hunting Group]



- Added support for GDMS. [ACS URL]
- Added Russian language to Web UI and IVR. [Language]

### **Firmware Version 1.0.13.7**

- Added ability to support provisioning server path containing the server authentication credentials for the DHCP option 66. [Allow DHCP Option 66 or 160 to Override Server]
- Added support to send SNMP trap to 3 different servers. [SNMP Trap IP Address]
- Added feature “Call Features Settings” [Call Features Settings]
- Added feature “Use SIP User Agent”. [SIP User-Agent]
- Updated “Use SIP User Agent Header” to “SIP User Agent Postfix”. [SIP User-Agent Postfix]
- Added feature “Disable Reminder Ring for DND”. [Disable Reminder Ring for DND]
- Added feature “CDR File Option”. [CDR File Option]
- Added feature “SIP File Option”. [SIP File Option]
- Added feature “Disable Weak TLS Cipher Suites”. [Disable Weak TLS Cipher Suites]
- Added feature “Pulse Dialing Standard”. [Pulse Dialing Standard]
- Added feature “Callee Flash to 3WC”. [Callee Flash to 3WC]
- Added feature “RFC2833 Count”. [RFC2833 Events Count] [RFC2833 End Events Count]
- Added feature “Replace Beginning ‘+’ with 00 in Caller ID”. [Replace Beginning ‘+’ with 00 in Caller ID]
- Added feature “Reset Call Features”. [Reset Call Features]
- Added support to view, download, and delete the call history through device Web UI. [CDR File]
- Added support to store SIP file locally. [SIP File]

### **Firmware Version 1.0.11.7**

- Added support for SIP keep-alive to use SIP NOTIFY. [SIP OPTIONS/NOTIFY Keep Alive]
- Added support to display CPU load on the device web STATUS page. [CPU load]
- Added feature “RFC2543 Hold”. [RFC2543 Hold]
- Added feature “Call Record”. [Call Record]
- Added feature “Use ARP to detect network connectivity”. [Use ARP to detect network connectivity]

### **Firmware Version 1.0.10.6**

- Added feature “Visual MWI Type”. [Visual MWI Type]
- Added feature “Disable Unknown Caller ID”. [Disable Unknown Caller ID]
- Added feature “Disable # as Redial Key”. [Disable # as Redial Key]
- Added feature “Ring Frequency”. [Ring Frequency]
- Added feature “Allow SIP Factory Reset”. [Allow SIP Factory Reset]
- Added feature “Management Interface”. [Enable Management Interface] [Management Access] [Management Interface IPv4 Address]
- Added Web menu in Spanish. [Language]



- Added support to display WAN/LAN port cable status on the Web UI. [Network Cable Status]

### **Firmware Version 1.0.9.3**

- Added support for G722 (wide-band) codec. [HT818 Technical Specifications]
- Added support for FTP/FTPS for provision and firmware upgrade. [UPGRADING AND PROVISIONING]
- Added feature “Conference Party Hang-up Tone” when “Special Feature” is set to MTS. [Call Progress Tones]

### **Firmware Version 1.0.8.7**

- Added feature “Custom Certificate”. [Custom Certificate]
- Added feature “Use P-Access-Network-Info Header”. [Use P-Access-Network-Info Header]
- Added feature “Use P-Emergency-Info Header”. [Use P-Emergency-Info Header]
- Added support for “Blacklist for Incoming Calls”. [Blacklist for Incoming Calls]
- Added feature “Play busy/reorder tone before Loop Current Disconnect”. [Play busy/reorder tone before Loop Current Disconnect]
- Removed “Ring Frequency” from web UI

### **Firmware Version 1.0.5.18**

- No major changes

### **Firmware Version 1.0.0.5**

- This is the initial version for HT818



## WELCOME

The HT818 analog telephone adapter provide transparent connectivity for analog phones and faxes to the world of internet voice. Connecting to any analog phone, fax, or PBX, the HT818 is an effective and flexible solution for accessing internet-based telephone services and corporate intranet systems across established LAN and internet connections. This Grandstream Handy Tones are a new addition to the popular Handy Tone ATA product family. This manual will help you to learn how to operate and manage your HT818 analog telephone adaptor and make the best use of their many upgraded features including simple and quick installation, 3- way conferencing, direct IP-IP Calling, and new provisioning support among other features. The HT818 is very easy to manage and configure, and it is specifically designed to be an easy to use and affordable VoIP solution for both the residential user and the teleworker.



## PRODUCT OVERVIEW

The HT818 is an 8 ports analog telephone adapter (ATA) that allow users to create a high-quality and manageable IP telephony solution for residential and office environments. Their ultra-compact size, voice quality, advanced VoIP functionality, security protection and auto provisioning options enable users to take advantage of VoIP on analog phones and enables service providers to offer high quality IP service. The HT818 is an ideal ATA for individual use and for large scale commercial IP voice deployments since it permits small and medium businesses to create integrated IP and PSTN telephony systems that efficiently manage communication costs. HT818's inclusion of an integrated NAT router and dual 10/100/1000Mbps Ethernet WAN and LAN ports enables a shared broadband connection between multiple Ethernet devices as well as the extension of VoIP services to analog phones.

### Feature Highlights

The following table contains the major features of the HT818:

	Table 1: HT818 Features at a Glance
<p style="text-align: center;"><b>HT818</b></p> 	<ul style="list-style-type: none"> <li>• Support dual 10/100/1000Mbps Ethernet port, 2 SIP profiles through 8 FXS ports</li> <li>• Support 3-way voice conferencing.</li> <li>• Support wide range of caller ID formats.</li> <li>• Support advanced telephony features, including call transfer, call forward, call-waiting, do not disturb, message waiting indication, multi-language prompts, flexible dial plan and more.</li> <li>• Support T.38 Fax for creating Fax-over-IP.</li> <li>• TLS and SRTP security encryption technology to protect calls and accounts.</li> <li>• Automated provisioning options include TR-069 and XML Config files.</li> <li>• Failover SIP server automatically switches to secondary server if main server loses connection.</li> <li>• Use with Grandstream's UCM series of IP PBXs for Zero Configuration provisioning.</li> <li>• Strong AES encryption with security certificate per unit</li> <li>• GR-909 Line Testing Functionalities.</li> <li>• Exceptional voice quality with wide-band HD codec</li> </ul>

## HT818 Technical Specifications

The following table resumes all the technical specifications including the protocols/standards supported, voice codecs, telephony features, languages, and upgrade/provisioning settings for the HT818.

**Table 2: HT818 Technical Specifications**

<b>Interfaces</b>	
<b>Telephone Interfaces</b>	Eight (8) RJ11 FXS ports
<b>Network Interface</b>	Two (2) 10/100/1000 Mbps Ethernet port (RJ45).
<b>LED Indicators</b>	POWER, LAN, WAN, PHONE1, PHONE2, PHONE3, PHONE4, PHONE 5, PHONE 6, PHONE 7 and PHONE 8.
<b>Factory Reset Button</b>	Yes.
<b>Voice, Fax, Modem</b>	
<b>Telephony Features</b>	Caller ID display or block, call waiting, flash, blind or attended transfer, forward, hold, do not disturb, 3-way conference.
<b>Voice Codecs</b>	G.711 with Annex I (PLC) and Annex II (VAD/CNG), G.723.1, G.729A/B, G.726, G722, iLBC, OPUS, dynamic jitter buffer, advanced line echo cancellation.
<b>Fax over IP</b>	T.38 compliant Group 3 Fax Relay up to 14.4kpbs and auto-switch to G.711 for Fax Pass-through.
<b>Short/Long Haul Ring Load</b>	2 REN, up to 1km on 24AWG line
<b>Caller ID</b>	Bellcore Type 1 & 2, ETSI, BT, NTT, and DTMF-based CID.
<b>Disconnect Methods</b>	Busy Tone, Polarity Reversal/Wink, Loop Current.
<b>Signaling</b>	
<b>Network Protocols</b>	TCP/IP/UDP, RTP/RTCP, HTTP/HTTPS, ARP/RARP, ICMP, DNS, DHCP, NTP, TFTP, FTP/FTPS, SSH, STUN, SIP (RFC3261), SIP over TCP/TLS, SRTP, TR-069.
<b>QoS</b>	Layer 2 (802.1Q VLAN, SIP/RTP 802.1p) and Layer 3 (ToS, DiffServ, MPLS).
<b>DTMF Methods</b>	In-audio, RFC2833 and/or SIP INFO.
<b>Provisioning and Control</b>	HTTP, HTTPS, FTP, FTPS, SSH, TFTP, TR-069, secure and automated provisioning using TR069, syslog.
<b>Security</b>	
<b>Media</b>	SRTP.
<b>Control</b>	TLS/SIPS/HTTPS.



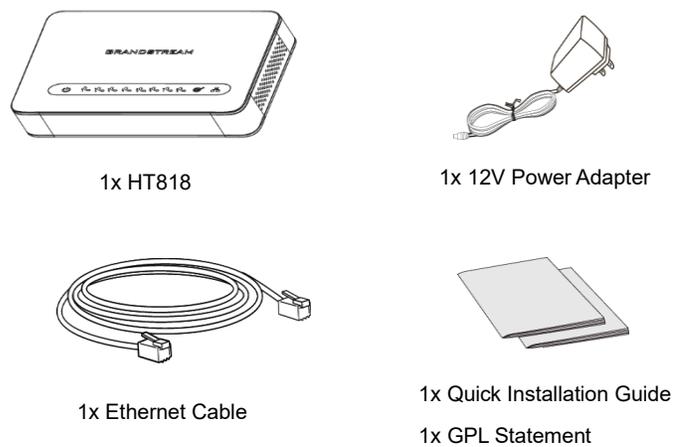
<b>Management</b>	Syslog support, SSH, remote management using web browser.
<b>Physical</b>	
<b>Universal Power Supply</b>	Input: 100-240VAC, 50-60Hz Output: 12V/1.5A.
<b>Environmental</b>	Operational: 32° – 104°F or 0° – 40°C. Storage: 14° – 140°F or -10° – 60°C. Humidity: 10 – 90% Non-condensing.
<b>Dimensions and Weight</b>	Dimension : 36 x 120 x 180 mm (H x W x D) Weight: 356g
<b>Compliance</b>	
<b>Compliance</b>	FCC/CE/RCM.

## GETTING STARTED

This chapter provides basic installation instructions including the list of the packaging contents and also information for obtaining the best performance with the HT818.

### Equipment Packaging

The HT818 ATA package contains

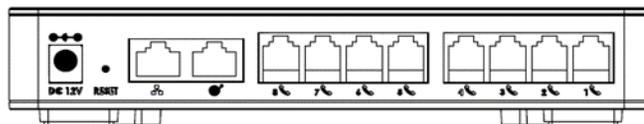


**Figure 1: HT818 Package Contents**

**Note:** Check the package before installation. If you find anything missing, contact your system administrator.

### HT818 Ports Description

The following figure describes the different ports on the back panel of the HT818.



**Figure 2: HT818 Back Panel**

**Table 3: Definition of the HT818 Connectors**

<b>Phone 1- 8 (HT818)</b>	Connects the analog phones / fax machines to the phone adapter using an RJ-11 telephone cable.
<b>WAN</b> 	Connects the phone adapter to your router, switch or modem using an Ethernet RJ45 network cable.
<b>LAN</b> 	Connects the phone adapter to your PC or switch using an Ethernet RJ45 network cable.
<b>DC Power</b>	Connects the phone adapter to PSU (12V – 1.5A).
<b>Reset</b>	Factory reset button. Press for 7 seconds to reset factory default settings.

## Connecting HT818

The HT818 is designed for easy configuration and easy installation, to connect your HT818, please follow the steps below:

### Scenario 1: Connecting the HT818 using WAN Port

When connecting HT818 using the WAN port, it will act as simple DHCP Client.

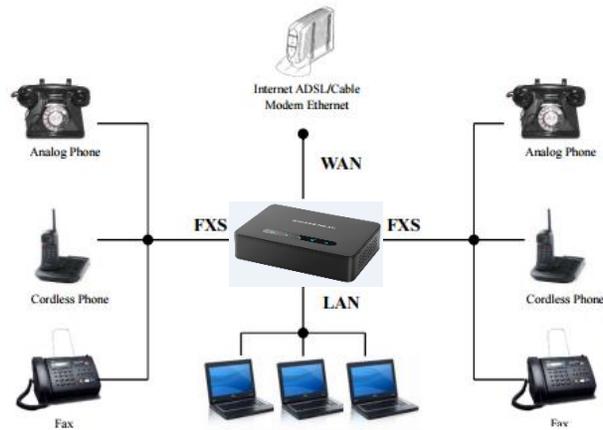
1. Insert a standard RJ11 telephone cable into the phone ports and connect the other end of the telephone cable to a standard touch-tone analog telephone.
2. Connect the WAN port of the HT818 to a router, switch or modem using an Ethernet cable.
3. Insert the power adapter into the HT818 and connect it to a wall outlet and make sure to respect the technical specifications of the power adapter used.
4. Power, WAN and Phone LEDs will be solidly lit when the HT818 is ready for use.

### Scenario 2: Connecting the HT818 using LAN Port

When connecting the HT818 using the LAN port, it will act as a router and DHCP serving addresses, the devices connected with HT818 LAN will pull DHCP addresses from your HT818.

1. Insert a standard RJ11 telephone cable into the phone ports and connect the other end of the telephone cable to a standard touch-tone analog telephone.
2. Connect a computer or switch to the LAN port of the HT818 using an Ethernet Cable.
3. Insert the power adapter into the HT818 and connect it to a wall outlet and make sure to respect the technical specifications of the power adapter used.
4. Power, LAN, and Phone LEDs will be solidly lit when the HT818 is ready for use.

**Note:** Please make sure to enable NAT Router under Web GUI → Basic Settings → Device Mode.



**Figure 3: Connecting the HT818**

## HT818 LEDs Pattern

There are four (4) LED types that help you manage the status of your HT818.



**Figure 4: HT818 LEDs Pattern**

**Table 4: HT818 LEDs Pattern Description**

LED Lights	Status
<b>Power LED</b>	The Power LED lights up when The HT818 is powered on and it flashes when the HT818 is booting up
<b>WAN LED</b>	The WAN LED lights up when The HT818 is connected to your network through the WAN port.
<b>LAN LED</b>	The LAN LED lights up when The HT818 is connected to your network through the LAN port.
<b>Phone LED 1- 8</b>	<p>The phone LEDs indicate status of the respective FXS port-phone on the back panel</p> <ul style="list-style-type: none"> <li>• <b>OFF</b> - Unregistered</li> <li>• <b>ON (Solid Blue)</b> - Registered and Available</li> <li>• <b>Blinking every 500 ms</b> - Off-Hook / Busy</li> <li>• <b>Slow blinking</b> - FXS LEDs indicates voicemail</li> </ul>

## CONFIGURATION GUIDE

The HT818 can be configured via one of two ways:

- The IVR voice prompt menu.
- The Web GUI embedded on the HT818 using PC's web browser.

### Obtain HT818 IP Address via Connected Analogue Phone

HT818 is by default configured to obtain the IP address from DHCP server where the unit is located. In order to know which IP address is assigned to your HT818, you should access to the "[Interactive Voice Response Menu](#)" of your adapter via the connected phone and check its IP address mode.

Please refer to the steps below to access the interactive voice response menu:

1. Use a telephone connected to phone ports (FXS) of your HT818.
2. Press \*\*\* (press the star key three times) to access the IVR menu and wait until you hear "Enter the menu option".
3. Press 02 and the current IP address will be announced.

### Understanding HT818 Interactive Voice Prompt Response Menu

The HT818 has a built-in voice prompt menu for simple device configuration which lists actions, commands, menu choices, and descriptions. The IVR menu works with any phone connected to the HT818. Pick up the handset and dial "\*\*\*\*" to use the IVR menu.

Table 5: Voice Prompt Menu

Menu	Voice Prompt	Options
<b>Main Menu</b>	"Enter a Menu Option"	Press "*" for the next menu option Press "#" to return to the main menu Enter 01-05, 07,10, 12-17,47 or 99 menu options
<b>01</b>	"DHCP Mode", "Static IP Mode" "PPPoE Mode"	Press "9" to toggle the selection If using "Static IP Mode", configure the IP address information using menus 02 to 05. If using "Dynamic IP Mode", all IP address information comes from the DHCP server automatically after reboot. If using "PPPoE Mode", configure PPPoE Username and Password from web GUI to get IP from your ISP.



<b>02</b>	"IP Address " + IP address	The current WAN IP address is announced If using "Static IP Mode", enter 12-digit new IP address. <b>You need to reboot your HT818 for the new IP address to take Effect.</b>
<b>03</b>	"Subnet " + IP address	Same as menu 02
<b>04</b>	"Gateway " + IP address	Same as menu 02
<b>05</b>	"DNS Server " + IP address	Same as menu 02
<b>07</b>	Preferred Vocoder	Press " <b>9</b> " to move to the next selection in the list: <ul style="list-style-type: none"> <li>• PCM U / PCMA</li> <li>• iLBC</li> <li>• G-726</li> <li>• G-723</li> <li>• G-729</li> <li>• OPUS</li> <li>• G722</li> </ul>
<b>10</b>	"MAC Address"	Announces the MAC address of the unit. <b>Note:</b> The device has two MAC addresses. One for the WAN port and one for the LAN port. The device MAC address announced is the address of LAN port.
<b>12</b>	WAN Port Web Access	Press " <b>9</b> " to toggle between <b>enable / disable</b> . Default is disabled.
<b>13</b>	Firmware Server IP Address	Announces current Firmware Server IP address. Enter 12-digit new IP address.
<b>14</b>	Configuration Server IP Address	Announces current Config Server Path IP address. Enter 12-digit new IP address.
<b>15</b>	Upgrade Protocol	Upgrade protocol for firmware and configuration update. Press " <b>9</b> " to toggle between <b>TFTP/HTTP/HTTP /FTP/FTPS</b>
<b>16</b>	Firmware Version	Announces Firmware version information.
<b>17</b>	Firmware Upgrade	Firmware upgrade mode. Press " <b>9</b> " to toggle among the following three options: <ul style="list-style-type: none"> <li>• Always check</li> <li>• Check when pre/suffix changes</li> <li>• Never upgrade</li> </ul>



<b>47</b>	“Direct IP Calling”	Enter the target IP address to make a direct IP call, after dial tone.
<b>86</b>	Voice Mail	Access to your voice mails messages.
<b>99</b>	“RESET”	Press “9” to reboot the device Enter MAC address to restore factory default setting (See <b>Restore Factory Default Setting</b> section)
	“Invalid Entry”	Automatically returns to main menu
	“Device not registered”	This prompt will be played immediately after off hook If the device is not registered, and the option “Outgoing Call without Registration” is in NO

### Five success tips when using the voice prompt

- “\*” shifts down to the next menu option and “#” returns to the main menu
- “9” functions as the ENTER key in many cases to confirm or toggle an option.
- All entered digit sequences have known lengths - 2 digits for menu option and 12 digits for IP address. For IP address, add 0 before the digits if the digits are less than 3 (i.e. - 192.168.0.26 should be key in like 192168000026. No decimal is needed).
- Key entry cannot be deleted but the phone may prompt error once it is detected.

**Note:** Please make sure to reboot the device after changing network settings (IP Address, Gateway, Subnet...) to apply the new configuration.

### Configuration via Web Browser

The HT818 embedded Web server responds to HTTP GET/POST requests. Embedded HTML pages allow a user to configure the HT818 through a web browser such as Google Chrome, Mozilla Firefox, and Microsoft’s IE.

- **Microsoft Internet Explorer:** version 10 or higher.
- **Google Chrome:** version 58.0.3 or higher.
- **Mozilla Firefox:** version 53.0.2 or higher.
- **Safari:** version 5.1.4 or higher.
- **Opera:** version 44.0.2 or higher.



## Accessing the Web UI

### - Via WAN port

For the initial setup, the Web access is by default enabled when the device is using private IP and disabled when using public IP, and you cannot access the Web UI of your HT818 until it's enabled, the following steps will show you how to enable it via IVR.

1. Power your HT818 using PSU with the right specifications.
2. Connect your analog phone to phone ports (FXS) of your HT818.
3. Press \*\*\* (press the star key three times) to access the IVR menu and wait until you hear "Enter the menu option".
4. Press 12, the IVR menu will announce that the web access is disabled, press 9 to enable it.
5. Reboot your HT818 to apply the new settings.

Please refer to steps below if your HT818 is connected via WAN port:

1. You may check your HT818 IP address using the IVR on the connected phone.  
Please see [Obtain the HT818 IP address via the connected analogue phone](#)
2. Open the web browser on your computer.
3. Enter the HT818's IP address in the address bar of the browser.
4. Enter the administrator's password to access the Web Configuration Menu.

**Note:** The computer must be connected to the same sub-network as the HT818. This can be easily done by connecting the computer to the same hub or switch as the HT818.

### - Via LAN port

Please refer to steps below if your HT818 is connected via LAN port:

1. Power your HT818 using PSU with the right specifications.
2. Connect your computer or switch directly to your HT818 LAN port.
3. Open the web browser on your computer.
4. Enter the default LAN IP address (192.168.2.1) in the address bar of the browser.
5. Enter the administrator's password to access the Web Configuration Menu.
6. Make sure to reboot your device after changing your settings to apply the new configuration.

**Note:** Please make sure that your computer has a valid IP address on the range 192.168.2.x so you can access the web GUI of your HT818.



## Web UI Access Level Management

There are two default passwords for the login page:

User Level	Username	Password	Web Pages Allowed
End User Level	user	123	Only Status and Basic Settings
Administrator Level	admin	admin	All pages
Viewer Level	viewer	viewer	View all pages. No changes allowed.

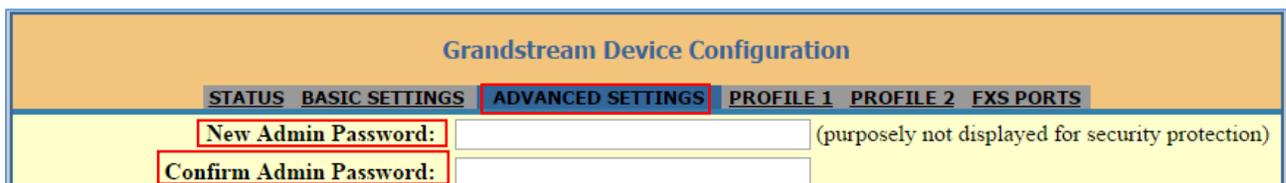
The password is case sensitive with maximum length of 25 characters. When changing any settings, always submit them by pressing **Update** or **Apply** button on the bottom of the page. After submitting the changes in all the Web GUI pages, if a reboot is required, the web page will prompt the user to reboot by offering a reboot button on the web page.

### Saving the Configuration Changes

After users make changes to the configuration, pressing **Update** button will save but not apply the changes until **Apply** button is clicked. Users can instead directly press **Apply** button. When a reboot is required to apply changes, the web page will prompt the user to reboot by offering a reboot button on the web page.

### Changing Admin Level Password

1. Access your HT818 web UI by entering its IP address in your favorite browser.
2. Enter your admin password (default: admin).
3. Press **Login** to access your settings.
4. Go to **Advanced Settings** → **New Admin Password** and enter the new admin password.
5. Confirm the new admin password.
6. Press **Apply** at the bottom of the page to save your new settings.



The screenshot shows the 'Grandstream Device Configuration' web interface. At the top, there is a navigation bar with tabs: STATUS, BASIC SETTINGS, **ADVANCED SETTINGS** (highlighted in red), PROFILE 1, PROFILE 2, and FXS PORTS. Below the navigation bar, there are two input fields: 'New Admin Password:' and 'Confirm Admin Password:'. The 'New Admin Password:' field has a placeholder text '(purposely not displayed for security protection)'. Both input fields are highlighted with red boxes.

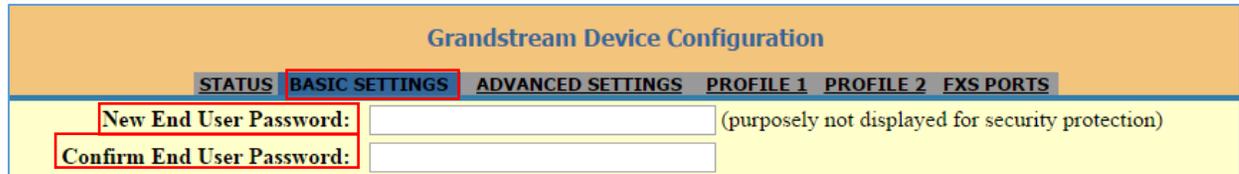
Figure 5: Admin Level Password

### Changing User Level Password

1. Access your HT818 web UI by entering its IP address in your favorite browser.
2. Enter your admin password (default: admin).
3. Press **Login** to access your settings.
4. Go to **Basic Settings** → **New End User Password** and enter the new end-user password.



5. Confirm the new end-user password.
6. Press **Apply** at the bottom of the page to save your new settings.



**Grandstream Device Configuration**

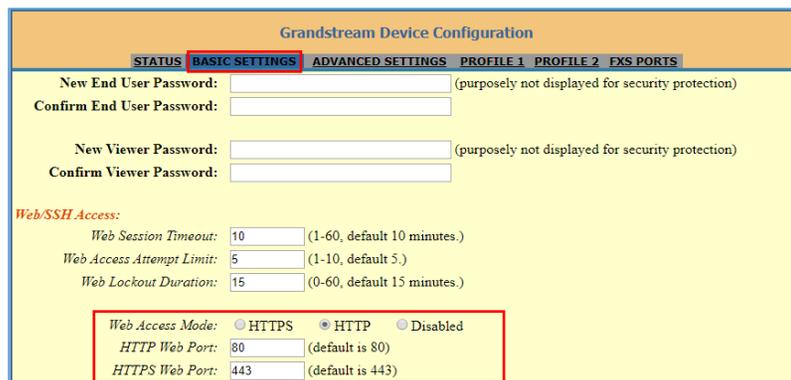
STATUS **BASIC SETTINGS** ADVANCED SETTINGS PROFILE 1 PROFILE 2 FXS PORTS

**New End User Password:**  (purposely not displayed for security protection)  
**Confirm End User Password:**

Figure 6: User Level Password

## Changing HTTP Web Port

1. Access your HT818 web UI by entering its IP address in your favorite browser.
2. Enter your admin password (default: admin).
3. Press **Login** to access your settings.
4. Go to **Basic Settings** → **HTTP Web Port**.
5. Make sure that the **Web Access Mode** is set to **HTTP**.
6. Change the current port to your desired/new HTTP port. Ports accepted are in range [1-65535].
7. Press **Apply** at the bottom of the page to save your new settings



**Grandstream Device Configuration**

STATUS **BASIC SETTINGS** ADVANCED SETTINGS PROFILE 1 PROFILE 2 FXS PORTS

New End User Password:  (purposely not displayed for security protection)  
 Confirm End User Password:

New Viewer Password:  (purposely not displayed for security protection)  
 Confirm Viewer Password:

*Web/SSH Access:*

Web Session Timeout:  (1-60, default 10 minutes.)  
 Web Access Attempt Limit:  (1-10, default 5.)  
 Web Lockout Duration:  (0-60, default 15 minutes.)

Web Access Mode:  HTTPS  HTTP  Disabled  
 HTTP Web Port:  (default is 80)  
 HTTPS Web Port:  (default is 443)

Figure 7: Web HTTP Port

## Web Configuration Pages Definitions

This section describes the options in the HT818 Web UI. As mentioned, you can log in as an administrator or an end user.

- **Status:** Displays the system info, network status, account status, and line options.
- **Basic Settings:** Configures the end user level password, IP address modes, web access, time zone settings and language.
- **Advanced Settings:** Configures networks, upgrading and provisioning, TR-069, security settings, date and time, syslog, audio settings, call settings and call progress tones.
- **Profile (1, 2):** Configures the SIP Server, SIP Registration, NAT settings, call features, ring tones.

- **FXS Ports:** Configures SIP accounts settings, Off hook Auto-dial.

## Status Page Definitions

Table 6: Status Page Definitions

Status	
<b>MAC Address</b>	<p>Shows device ID in hexadecimal format. This is needed by network administrators for troubleshooting. The MAC address will be used for provisioning and can be found on the label on original box and on the label located on the bottom panel of the device.</p> <p><b>Note:</b> The device has two MAC addresses, one for the WAN port and one for the LAN port. The MAC address located on the bottom panel of the device is the MAC address of LAN port. The MAC address of WAN port is MAC address of LAN port +1.</p> <p>Example: MAC Address: WAN - "00:0B:82:25:AF:32", LAN - "00:0B:82:25:AF:31".</p>
<b>WAN IPv4 Address</b>	Displays assigned IPv4 address.
<b>WAN IPv6 Address</b>	Displays assigned IPv6 address.
<b>Product Model</b>	Displays product model info. Default is <b>HT818</b> .
<b>Hardware Version</b>	Displays the hardware revision information and the part number.
<b>Software version</b>	<ul style="list-style-type: none"> <li>• <b>Program:</b> Specifies Program version. This is the main firmware release number, which is always used for identifying the software system of the HT818.</li> <li>• <b>Bootloader:</b> Specifies Boot version.</li> <li>• <b>Core:</b> Specifies Core version.</li> <li>• <b>Base:</b> Specifies Base version.</li> <li>• <b>CPE:</b> Specifies CPE version. CPE version is displayed only when HT818 is connected to an ACS using TR-069 protocol.</li> </ul>
<b>Software Status</b>	Indicates the current software status of the HT (Running or Stopped).
<b>System Up Time</b>	Indicates actual system time and uptime since last reboot.
<b>CPU Load</b>	Indicates CPU load (%)
<b>Network Cable Status</b>	<p>Indicates status of the cable (Up/Down) and speed information of the connection (Full/Half).</p> <p><b>Up/Down</b> means cable connected/disconnected.</p> <p><b>Full/Half</b> means full duplex/half duplex.</p>



<b>PPPoE Link Up</b>	Indicates PPPoE connection status.
<b>NAT</b>	Indicates type of NAT when it's configured.
<b>Port Status</b>	Displays relevant information regarding the FXS ports about their registration, current status and their appropriate User ID.
<b>Port Options</b>	Displays relevant information regarding the FXS ports about their DND and call forward features.
<b>CDR File</b>	<b>Download, Preview</b> or, <b>Delete</b> call history records from the web GUI. Only the last 1000 records will be available.
<b>SIP File</b>	<b>Download, Preview</b> or, <b>Delete</b> locally stored SIP trace. <b>Note: "Send SIP Log"</b> must be enabled to be able to capture the trace.
<b>Provision</b>	Displays provisioning status.
<b>Core Dump</b>	Provides generated core dump file if unit malfunctions. <b>Clean</b> will be displayed if no issues.

## Basic Settings Page Definitions

Table 7: Basic Settings Page

Basic Settings	
<b>New End User Password</b>	Configures user level password. Case sensitive and max. length of 25 characters.
<b>Confirm End User Password</b>	Re-enter the end user password to confirm change user password on web GUI to avoid typo or mistakes.
<b>New Viewer Password</b>	Configures viewer level password. Case sensitive and max. Length of 25 characters
<b>Confirm Viewer Password</b>	Re-enter the viewer password to confirm change viewer password on web GUI to avoid typo or mistakes.
<b>Web Access Mode</b>	Allows users to choose the Web Access Mode between "HTTPS", "HTTP" and "Disabled". If "Disabled" is selected, web UI access will be disabled. By default, "HTTP" is selected.
<b>HTTP Web Port</b>	Customizes HTTP port used to access the HT818 web UI. Default is <b>80</b> .



<b>HTTPS Web Port</b>	Customizes HTTPS port used to access the HT818 web UI. Default is <b>443</b> .
<b>Disable SSH</b>	Enables/disables the SSH access. Default is <b>No</b> (disabled).
<b>SSH Port</b>	Allows users to self-configure SSH Port number. By default, the port number is <b>22</b> .
<b>Disable Telnet</b>	Enables/disables the Telnet access. Default is <b>Yes</b> .
<b>Telnet Port</b>	Allows users to self-configure Telnet Port number. By default, the port number is <b>23</b> .
<b>WAN Side Web/SSH Access</b>	Enables / Disables the Web and SSH access through the WAN port. The available options are the following: <ul style="list-style-type: none"> <li>• <b>No:</b> No access to the web or SSH from any IP address on the WAN side.</li> <li>• <b>Yes:</b> Access for the Web GUI and SSH is enabled on the WAN side.</li> <li>• <b>Auto:</b> Only private IP could access the web or SSH on the WAN side.</li> </ul> Default setting is <b>Auto</b>
<b>White List for WAN Side</b>	If "WAN Side Web/SSH Access" is set to "Yes" or "Auto". Users can configure the white List for WAN Side to be used for remote management.  Multiple IPs are supported and need to be separated by "space".  <b>Example:</b> 192.168.5.222 192.168.5.223 192.168.7.0/24  <b>Note:</b> If both blacklist and whitelist are not empty, the blacklist is processed first, followed by the whitelist.
<b>Black List for WAN Side</b>	If "WAN Side Web/SSH Access" is set to "Yes" or "Auto". Users can configure the black List for WAN Side to ban WAN side web access.  Multiple IPs are supported and need to be separated by "space".  <b>Example:</b> 192.168.5.222 192.168.5.223 192.168.7.0/24  <b>Note:</b> If both blacklist and whitelist are not empty, the blacklist is processed first, followed by the whitelist.
<b>Internet Protocol</b>	Selects one of the following IP protocol modes: <ul style="list-style-type: none"> <li>• <b>IPv4 Only:</b> Enforce IPv4 protocol only.</li> <li>• <b>IPv6 Only:</b> Enforce IPv6 protocol only.</li> <li>• <b>Both, Prefer IPv4:</b> Enable both IPv4 and IPv6 and prefer IPv4.</li> <li>• <b>Both, prefer IPv6:</b> Enable both IPv4 and IPv6 and prefer IPv6.</li> </ul> <b>Note:</b> Make sure to reboot the phone for the changes to take effect.



<b>IPv4 Address</b>	<p>Allows users to configure the appropriate network settings on the HT818 to obtain IPv4 address. Users could select "DHCP", "Static IP" or "PPPoE". By default, it is set to "DHCP".</p> <ul style="list-style-type: none"> <li>• <b>DHCP mode:</b> all the field values for the static IP mode are not used (even though they are still saved in the flash memory.) The HT818 acquires its IP address from the first DHCP server it discovers from the LAN it is connected.</li> <li>• <b>Use PPPoE:</b> set the PPPoE account settings. If selected, HT818 will attempt to establish a PPPoE session if any of the PPPoE fields is set.</li> <li>• <b>Static IP mode:</b> configure IP address, subnet Mask, default router IP address, 1<sup>st</sup> preferred DNS server, 2<sup>nd</sup> preferred DNS server. These fields are set to zero by default.</li> </ul>
<b>IPv6 Address</b>	<p>Allows users to configure the appropriate network settings on the HT818 to obtain IPv6 address. Users could select "DHCP", "Static IP". By default, it is set to "DHCP".</p>
<b>Dynamically assigned via DHCP</b>	<p>All the field values for the static IP mode are not used (even though they are still saved in the flash memory.) The ATA acquires its IP address from the first DHCP server it discovers from the LAN it is connected.</p> <ul style="list-style-type: none"> <li>• <b>DHCP hostname:</b> Specifies the name of the client. The name may or may not be qualified with the local domain name. This field is optional but may be required by ISP.</li> <li>• <b>DHCP domain name:</b> Specifies the domain name that the client should use when resolving hostname via the Domain Name System.</li> <li>• <b>DHCP vendor class ID:</b> Exchanges vendor class ID by clients and servers to convey particular configuration or other identification information about a client. Default is <b>HT8XX</b>.</li> </ul>
<b>Use PPPoE</b>	<p>Set the PPPoE account settings. If selected, ATA attempt to establish a PPPoE session if any of the PPPoE fields is set.</p> <ul style="list-style-type: none"> <li>• <b>PPPoE account ID:</b> Defines the PPPoE username. Necessary if ISP requires you to use a PPPoE (Point to Point Protocol over Ethernet) connection.</li> <li>• <b>PPPoE password:</b> Specifies the PPPoE account password.</li> <li>• <b>PPPoE Service Name:</b> Defines PPPoE service name. If your ISP uses</li> </ul>



	a service name for the PPPoE connection, enter the service name here. This field is optional. Default is blank.				
<b>Preferred DNS server</b>	Specifies preferred DNS server to use when DHCP or PPPoE are set.				
<b>Statically configured as IP address</b>	Configure IP address, subnet Mask, default router IP address, 1 <sup>st</sup> preferred DNS server, 2 <sup>nd</sup> preferred DNS server. These fields are set to zero by default.				
<b>Enable Management Interface</b>	An interface for HTTP/HTTPS/SSH, the management interface will be a VLAN interface if management VLAN is configured and different to service VLAN, otherwise, a sub interface will be created on service interface. Sub interface can only be configured with a static IP address without the default gateway if both management and service interface are using the same VLAN the management interface will automatically use the gateway of the service interface.				
<b>Management Access</b>	Allows to choose which interface can be reached for HTTP/HTTPS/SSH.				
<b>Management Interface IPv4 Address</b>	Allow to choose how the IP address will be obtained on the gateway for management interface static or Dynamic (DHCP). <table border="1" data-bbox="527 1035 1490 1283"> <tr> <td><b>802.1Q/VLAN Tag</b></td> <td>Assigns the VLAN Tag of the Layer 2 QoS packets for Management interface.</td> </tr> <tr> <td><b>802.1p priority value</b></td> <td>Assigns the priority value of the Layer 2 QoS packets for management interface. Valid range is 0 to 7.</td> </tr> </table>	<b>802.1Q/VLAN Tag</b>	Assigns the VLAN Tag of the Layer 2 QoS packets for Management interface.	<b>802.1p priority value</b>	Assigns the priority value of the Layer 2 QoS packets for management interface. Valid range is 0 to 7.
<b>802.1Q/VLAN Tag</b>	Assigns the VLAN Tag of the Layer 2 QoS packets for Management interface.				
<b>802.1p priority value</b>	Assigns the priority value of the Layer 2 QoS packets for management interface. Valid range is 0 to 7.				
<b>Time Zone</b>	Selects time zone to define date/time on the device.				
<b>Self-Defined Time Zone</b>	Allows users to define their own time zone.				
<b>Allow DHCP server to set Time Zone</b>	Obtains time zone setting (offset) from a DHCP server using DHCP Option 2; it will override selected time zone. If set to "No", the analogue adapter will use selected time zone even if provided by DHCP server. Default is <b>Yes</b> .				
<b>Language</b>	Configures the languages of the voice prompt and web interface. Available languages: English, Chinese, Spanish and Russian.				
<b>Device Mode</b>	Controls whether the device is working in NAT router mode or Bridge mode. Save the setting and reboot prior to configuring the HT818.				
<b>NAT Maximum Ports</b>	Defines the number of ports that can be managed while in NAT router mode.				



	Range: 0 – 4096, default is 1024. Typically, one port per connection
<b>NAT TCP Timeout</b>	NAT TCP idle timeout in seconds. Connection will be closed after preconfigured, timeout if not refreshed. Range: 0 - 3600
<b>NAT UDP Timeout</b>	NAT TCP idle timeout in seconds. Connection will be closed after preconfigured, timeout if not refreshed. Range: 0 – 3600, default is 300
<b>Uplink Bandwidth</b>	Specifies the maximum uplink bandwidth permitted by the device. This function is disabled by default. The total bandwidth can be set as: 128K, 256K, 512K, 1M, 2M, 3M, 4M, 5M, 10M or 15M. The primary function of this setting is to limit the uplink bandwidth for the device internal system, signaling and NATed traffic. Example: When 512k is configured, there will be at least 512kbps limited for internal system, signaling and NATed traffic. Voice or RTP stream will never be limited.
<b>Downlink Bandwidth</b>	Specifies the maximum downlink bandwidth permitted by the device. This function is disabled by default. The total bandwidth can be set as: 128K, 256K, 512K, 1M, 2M, 3M, 4M, 5M, 10M or 15M. The primary function of this setting is to limit the download bandwidth for the device internal system, signaling and NATed traffic. Example: if 128 is configured, there will be at least 128kbps limited for internal system, signaling and NATed traffic. Voice or RTP stream will never be limited.
<b>Enable UPnP Support</b>	When set to “Yes”, the HT818 acts as an UPnP gateway for your UPnP enabled applications. <b>UPnP = “Universal Plug and Play”</b>
<b>Reply to ICMP on WAN Port</b>	Default is No. When set to “Yes”, the HT818 responds to the PING command from other computers but is also made vulnerable to DOS attacks.
<b>Cloned WAN MAC Address</b>	This allows the user to change/set a specific MAC address on the WAN interface. Note: Set in Hex format
<b>Enable LAN DHCP</b>	When set to “Yes”, device will function as a simple router and LAN port will provide IP addresses to internal network. Connect the WAN port to ADSL/Cable modem or any other equipment that provides access to public Internet
<b>LAN DHCP Base IP</b>	Base IP Address for a LAN port. Default factory setting is 192.168.2.1. Note: When the device detects WAN IP is conflicting with LAN IP, the LAN base IP



	<p>address will be changed based on the network mask -- the effective subnet will be increased by 1.</p> <p>For example; 192.168.2.1 will be changed to 192.168.3.1 if net mask is 255.255.255.0. Then the device will reboot</p>
<b>LAN DHCP Start IP</b>	<p>Default value is 100. The last segment of IP address assigned to the HT818 in the LAN Network.</p> <p>Default configuration assigns IP address (to local network devices) starting from 192.168.2.100.</p>
<b>LAN DHCP End IP</b>	<p>Default value is 199. This parameter allows a user to limit the number of local network devices connected to the internal router.</p> <p>Default configuration assigns IP address (to devices connected to the LAN port) in a range from 192.168.2.100 up to 192.168.2.199.</p>
<b>LAN Subnet Mask</b>	<p>Sets the LAN subnet mask. Default value is 255.255.255.0</p>
<b>DHCP IP Lease Time</b>	<p>Default value is 120 hrs (5 days). The length of time the IP address is assigned to the LAN clients. Value is set in units of hours.</p>
<b>DMZ IP</b>	<p>This function forwards all WAN IP traffic to a specific IP address if no matching port is used by HT818 or in the defined port forwarding.</p>
<b>Port Forwarding</b>	<p>Forwards a matching (TCP/UDP) port to a specific LAN IP address with a specific (TCP/UDP) port. Up to 8 rules are available.</p>
<b>Reset Type</b>	<p>Gives the administrator the option to restore default configuration on the HT818. There are 3 types of factory reset:</p> <ul style="list-style-type: none"> <li>• <b>ISP Data Reset:</b> All VoIP related configuration (mainly everything located on FXS page).</li> <li>• <b>VoIP Data Reset:</b> All ISP (Internet Service Provider) configuration which may affect the IP address.</li> <li>• <b>Full Reset:</b> Both VoIP and ISP related configuration at the same time.</li> </ul> <p><b>Note:</b> After choosing reset type, you will have to click the reset button for it to take effect.</p>

## Advanced Settings Page Definitions

Table 8: Advanced Settings

Advanced Settings	
<b>New Admin Password</b>	<p>Defines the administrator level password to access the Advanced Web Configuration page.</p> <p>This field is case sensitive. Only the administrator can configure the “Advanced Settings” page. Password field is purposely left blank for security reasons after clicking update and saved.</p> <p>The maximum password length is 30 characters.</p>
<b>Confirm Admin Password</b>	<p>Re-enter the admin password to confirm change admin password on web GUI to avoid typo or mistakes.</p>
<b>Disable User Level Web Access</b>	<p>Allows admin user to enable/disable User Level web access. when set to “Yes”, user level web access will be disabled.</p> <p>Default settings is “No”</p>
<b>Disable Viewer Level Web Access</b>	<p>Allows admin user to enable/disable Viewer Level web access. when set to “Yes”, viewer level web access will be disabled.</p> <p>Default settings is “No”</p>
<b>Layer 2 QoS</b>	<p>Sets values for:</p> <p>802.1Q/VLAN Tag. Default is <b>0</b>. Valid range is 0-4094.</p> <p>SIP 802.1p. Default is <b>0</b>. Valid range is 0-7.</p> <p>RTP 802.1p. Default is <b>0</b>. Valid range is 0-7.</p>
<b>Black List for WAN Side Port</b>	<p>It could be either port range or single port separated by a “,”</p> <p>Example: “5000-6000, 7000 “.</p>
<b>STUN Server</b>	<p>Configures IP address or domain name of STUN server. Only non-symmetric NAT routers work with STUN.</p>
<b>Keep-alive interval</b>	<p>Sends periodically a blank UDP packet to SIP server in order to keep the "ping hole" on the NAT router open. Default is <b>20</b> seconds.</p>
<b>Use STUN to detect network connectivity</b>	<p>Uses STUN keep-alive to detect WAN side network problems. If keep-alive request does not yield any response for configured number of times (minimum 3), the device will restart the TCP/IP stack. If the STUN server does not respond when the device boots up, the feature is disabled. Default setting is <b>No</b>.</p>
<b>Use DNS to detect</b>	<p>Uses DNS to detect WAN side network problems.</p>



<b>network connectivity</b>	Default setting is <b>No</b> .
<b>Use ARP to detect network connectivity</b>	Uses ARP to check the network connectivity. Default setting is <b>Yes</b> .
<b>Verify host when using HTTPS</b>	Enables / disables the host verification when using HTTPS.
<b>Firmware upgrade and provisioning</b>	Selects firmware upgrade/provisioning method: TFTP, HTTP/HTTPS or FTP/FTPS.
<b>Firmware Server Path</b>	Sets IP address or domain name of firmware server. The URL of the server that hosts the firmware release. Default is <b>fm.grandstream.com/gs</b>
<b>Config Server Path</b>	Sets IP address or domain name of configuration server. The server hosts a copy of the configuration file to be installed on the HT818. Default is <b>fm.grandstream.com/gs</b>
<b>XML Config File Password</b>	Decrypts XML configuration file when encrypted. The password used for encrypting the XML configuration file using OpenSSL.
<b>HTTP/HTTPS/FTP/FTPS User Name</b>	Enters user name to authenticate with HTTP/HTTPS/FTP/FTPS server.
<b>HTTP/HTTPS/FTP/FTPS Password</b>	Enters password to authenticate with HTTP/HTTPS/FTP/FTPS server.
<b>Firmware File Prefix</b>	Checks if firmware file is with matching prefix before downloading it. This field enables user to store different versions of firmware files in one directory on the firmware server.
<b>Firmware File Postfix</b>	Checks if firmware file is with matching postfix before downloading it. This field enables user to store different versions of firmware files in one directory on the firmware server.
<b>Config File Prefix</b>	Checks if configuration files are with matching prefix before downloading them. It allows user to store different configuration files in one directory on the provisioning server.
<b>Config File Postfix</b>	Checks if configuration files are with matching postfix before downloading them. It allows user to store different configuration files in one directory on the provisioning server.
<b>Allow DHCP Option 66 or 160 to Override</b>	Obtains configuration and upgrade server's information using options 66 from DHCP server.



<b>Server</b>	<p><b>Note:</b> If DHCP Option 66 is enabled, the HT818 will attempt downloading the firmware file from the server URL provided by DHCP, even though <b>Config Server Path</b> is left blank.</p> <p>The server URL provided by DHCP can include authentication credentials using following format: “<i>username:password@Provisioning_Server_IP</i>”.</p>
<b>3CX Auto Provision</b>	Sends multicast “SUBSCRIBE” message for provisioning at booting stage, used for PnP (Plug-and-Play) configuration. Default is <b>Yes</b> .
<b>Automatic Upgrade</b>	<p>Specifies when the firmware upgrade process will be initiated; there are 4 options:</p> <ul style="list-style-type: none"> <li>• <b>No:</b> The HT818 will only do upgrade once at boot up.</li> <li>• <b>Check every X minute:</b> User needs to specify a period in minutes.</li> <li>• <b>Check every day:</b> User needs to specify the start hour and the end hour of the day (0-23).</li> <li>• <b>Check every week:</b> User needs to specify “Day of the week (0-6)”. (Day of week is starting from Sunday).</li> </ul> <p>Default is <b>No</b>.</p>
<b>Randomized Automatic Upgrade</b>	Randomized Automatic Upgrade within the range of hours of the day or postpone the upgrade every X minute(s) by random 1 to X minute(s).
<b>Always Check for New Firmware at Boot up</b>	Configures the HT818 to always search for the new firmware at boot up. During the boot stage, the HT818 will contact the firmware upgrade server to search for a new firmware, when available it will start the upgrade process, otherwise it will boot normally.
<b>Check New Firmware only when F/W pre/suffix changes</b>	Configure the HT818 to search for the new firmware when the firmware prefix / suffix changes. When this option is selected, the HT818 will check for updates only when the pre/suffix has been changed.
<b>Always Skip the Firmware Check</b>	Configures the HT818 to skip the firmware check when this option is selected the HT818 will always skip searching for a new firmware.
<b>Disable SIP NOTIFY Authentication</b>	Disables the SIP NOTIFY Authentication on the phone adapter. If set to “Yes”, the phone adapter will not challenge NOTIFY with 401. Default is <b>No</b>
<b>Authenticate Conf File</b>	Authenticates configuration before being accepted. This protects the configuration from unauthorized modifications. Default is <b>No</b> .
<b>Validate Server Certificates</b>	<p>This feature allows users to validate server certificates with our trusted list of TLS connections. Default is enabled.</p> <p>The device needs to reboot after changing the setting.</p>



<b>Trusted Certificate A,B,C,D</b>	Uses the certificate for Authentication if “Check Domain Certificates” is set to “Yes” under “Account” → “SIP Settings”.
<b>Load CA Certificates</b>	This feature allows user to specify which CA certificate to trust when performing server authentication. Default is Built-in trusted certificates.
<b>SIP TLS Certificate</b>	Specifies SSL certificate used for SIP over TLS is in X.509 format. The HT818 has built-in private key and SSL certificate. Maximum length is 4096.
<b>SIP TLS Private Key</b>	Specifies TLS private key used for SIP over TLS is in X.509 format. Maximum length is 4096.
<b>SIP TLS Private Key Password</b>	Specifies SSL Private key password used for SIP Transport in TLS/TCP.
<b>Custom Certificate (Private Key + Certificate)</b>	Allows users to update to the device their own certificate signed by custom CA certificate to manage client authentication.
<b>Enable TR-069</b>	Sets the phone adapter system to enable the “CPE WAN Management Protocol” (TR-069). Default setting is <b>Yes</b> .
<b>ACS URL</b>	Specifies URL of TR-069 Auto Configuration Servers (e.g., <a href="http://acs.mycompany.com">http://acs.mycompany.com</a> ), or IP address. Default is: <b>https://acs.gdms.cloud</b>
<b>ACS Username</b>	Enters username to authenticate to ACS.
<b>ACS Password</b>	Enters password to authenticate to ACS.
<b>Periodic Inform Enable</b>	Sends periodic inform packets to ACS. Default is <b>Yes</b> .
<b>Periodic Inform Interval</b>	Sets frequency that the inform packets will be sent out to ACS. Default setting is <b>86400</b> seconds.
<b>Connection Request Username</b>	Enters username for ACS to connect to the HT818.
<b>Connection Request Password</b>	Enters password for ACS to connect to the HT818.
<b>Connection Request Port</b>	This feature allows user to configure the TR-069 connection request port. Default is 7547.
<b>CPE SSL Certificate</b>	Configures the Cert File for the phone adapter to connect to the ACS via SSL.



<b>CPE SSL Private Key</b>	Specifies the Cert Key for the phone adapter to connect to the ACS via SSL.
<b>Enable SNMP</b>	Enables / disables the SNMP function. Default is <b>No</b>
<b>SNMP Version</b>	Choose between (Version 1, Version 2c, or Version 3).
<b>SNMP Port</b>	Listening Port of SNMP daemon (Default 161).
<b>SNMP Trap IP Address</b>	IP address of trap destination. Up to 3 trap destinations are supported. Users should enter the IP addresses separated with comma (,).
<b>Port of Trap port</b>	Port of Trap destination (Default 162)
<b>SNMP Trap Version</b>	Choose between (Version 1, Version 2c, or Version 3).
<b>SNMP Trap Interval</b>	Time interval between traps (Default is 5).
<b>SNMPv1/v2c Community</b>	Name of SNMPv1/v2c community.
<b>SNMPv1/v2c Trap Community</b>	Name of SNMPv1/v2c trap community.
<b>SNMPv3 User Name</b>	User name for SNMPv3.
<b>SNMPv3 Security Level</b>	<ul style="list-style-type: none"> <li>• <b>noAuthUser</b>: Users with security level noAuthnoPriv and context name as noAuth.</li> <li>• <b>authUser</b>: Users with security level authNoPriv and context name as auth.</li> <li>• <b>privUser</b> : Users with security level authPriv and context name as priv.</li> </ul>
<b>SNMPv3 Authentication Protocol</b>	Select the Authentication Protocol: "None" or "MD5" or "SHA."
<b>SNMPv3 Privacy Protocol</b>	Select the Privacy Protocol: "None" or "AES/AES128" or "DES".
<b>SNMPv3 Authentication Key</b>	Enter the Authentication Key.
<b>SNMPv3 Privacy Key</b>	Enter the Privacy Key.
<b>SNMPv3 Trap User Name</b>	User name for SNMPv3 Trap.
<b>SNMPv3 Trap Security</b>	<ul style="list-style-type: none"> <li>• <b>noAuthUser</b>: Users with security level noAuthnoPriv and context name as</li> </ul>



<b>Level</b>	noAuth. <ul style="list-style-type: none"> <li>• <b>authUser:</b> Users with security level authNoPriv and context name as auth.</li> <li>• <b>privUser:</b> Users with security level authPriv and context name as priv.</li> </ul>
<b>SNMPv3 Trap Authentication Protocol</b>	Select the Authentication Protocol: "None" or "MD5" or "SHA".
<b>SNMPv3 Trap Privacy Protocol</b>	Select the Privacy Protocol: "None" or "AES/AES128" or "DES".
<b>SNMPv3 Trap Authentication Key</b>	Enter the Trap Authentication Key.
<b>SNMPv3 Trap Privacy Key</b>	Enter the Trap Privacy Key.
<b>Enable RADIUS Web Access Control</b>	Default is <b>No</b> .
<b>Action upon RADIUS Auth Server Error</b>	Choose action upon RADIUS server error. Default is Authenticate Locally (Default Authenticate Locally)
<b>RADIUS Auth Server Address</b>	Address of RADIUS Auth server.
<b>RADIUS Auth Server Port</b>	Port of RADIUS Auth server.
<b>RADIUS Shared Secret</b>	Set RADIUS shared secret.
<b>RADIUS VSA Vendor ID</b>	Configure RADIUS VSA Vendor ID to match RADIUS server's configuration. Default is 42397 for Grandstream Networks Inc.
<b>RADIUS VSA Access Level Attribute</b>	Configure RADIUS VSA Access Level Attribute to match RADIUS server's configuration. Incorrect setting would cause Radius authenticate fail.
<b>Enable OpenVPN</b>	Allow user to enable OpenVPN. Default is No.
<b>OpenVPN Server Address</b>	Specify the IP address or FQDN for the OpenVPN Server.
<b>OpenVPN Port</b>	Specify the listening port of the OpenVPN server. Default is 1194.
<b>OpenVPN Interface type</b>	Specify the Interface type of OpenVPN whether TAP or TUN. Default is TUN.



<b>OpenVPN Transport</b>	Specify the Transport Type of OpenVPN whether UDP or TCP. Default is UDP.
<b>Enable OpenVPN LZO Compression</b>	Enable OpenVPN LZO Compression. Default is Yes.
<b>OpenVPN Encryption</b>	Select the OpenVPN Encryption. Default is BF-CBC 128 bit (default key).
<b>OpenVPN Digest</b>	Select the OpenVPN Digest. Default is SHA1.
<b>OpenVPN Username</b>	Allows users to configure OpenVPN username
<b>OpenVPN Password</b>	Allows users to configure OpenVPN Password
<b>OpenVPN CA</b>	Specifies the OpenVPN CA. Maximum Character Number is 8192.
<b>OpenVPN Certificate</b>	Specifies the OpenVPN Certificate. Maximum Character Number is 8192.
<b>OpenVPN Client Key</b>	Specifies the Client Key. Maximum Character Number is 8192.
<b>OpenVPN Client Key</b>	Specifies the Client Key. Maximum Character Number is 8192.
<b>OpenVPN Client Key Password</b>	Configures the OpenVPN Client Key Password. Maximum Length is 64.
<b>System Ring Cadence</b>	Sets ring cadences for all incoming calls. Syntax: c=on1/off1-on2/off2-on3/off3;) Default is set to c=2000/4000; (US standards) on1 is the period of ringing ("On time" in "ms") while off1 is the period of silence. Up to three cadences are supported.
<b>Call Progress Tones</b> <ul style="list-style-type: none"> <li>• <b>Dial tone</b></li> <li>• <b>Ring back tone</b></li> <li>• <b>Busy tone</b></li> <li>• <b>Reorder tone</b></li> <li>• <b>Confirmation tone</b></li> <li>• <b>Call-Waiting tone</b></li> <li>• <b>Prompt Tone</b></li> <li>• <b>Conference Party Hang-up Tone*</b></li> <li>• <b>Special Proceed Indication Tone</b></li> </ul>	<p>Configures tone frequencies according to user preference. By default, the tones are set to North American frequencies. Frequencies should be configured with known values to avoid uncomfortable high pitch sounds. ON is the period of ringing (ON time in ms) while OFF is the period of silence. In order to set a continuous ring, OFF should be zero. Otherwise, it will ring ON ms and a pause of OFF ms and then repeats the pattern.</p> <p>Please refer to the document below to determine your local call progress tones:  <a href="http://www.itu.int/ITU-T/inr/forms/files/tones-0203.pdf">http://www.itu.int/ITU-T/inr/forms/files/tones-0203.pdf</a></p> <p>* "Conference Party Hang-up Tone" will apply only if the "Special Feature" is set to "MTS".</p> <p>Special Proceed Indication Tone: This feature allows user to configure the tone played when user goes offhook and there is voicemail on the subscribed mailbox. Need to set 'MWI Tone' to 'Special Proceed Indication Tone' to use this feature.</p>



<b>Prompt Tone Access Code</b>	Specifies the key pattern to get Prompt Tone. Maximum 20 digits
<b>Lock Keypad Update</b>	Locks configuration update via keypad. Default is <b>No</b> .
<b>Disable Voice Prompt</b>	Removes ability to use integrated voice prompt menu configuration. Default is <b>No</b> .
<b>Disable Direct IP Call</b>	Deactivates Direct IP-to-IP calling function. Default is <b>No</b> .
<b>Play Busy Tone When Account is unregistered</b>	When this feature is set to Yes, device will play busy tone when the FXS port account is not registered, and the attached analog phone is off hook. <b>Note:</b> When this feature is enabled, “Outgoing Call without Registration” option need to be set to <b>NO</b> as well for the busy tone to be played instead of the dial tone when the handset is placed off hook and the account is unregistered.
<b>Blacklist for Incoming Calls</b>	Allow users to block incoming calls from specific list of numbers. Maximum allow 10 SIP numbers and each number should be separated by a comma (’,’) in web UI. Other allowed characters: 26 letters (A-Z and a-z), comma (“,”), asterisk (“*”), pound sign (“#”) and plus sign (“+”).
<b>NTP Server</b>	Defines URL or IP address of the NTP (Network Time Protocol). Used by the HT818 to synchronize the date and time. Public NTP servers can be found at <a href="http://www.ntp.org">http://www.ntp.org</a> . Default is <b>pool.ntp.org</b>
<b>Allow DHCP Option 42 to NTP Server</b>	Obtains NTP server address from a DHCP server using DHCP Option 42; it will override configured NTP Server. If set to “No”, the HT818 will use configured NTP server to synchronize time and date even if a NTP server is provided by DHCP server. Default is <b>Yes</b> .
<b>DHCP Option 17 Enterprise Number</b>	This option contains vendor-specific option data, much like DHCPv4 option 43. There is an extra difference in that in DHCPv6, this option carries a vendor ID as well, which allows for data from multiple vendors to be provided to the device. Default is <b>3561</b> .
<b>CDR File Option</b>	By default, the device will split the allowed memory for CDR file into 2 parts. Device will create the first CDR file which is half of the allowed size, when it is full, device will create the second file. <ul style="list-style-type: none"> <li>• When “CDR File Option” is set to Default “<b>Keep</b>”, device will keep the call records when both files are full, no more new record will be stored.</li> <li>• When this feature is set to “<b>Override</b>”, device will clear the first CDR file</li> </ul>



	<p>and start storing again.</p> <p>The CDR file output will be available at Status page: [CDR File]</p>
<b>SIP File Option</b>	<p>By default, the device will split the allowed memory for SIP file into 2 parts. Device will create the first SIP file which is half of the allowed size, when it is full, device will create the second file.</p> <ul style="list-style-type: none"> <li>• When “SIP File Option” is set to Default “<b>Keep</b>”, device will keep the call records when both files are full, no more new record will be stored.</li> <li>• When this feature is set to “<b>Override</b>”, device will clear the first SIP file and start storing again.</li> </ul> <p>The SIP file output will be available at Status page: [SIP File]</p> <p><b>Note:</b> “<b>Send SIP Log</b>” must be enabled to be able to capture the trace.</p>
<b>Disable Weak TLS Cipher Suites</b>	<p>This feature allows users to disable weak ciphers. The given choices are:</p> <ol style="list-style-type: none"> <li>1- Enable Weak TLS Ciphers Suites.</li> <li>2- Disable Symmetric Encryption RC4/DES/3DES.</li> <li>3- Disable Symmetric Encryption SEED.</li> <li>4- Disable All Of The Above Weak Symmetric Encryption.</li> <li>5- Disable Symmetric Authentication MD5.</li> <li>6- Disable All Of The Above Weak Symmetric Authentication.</li> <li>7- Disable Protocol Version SSLv2/SSLv3.</li> </ol> <p>Default is <b>Enable Weak TLS Ciphers Suites</b>.</p>
<b>Minimum TLS Version</b>	<p>The Feature allows users to choose the Minimum TLS Version. Choices are:</p> <ol style="list-style-type: none"> <li>1- Unlimited.</li> <li>2- TLS 1.0.</li> <li>3- TLS 1.1.</li> <li>4- TLS 1.2.</li> </ol> <p>Default is <b>Unlimited</b>.</p>
<b>Maximum TLS Version</b>	<p>The Feature allows users to choose the Maximum TLS Version. Choices are:</p> <ol style="list-style-type: none"> <li>1- Unlimited.</li> <li>2- TLS 1.0.</li> <li>3- TLS 1.1.</li> <li>4- TLS 1.2.</li> </ol> <p>Default is <b>Unlimited</b>.</p>
<b>Syslog Protocol</b>	<p>Allows the users to customize the Syslog Protocol and use either <b>UDP</b> (Default)</p>



	or <b>SSL/TLS</b> .
<b>Syslog Server</b>	Sets IP address or URL of system log server. The server collects system log information from the HT818. <b>Note:</b> A reboot is required to take effect.
<b>Syslog Level</b>	<p>Selects log level; the level is one of DEBUG, INFO, WARNING, and ERROR. Syslog messages are sent based on the following events. Default is <b>NONE</b>.</p> <ol style="list-style-type: none"> <li>1. Product model/version on boot up (INFO level)</li> <li>2. NAT related info (INFO level)</li> <li>3. Sent or received SIP message (DEBUG level)</li> <li>4. SIP message summary (INFO level)</li> <li>5. Inbound and outbound calls (INFO level)</li> <li>6. Registration status change (INFO level)</li> <li>7. Negotiated codec (INFO level)</li> <li>8. Ethernet link up (INFO level)</li> <li>9. SLIC chip exception (WARNING and ERROR levels)</li> <li>10. Memory exception (ERROR level)</li> </ol> <p>The Syslog uses USER facility. In addition to standard Syslog payload, it contains the following components:          GS_LOG: [device MAC address] [error code] error message</p> <p><b>Example:</b> May 19 02:40:38 192.168.1.14 GS_LOG: [00:0b:82:00:a1:be][000] Ethernet link is up</p>
<b>Send SIP Log</b>	Configures the HT818 to send a replicate of the SIP packets on the syslog. Default is <b>No</b>
<b>Always Send HTTP Basic Authentication Information</b>	If set to Yes, the device will send configured user name and password within HTTP request without server sending authentication challenge.
<b>Automatic Reboot</b>	Default is <b>No</b> . When “Yes, reboot every day at hour” or “Yes, reboot every week at day” or “Yes, reboot every month at day” is checked, user can specify “Hour of the day (0-23)” or “Day of the week (0-6)” or “Day of the month (0-30)”. Default time is Monday 1AM.
<b>Download Device Configuration</b>	Downloads actual device configuration file in .txt format.
<b>Download Device XML Configuration</b>	Downloads actual device configuration file in .xml format.



<b>Upload Firmware</b>	Allows users to upgrade the firmware with a single firmware file by browsing and loading the file from computer (local directory).
<b>Upload Configuration</b>	Allows users to upload the configuration file by browsing and loading it from computer (local directory).
<b>Export Backup Configuration</b>	Download backup file to local computer. The backup file is XML and encrypted.
<b>Restore From Backup Configuration</b>	Upload backup file to the ATA to restore your saved configuration

## Profiles Pages Definitions

**Table 9: Profiles Pages**

<b>Profiles (1,2)</b>	
<b>Profile Active</b>	Activates / Deactivates the accounts. The FXS port configuration will not change if disabled, although the port will not be operational, in this state, there will be no dial tone when picking up the analog phone, and making/receiving calls will not be possible.
<b>Primary SIP Server</b>	Configures SIP server IP address (Supports both IPv4 and IPv6 addresses) or domain name provided by VoIP service provider. (For example: sip.mycompany.com, IPv4: 192.168.5.170, or IPv6: fe80::20b:82ff:fe75:211d). This is the primary SIP server used to send/receive SIP messages from/to HT818.
<b>Failover SIP Server</b>	Defines failover SIP server IP address (Supports both IPv4 and IPv6 addresses) or domain name provided by VoIP service provider. (For example: sip.mycompany.com, IPv4: 192.168.5.170, or IPv6 fe80::20b:82ff:fe75:211d:). This server will be used if primary SIP server becomes unavailable.
<b>Prefer Primary SIP Server</b>	Selects to prefer primary SIP server. The account will register to primary Server if registration with Failover server expires. Default is <b>No</b> .
<b>Outbound Proxy</b>	Specifies IP address (Supports both IPv4 and IPv6 addresses) or domain name of outbound Proxy, or media gateway, or session border controller. (For example: proxy.myprovider.com, IPv4: 192.168.5.170, or IPv6: fe80::20b:82ff:fe75:211d). It's Used by HT818 for firewall or NAT penetration



	in different network environments. If symmetric NAT is detected, STUN will not work, and only outbound proxy can correct the problem.
<b>Backup Outbound Proxy</b>	Configures the backup outbound proxy to be used when the “Outbound Proxy” registration fails. (For example: proxy.myprovider.com, or IP address, if any: IPv4: 192.168.5.170/ IPv6: fe80::20b:82ff:fe75:211d). By default, this field is left empty.
<b>Prefer Primary Outbound Proxy</b>	If the user configures this option to “Yes”, when registration expires, the device will re-register via primary outbound proxy. By default, this option is <b>disabled</b> .
<b>Allow DHCP Option 120 (override SIP Server)</b>	Configures the HT818 to collect SIP server address from DHCP option 120. Default is <b>No</b> .
<b>SIP transport</b>	Selects transport protocol for SIP packets; UDP or TCP or TLS. Please make sure your SIP Server or network environment supports SIP over the selected transport method. Default is <b>UDP</b> .
<b>SIP URI Scheme When Using TLS</b>	Specifies if “sip” or “sips” will be used when TLS/TCP is selected for SIP Transport. The default setting is “sips”.
<b>Use Actual Ephemeral Port in Contact with TCP/TLS</b>	Controls the port information in the Via header and Contact header. If set to “No”, these port numbers will use the permanent listening port on the phone. Otherwise, they will use the ephemeral port for the connection. The default setting is “No”.
<b>NAT Traversal</b>	Indicates type of NAT for each account. This parameter configures whether the NAT traversal mechanism is activated. Users could select the mechanism from No, Keep-alive, STUN, UPnP. Default setting is <b>No</b> .
<b>DNS Mode</b>	Selects DNS mode to use for the client to look up server. One mode can be chosen. <ul style="list-style-type: none"> <li>• <b>A Record (Default):</b> Resolves IP Address of target according to domain name.</li> <li>• <b>SRV:</b> DNS SRV resource records indicate how to find services for various protocols.</li> <li>• <b>NAPTR/SRV:</b> Naming Authority Pointer according to RFC2915.</li> <li>• <b>Use Configured IP:</b> If the SIP server is configured as domain name, device will not send DNS queries, but will use "Primary IP" or "Backup IP" to send SIP message if at least one of them is not empty. It will try</li> </ul>



	<p>to use "Primary IP" first, after 3 tries without any response, it will switch to "Backup IP 1", then "Backup IP 2", and then it will switch back to "Primary IP" after 3 retries.</p>
<b>DNS SRV use Registered IP</b>	<p>When the HT818 is registered using the second SRV record, making an outbound call, it will try the second SRV (registered IP) first. By default, this option is disabled, and the DNS SRV will use first SRV instead of the registered IP.</p>
<b>DNS SRV Failover Mode</b>	<p>Configure the preferred IP mode for DNS SRV or NAPTR/SRV. If "default" is selected, first IP from query result will be applied; If "Saved one until DNS TTL" is selected, previous IP will be applied before reaches DNS timeout; If "Saved one until no response" is selected, previous IP will be applied even after DNS time out until it's unreachable.</p> <ul style="list-style-type: none"> <li>• <b>Default</b></li> </ul> <p>If the option is set with "default", it will again try to send register messages to one IP at a time, and the process repeats.</p> <ul style="list-style-type: none"> <li>• <b>Saved one until DNS TTL</b></li> </ul> <p>If the option is set to "Saved one until DNS TTL", it will send register messages to the previously registered IP first. If no response, it will try to send one at a time for each IP. This behavior lasts if DNS TTL (time-to-live) is up.</p> <ul style="list-style-type: none"> <li>• <b>Saved one until no responses</b></li> </ul> <p>If the option is set with "Saved one until no responses", it will send register messages to the previously registered IP first, but this behavior will persist until the registered server does not respond.</p>
<b>Failback Timer</b>	<p>When the primary SBC is up, device will send SIP requests to the primary SBC. If at any point device fails over to the secondary SBC, the SIP requests will stay on the failover SBC for the duration of the failback timer. When the timer expires, device will send SIP requests to the primary SBC, (in minutes. Default is 60 minutes, max 45 days).</p>
<b>Register Before DNS SRV Failover</b>	<p>This feature is used to control whether the device need to initiate a new registration request (following existing DNS SRV fail-over mode) first and then direct the non-registration SIP request (INVITE) to the new successfully registered server or not.</p>
<b>TEL URI</b>	<p>Indicates E.164 number in "From" header by adding "User=Phone" parameter or using "Tel:" in SIP packets, if the HT818 has an assigned PSTN</p>



	<p>Number.</p> <ul style="list-style-type: none"> <li>• <b>Disabled:</b> Use "SIP User ID" information in the Request-Line and "From" header.</li> <li>• <b>User=Phone:</b> "User=Phone" parameter will be attached to the Request-Line and "From" header in the SIP request to indicate the E.164 number. If set to "Enable".</li> <li>• <b>Enabled:</b> "Tel:" will be used instead of "sip:" in the SIP request.</li> </ul> <p>Please consult your carrier before changing this parameter. Default is <b>Disabled</b>.</p>
<b>Use Request Routing ID in SIP INVITE Header</b>	<p>If set to Yes, device will use the configured [<b>Request URI Routing ID</b>] in the SIP INVITE. This option is usually used under a SIP trunk account's configuration. Default is <b>No</b>.</p>
<b>SIP Registration</b>	<p>Controls whether the HT818 needs to send REGISTER messages to the proxy server. Default setting is <b>Yes</b>.</p>
<b>Unregister on Reboot</b>	<p>Controls whether to clear SIP user's information by sending un-register request to the proxy server. The un-registration is performed by sending a REGISTER message with Contact set to * and Expires=0 parameters to the SIP server. This will unregister the SIP account under the concerned FXS page.</p> <p>Default is <b>No</b>.</p>
<b>Outgoing Call Without Registration</b>	<p>Enables the ability to place outgoing calls even if the account is not registered (if allowed by ITSP); device will not be able to receive incoming calls. Default is <b>No</b>.</p>
<b>Register Expiration</b>	<p>Refreshes registration periodically with specified SIP proxy (in minutes). Maximum interval is 65535 minutes (about 45 days). Default is <b>60</b> minutes (or 1 hour).</p>
<b>Reregister Before Expiration</b>	<p>Sends re-register request after specific time (in seconds) to renew registration before the previous registration expires.</p>
<b>SIP Registration Failure Retry Wait Time</b>	<p>Sends re-register request after specific time (in seconds) when registration process fails. Maximum interval is 3600 seconds (1 hour). Default is <b>20</b> seconds.</p>
<b>SIP Registration Failure Retry Wait Time upon 403 Forbidden</b>	<p>Sends re-register request after specific time (in seconds) when registration process fails with error 403 Forbidden. Maximum interval is 3600 seconds (1 hour).</p>



	Default is <b>1200</b> seconds.
<b>MWI Tone</b>	When set to Default, device will play Stutter Dial Tone when there is voicemail, if set to Special Proceed Indication Tone, device will play the configured special proceed indication tone upon user offhook when there is voicemail
<b>Enable SIP OPTIONS/NOTIFY Keep Alive</b>	Enables SIP OPTIONS or SIP NOTIFY to track account registration status so the phone adapter will send periodic OPTIONS/NOTIFY message to server to track the connection status with the server. Default setting is <b>No</b> .
<b>SIP OPTIONS/NOTIFY Keep Alive Interval</b>	Configures the time interval when the phone adapter sends OPTIONS or NOTIFY message to SIP server. The default setting is 30 seconds, which means the phone adapter will send an OPTIONS message to the server every 30 seconds. The default range is <b>1-64800</b> .
<b>SIP OPTIONS/NOTIFY Keep Alive Max Lost</b>	Defines the Number of max lost packets for SIP OPTIONS or SIP NOTIFY Keep Alive before re-registration. Between 3-10, default is <b>3</b> .
<b>Layer 3 QoS</b>	Defines Diff-Serv values for SIP and RTP. Defaults are: SIP Diff-Serv: <b>24</b>   RTP Diff-Serv: <b>46</b>
<b>Local SIP Port</b>	Defines local port to use by the HT818 for listening and transmitting SIP packets. Default value for FXS 1 is 5060 and 5062 for FXS 2.
<b>Local RTP Port</b>	Defines the local RTP-RTCP port pair the HT818 will listen and transmit. It is the HT818 RTP port for channel 0. The default value for FXS port is <b>5004</b>
<b>Use Random SIP Port</b>	Controls whether to use configured or random SIP ports. This is usually necessary when multiple HT818 are behind the same NAT. Default is <b>No</b> .
<b>Use Random RTP Port</b>	Controls whether to use configured or random RTP ports. This is usually necessary when multiple HT818 are behind the same NAT. Default is <b>No</b> .
<b>Enable RTCP</b>	Allows users to enable RTCP. The default setting is "Yes".
<b>Hold Target Before Refer</b>	Allows user to hold or not hold the phone call before referring. The default setting is "Yes".
<b>Refer-To Use Target Contact</b>	Includes target's "Contact" header information in "Refer-To" header when using attended transfer. Default is <b>No</b> .
<b>Transfer on Conference Hang-up</b>	If set to "Yes", when the phone hangs up as the conference initiator, the conference call will be transferred to the other parties so that other parties will remain in the conference call. Default setting is <b>No</b> .



<b>Disable Bellcore Style 3-Way Conference</b>	Gives the users the possibility of making conference calls by pressing “Flash” key, when it’s enabled by dialing *23 +second callee number. Default is <b>No</b>
<b>Remove OBP from Route Header</b>	Removes outbound proxy info in “Route” header when sending SIP packets. Default is <b>No</b> .
<b>Support SIP Instance ID</b>	Includes “SIP Instance ID” attribute to “Contact” header in REGISTER request as defined in IETF SIP outbound draft. Default is <b>No</b> .
<b>Validate Incoming SIP Messages</b>	Specifies if the ATA will check the incoming SIP messages caller ID and CSeq headers. If the message does not include the headers, it will be rejected. Default is <b>No</b> .
<b>Check SIP User ID for Incoming INVITE</b>	Checks SIP User ID in the Request URI of incoming INVITE; if it doesn't match the HT818 SIP User ID, the call will be rejected. Direct IP calling will also be disabled. Default is <b>No</b> .
<b>Authenticate Incoming INVITE</b>	Challenges the incoming INVITE for authentication with SIP 401 Unauthorized message. Default is <b>No</b> .
<b>Authenticate server certificate domain</b>	Configures whether to validate the domain certificate when download the firmware/config file. If it is set to "Yes", the phone will download the firmware/config file only from the legitimate server. The default setting is "No".
<b>Authenticate server certificate chain</b>	Configures whether to validate the server certificate when download the firmware/config file. If it is set to "Yes", the phone will download the firmware/config file only from the legitimate server. The default setting is "No".
<b>Allow Incoming SIP Messages from SIP Proxy Only</b>	Checks SIP address of the Request URI in the incoming SIP message; if it doesn't match the SIP server address of the account, the call will be rejected. Default is <b>No</b> .
<b>Use Privacy Header</b>	Determines if the “Privacy header” will be presented in the SIP INVITE message and if it includes the caller info in this header. If set to Default, it will add Privacy header unless special feature is <b>Telkom SA</b> or <b>CBCOM</b> . Default is <b>Default</b> .
<b>Use P-Preferred-Identity</b>	Specifies if the P-Preferred-Identity Header will be presented in the SIP



<b>Header</b>	INVITE message. If set to "default", the P-Preferred-Identity Header will be omitted in SIP INVITE message when <b>Telkom SA</b> or <b>CBCOM</b> is active. If set to "Yes", the P-Preferred- Identity Header will always be presented. If set to "No", it will be omitted. Default setting is: <b>Default</b> .
<b>Use P-Access-Network-Info Header</b>	With this feature enabled, device will populate the WAN access node with IEE-802.11a, IEE-802.11b in P-Access-Network-Info SIP header.
<b>Use P-Emergency-Info Header</b>	This feature support of IEEE-48-addr and IEEE-EUI-64 in SIP header for emergency calls.
<b>Use P-Asserted-Identity Header</b>	When this feature is set to Yes, device will send P-Asserted-Identity Header on the SIP Invite.
<b>SIP REGISTER Contact Header Uses</b>	Specifies which address (LAN or WAN address) the device will detect to use it in SIP Register Contact Header. Default is <b>LAN Address</b> .
<b>Caller ID Fetch Order</b>	Selects the Caller ID display order which need to be respected by the HT818. The available options are: <ul style="list-style-type: none"> <li>• <b>Auto</b>: When set to "Auto", the HT818 will look for the caller ID in the order of P-Asserted Identity Header, Remote-Party-ID Header and From Header in the incoming SIP INVITE.</li> <li>• <b>Disabled</b>: When set to "Disabled", all incoming calls are displayed with "Unavailable".</li> <li>• <b>From Header</b>: When set to "From Header", the HT818 will use the FROM header to display the caller ID.</li> </ul>
<b>Allow SIP Factory Reset</b>	Allows to reset the devices directly through SIP Notify. If "Allow SIP Factory Reset" is set to "YES" under Profile page, then the ATA receives the NOTIFY from the SIP server with <b>Event: reset</b> , the HT should perform a factory reset after the authentication.  The authentication in this case can be either with: <ul style="list-style-type: none"> <li>• The admin password if no SIP account is configured on the HT.</li> <li>• With the credentials of the SIP account if configured on the ATA.</li> </ul>
<b>Maximum Number of SIP Request Retries</b>	This feature allows user to configure the number of SIP retries before failover occurs. ( between 1 and 10, default is 4).
<b>SIP T1 Timeout</b>	Defines T1 timeout value. It is an estimate of the round-trip time between the client and server transactions. For example, the HT818 will attempt to



	<p>send a request to a SIP server. The time it takes between sending out the request to the point of getting a response is the SIP T1 timer. If no response is received the timeout is increased to (2*T1) and then (4*T1). Request re-transmit retries would continue until a maximum amount of time defined by T2.</p> <p>Default is <b>0.5</b> seconds.</p>
<b>SIP T2 Interval</b>	<p>Identifies maximum retransmission interval for non-INVITE requests and INVITE responses. Retransmitting and doubling of T1 continues until it reaches T2 value.</p> <p>Default is <b>4</b> seconds.</p>
<b>SIP Timer D</b>	<p>Configure the SIP Timer D defined in RFC3261. 0 - 64 seconds.</p> <p>Default <b>0</b></p>
<b>DTMF Payload Type</b>	<p>Defines payload type for DTMF using RFC2833.</p>
<b>Preferred DTMF method (in order)</b>	<p>Sorts DTMF methods (in-audio, via RTP (RFC2833) or via SIP INFO) by priority.</p>
<b>Disable DTMF Negotiation</b>	<p>Uses above DTMF order without negotiation.</p> <p>Default is <b>No</b>.</p>
<b>Generate Continuous RFC2833 Events</b>	<p>When enabled the RFC2833 events are generated until key is released.</p> <p>Default is <b>No</b>.</p>
<b>Send Hook Flash Event</b>	<p>Default is <b>No</b>. If set to yes, flash will be sent as DTMF event.</p>
<b>Flash Digit Control</b>	<p>When it set to YES it allows the user to perform some call setting when both channels are used while pressing:</p> <ul style="list-style-type: none"> <li>• <b>"Flash + 1"</b> in order to hang up the current call and resume a call that was held.</li> <li>• <b>"Flash + 2"</b> in order to hold the current call and resume a call that was held.</li> <li>• <b>"Flash + 3"</b> in order to perform 3-way conference.</li> <li>• <b>"Flash + 4"</b> in order to perform attended transfer.</li> </ul> <p><b>Note:</b> Please refer to the user guide for detailed steps to perform above operations.</p>
<b>Enable Call Features</b>	<p>Enables do not disturb, call forward and other call features via the local feature codes on the base. Otherwise, ITSP feature codes can be used.</p> <p>Default is <b>Yes</b>.</p>



<b>Enable Call Waiting alert-info In 180 Ringing Response</b>	When set to Yes, Alert-Info header will be added in 180 Ringing for Call Waiting case.
<b>Callee Flash to 3WC</b>	When this feature is set to <b>Yes</b> , device would be able to set up the 3-way conference call even when device is the callee in the second call. Default is <b>No</b> .
<b>Off Hook Auto Dial Delay</b>	Specifies the auto-dial delay after off hook.
<b>Proxy-Require</b>	Determines a SIP Extension to notify the SIP server that the HT818 is behind a NAT/Firewall.
<b>Use NAT IP</b>	Defines NAT IP address used in SIP/SDP messages. It should only be used if required by ITSP.
<b>SIP User-Agent</b>	This feature allows users to configure SIP User Agent. If not configured, device will use the default User Agent header.
<b>SIP User-Agent Postfix</b>	Configures the SIP User-Agent Postfix
<b>Distinctive Ring Tone</b>	<p>Customizes the Ring Tone 1 to 3 with associate caller ID: when selected, if caller ID is configured, then the device will ONLY use this ring tone when the incoming call is from the Caller ID. System Ring Tone is used for all other calls.</p> <p>When selected but no Caller ID is configured, the selected ring tone will be used for all incoming calls using the FXS port. Distinctive ring tones can be configured not only for matching a whole number, but also for matching prefixes. In this case symbol “x+” will be used.</p> <p><b>For example:</b> if configured as 617x+, Ring Tone 1 will be used in case of call arrived from the area code 617. Any other incoming call will ring using cadence defined in parameter System Ring Cadence located under Advanced Settings Configuration page.</p> <p><b>Note:</b> If server supports Alert-Info header and standard ring tone set (Bellcore) or distinctive ring tone 1-10 is specified, then the ring tone in the Alert-Info header from server will be used. Bellcore rings and tones are independent from custom ring tones. The custom ring tones can also be specified by alert-info header, for example Alert-Info: ;info=ring5</p>
<b>RFC2543 Hold:</b>	Chooses between RFC2543 hold and RFC3261 hold. Select <b>Yes</b> for RFC2543 hold, <b>No</b> for RFC3261 hold. Default is <b>Yes</b> .
<b>Disable Call Waiting</b>	Disables receiving a second incoming call when the line is engaged. Default is <b>No</b> .



<b>Disable Call Waiting Caller ID</b>	Disables displaying caller ID when receiving a second incoming call. Default is <b>No</b> .
<b>Disable Call Waiting Tone</b>	Disables playing call waiting tone during active call when receiving a second incoming call. The CWCID will still be displayed. Default is <b>No</b> .
<b>Disable Connected Line ID</b>	Disables displaying the number of the person answering the phone. Default is <b>No</b> .
<b>Disable Receiver Off hook Tone</b>	Enables / disables the warning to alert that the phone has been left off-hook for an extended period of time. Default is <b>No</b> .
<b>Disable Reminder Ring for On-Hold Call</b>	Enables playing the reminder ring. Default is <b>No</b>
<b>Disable Reminder Ring for DND</b>	This feature allows user to disable reminder ring when FXS port is on DND mode. Default is <b>No</b>
<b>Disable Visual MWI</b>	Disables use of visual message waiting indicator when there is an unread voicemail message. Default is <b>No</b> .
<b>Visual MWI Type</b>	Configures Visual WMI Type of signal sent to the analog phone to make it turn the lamp ON upon receiving a Voice mail. Check the phone's manual to find out what signal is supported, FSK (default) or NEON. <b>Note:</b> Some phones (depends on the model of the analog phone) when this feature is set to NEON it might auto ring (short beeps) when there is a voice mail available for that FXS port where it is connected.
<b>Do Not Escape '#' as %23 in SIP URI</b>	Replaces # by %23 in some special situations. Default is <b>No</b> .
<b>Disable Multiple m Line in SDP</b>	Sends only one m line in SDP, regardless of how many m fields are in the incoming SDP. Default is <b>No</b> .
<b>Ring Timeout</b>	Stops ringing when incoming call if not answered within a specific period of time. When set to <b>0</b> there will be no ringing timeout. Default is <b>60</b> seconds.
<b>Hunting Group Ring Timeout</b>	If call is not answered within this designated time period, the call will be forwarded to the next member of a Hunt Group. Default value is <b>20</b> seconds.
<b>Hunting Group Type</b>	Specifies Hunting Group Type, either "Linear" or "Circular". <ul style="list-style-type: none"> <li>• <b>Linear</b> style will sort the call to the lowest numbered available line, this</li> </ul>



	<p>is also called “serial hunting”.</p> <ul style="list-style-type: none"> <li>• <b>Circular</b> style will distribute the calls "round-robin". If a call is assigned to line 1, the next call goes to 2 and the next to 3. The succession throughout each of the lines continues even if one of the previous lines becomes available. When the end of the hunt group is reached, the hunting starts over at the first line. Lines are skipped if they are still busy on a previous call. Default is Circular.</li> </ul>
<b>Delayed Call Forward Wait Time</b>	Forwards incoming call if not answered within a specific period of time when delayed call forward is activated locally (using *92 code). Default value is <b>20</b> seconds.
<b>No Key Entry Timeout</b>	Initiates the call within this time interval if no additional key entry during dialing stage. Default is <b>4</b> seconds.
<b>Early Dial</b>	<p>Sends an early INVITE each time a key is pressed when a user dials a number. Otherwise, only one INVITE is sent after full number is dialed (user presses <b>Dial Key</b> or after “no key entry timeout” expires).</p> <p>This option should be used only if there is a SIP proxy is configured and supporting “484 Incomplete Address” responses. Otherwise, the call will likely be rejected by the proxy (with a 404 Not Found error). Default is <b>No</b>.</p> <p><i><u>This feature is NOT designed to work with and should NOT be enabled for direct IP-to-IP calling.</u></i></p>
<b>Dial Plan Prefix</b>	Adds specified prefix to dialed number.
<b>Use # as Dial Key</b>	<p>Treats “#” as the “Send” (or “Dial”) key. If set to “No”, this “#” key can be included as part of the dialed number.</p> <p>Default is <b>Yes</b>.</p>
<b>Disable # as Redial Key</b>	<p>Disables # to act as Redial key. If set to “Yes” and feature “Use # as Dial Key” set to Yes, the # key will act as dial key but not as redial key. Default is <b>No</b>.</p>
<b>Dial Plan</b>	<p><b>Dial Plan Rules:</b></p> <ol style="list-style-type: none"> <li>1. Accept Digits: 1,2,3,4,5,6,7,8,9,0 , *, #, A,a,B,b,C,c,D,d</li> <li>2. Grammar: <b>x</b> - any digit from 0-9;       <ol style="list-style-type: none"> <li>a. <b>xx+</b> - at least 2 digits number;</li> <li>b. <b>xx</b> – exactly 2 digits number;</li> <li>c. <b>^</b> - exclude;</li> <li>d. <b>.</b> – wildcard, matches one or more characters</li> <li>e. <b>[3-5]</b> - any digit of 3, 4, or 5;</li> <li>f. <b>[147]</b> - any digit 1, 4, or 7;</li> </ol> </li> </ol>



- g. <2=011> - replace digit 2 with 011 when dialing
- h. <=1> - add a leading 1 to all numbers dialed, vice versa will remove a 1 from the number dialed
- i. | - or
- j. Flag T when adding a “T” at the end of the dial plan, the phone will wait for 3 seconds before dialing out. This gives users more flexibility on their dial plan setup. E.g., with dial plan 1XXT, phone will wait for 3 seconds to let user dial more than just 3 digits if needed. Originally the phone will dial out immediately after dialing the third digit.

- **Example 1:** {[369]11 | 1617xxxxxxx} –  
Allow 311, 611, 911, and any 10-digit numbers of leading digits 1617
- **Example 2:** {^1900x+ | <=1617>xxxxxxx} –  
Block any number with leading digits 1900 and add prefix 1617 for any dialed 7-digit numbers
- **Example 3:** {1xxx[2-9]xxxxxx | <2=011>x+} –  
Allow any length of number with leading digit 2 and 10 digit-numbers of leading digit 1 and leading exchange number between 2 and 9; If leading digit is 2, replace leading digit 2 with 011 before dialing.

3. Default: Outgoing - {x+}

Example of a simple dial plan used in a Home/Office in the US:

```
{ ^1900x. | <=1617>[2-9]xxxxxx | 1[2-9]xx[2-9]xxxxxx | 011[2-9]x. | [3469]11 }
```

**Explanation** of example rule (reading from left to right):

- **^1900x.** - prevents dialing any number started with 1900
- **<=1617>[2-9]xxxxxx** - allows dialing to local area code (617) numbers by dialing 7 numbers and 1617 area code will be added automatically
- **1[2-9]xx[2-9]xxxxxx** - allows dialing to any US/Canada Number with 11 digits length
- **011[2-9]x.** - allows international calls starting with 011
- **[3469]11** - allow dialing special and emergency numbers 311, 411, 611 and 911

**Note:** In some cases, user wishes to dial strings such as \*123 to activate voice mail or other application provided by service provider. In this case \* should be predefined inside dial plan feature. An example dial plan will be: { \*x+ } which allows the user to dial \* followed by any length of numbers.



<b>SUBSCRIBE for MWI</b>	Sends SUBSCRIBE periodically (depends on “Register Expiration” parameter) for message waiting indication. Default is <b>No</b> .
<b>Send Anonymous</b>	Sets “From”, “Privacy” and “P_Asserted_Identity” headers in outgoing INVITE message to “anonymous”, blocking caller ID. Default is <b>No</b> .
<b>Anonymous Call Rejection</b>	Rejects incoming calls with anonymous caller ID with “486 Busy here” message. Default is <b>No</b> .
<b>Special Feature</b>	Selects Soft switch vendors’ special requirements. Example of vendors: Broadsoft, CBCOM, RNK, Huawei, China Mobile, ZTE IME, PhonePower, Telkom SA, Vonage, Metaswitch, Oi_BR. Telefonica, IZZI. Default is <b>Standard</b> .
<b>Enable Session Timer</b>	Disable the session timer when this option is set to “No”. By default, this option is enabled.
<b>Session Expiration</b>	Enables SIP sessions to be periodically “refreshed” via a SIP request (UPDATE, or re-INVITE). When the session interval expires, if there is no refresh via an UPDATE or re-INVITE message, the session will be terminated. Session Expiration is the time (in seconds) at which the session is considered timed out if no successful session refresh transaction occurs beforehand. Default is <b>180</b> seconds.
<b>Min-SE</b>	Defines Minimum session expiration (in seconds). Default is <b>90</b> seconds.
<b>Caller Request Timer</b>	Uses session timer when making outbound calls if remote party supports it. Default is <b>No</b> .
<b>Callee Request Timer</b>	Uses session timer when receiving inbound calls with session timer request. Default is <b>No</b> .
<b>Force Timer</b>	Uses session timer even if the remote party does not support this feature. Selecting “No” will enable session timer only when the remote party supports it. To turn off Session Timer, select “No” for Caller and Callee Request Timer, and Force Timer. Default is <b>No</b> .
<b>UAC Specify Refresher</b>	Specifies which end will act as refresher for outgoing calls. Default is <b>Omit</b> . <ul style="list-style-type: none"> <li>• <b>UAC</b>: The HandyTone acts as the refresher.</li> <li>• <b>UAS</b>: Callee or proxy server act as the refresher.</li> </ul>
<b>UAS Specify Refresher</b>	Specifies which end will act as refresher for incoming calls. Default is <b>Omit</b> . <ul style="list-style-type: none"> <li>• <b>UAS</b>: The HandyTone acts as the refresher.</li> <li>• <b>UAC</b>: Callee or proxy server act as the refresher.</li> </ul>



<b>Force INVITE</b>	Uses INVITE message to refresh the session timer. Default is <b>No</b> .
<b>Enable 100rel</b>	Appends “100rel” attribute to the value of the required header of the initial signaling messages. Default is <b>No</b> .
<b>Add Auth Header on Initial REGISTER</b>	Adds “Authentication” header with blank “nonce” attribute in the initial SIP REGISTER request. Default is <b>No</b> .
<b>Conference URI</b>	Allows users to manually configure the conference URL. The default is null.
<b>Use First Matching Vocoder in 200OK SDP</b>	Includes only the first matching vocoder in its 200OK response, otherwise it will include all matching vocoders in same order received in INVITE. Default is <b>No</b> .
<b>Preferred Vocoder</b>	Configures vocoders in a preference list (up to 8 preferred vocoders) that will be included with same order in SDP message. Vocoder types are G.711 A-/U-law, G.726-32, G.723, G722, G.729, iLBC and OPUS
<b>Voice Frames per TX</b>	Transmits a specific number of voice frames per packet. Default is <b>2</b> ; increases to 10/20/32/64 for G711/G726/G723/other codecs respectively.
<b>G723 Rate</b>	Operates at specified encoding rate for G.723 vocoder. Available encoding rates are 6.3kbps or 5.3kbps. Default is <b>6.3kbps</b> .
<b>iLBC Frame Size</b>	Specifies iLBC packet frame size (20ms or 30ms). Default is <b>20ms</b> .
<b>Disable OPUS Stereo in SDP</b>	Disables OPUS stereo in SDP. Default is <b>No</b> .
<b>iLBC Payload type</b>	Determines payload type for iLBC. The valid range is between 96 and 127. Default is <b>97</b> .
<b>OPUS Payload Type</b>	Determines payload type for OPUS. The valid range is between 96 and 127. Default is <b>123</b> .
<b>VAD</b>	Allows detecting the absence of audio and conserves bandwidth by preventing the transmission of "silent packets" over the network. Default is <b>No</b> .
<b>Symmetric RTP</b>	Changes the destination to send RTP packets to the source IP address and port of the inbound RTP packet last received by the device. Default is <b>No</b> .
<b>Fax Mode</b>	Specifies the fax mode : T.38 (Auto Detect) FoIP by default, or Pass-Through (must use codec PCMU/PCMA)
<b>Re-Invite after Fax Tone Detected</b>	Permits the unit to send out the re-INVITE for T.38 or Fax Pass Through if a fax tone is detected. Default is <b>Enabled</b> .



<b>Jitter Buffer Type</b>	Selects jitter buffer type (Fixed or Adaptive) based on network conditions.
<b>Jitter Buffer Length</b>	<ul style="list-style-type: none"> <li>• <b>High</b> (initial 200ms, min 40ms, max 600ms) Note: not all vocoders can meet the high requirement.</li> <li>• <b>Medium</b> (initial 100ms, min 20ms, max 200ms).</li> <li>• <b>Low</b> (initial 50ms, min 10ms, max 100ms).</li> </ul>
<b>SRTP Mode</b>	<p>Selects SRTP mode to use (“Disabled”, “Enabled but not forced”, or “Enabled and forced”). Default is <b>Disabled</b></p> <p>It uses SDP Security Description to exchange key. Please refer to SDES: <a href="https://tools.ietf.org/html/rfc4568">https://tools.ietf.org/html/rfc4568</a>          SRTP: <a href="https://www.ietf.org/rfc/rfc3711.txt">https://www.ietf.org/rfc/rfc3711.txt</a></p>
<b>Crypto Life Time</b>	Adds crypto life time header to SRTP packets. Default is <b>Yes</b> .
<b>SLIC Setting</b>	Depends on standard phone type (and location).
<b>Caller ID Scheme</b>	Selects the caller id scheme, for example: Bellcore/Telcordia, ETSI-FSK ...
<b>DTMF Caller ID</b>	Defines the start and stop tones.
<b>Disable Unknown Caller ID</b>	<p>Disable analog phone’s caller ID when receiving a call with “Anonymous”, “unavailable” or “unknown” in FROM header and without “Display info”.</p> <p><b>Note</b> : This relies also on analog phone’s design, some phones will still display "unknown" with this feature enabled.</p> <p>Default is <b>No</b>.</p>
<b>Replace Beginning '+' with 00 in Caller ID</b>	When this feature is set to Yes, device will replace the “+” sign at the beginning of a number in the FROM header. Default is <b>No</b> .
<b>Polarity Reversal</b>	Reverses the polarity upon call establishment and termination. Default is <b>No</b> .
<b>Loop Current Disconnect</b>	Allows the traditional PBX used with HT818 to apply this method for signaling call termination. Method initiates short voltage drop on the line when remote (VoIP) side disconnects an active call. Default is <b>No</b> .
<b>Play busy/reorder tone before Loop Current Disconnect</b>	Allow user to configure if it will play busy/reorder tone before loop current disconnect upon call fail. Default is <b>No</b> .
<b>Loop Current Disconnect Duration</b>	Configures the duration of voltage drop described in topic above. HT818 support a duration range from 100 to 10000 ms. Default value is <b>200</b> .
<b>Enable Pulse Dialing</b>	Allow users to enable Pulse Dialing option under FXS Port. Default is <b>No</b> .



<b>Pulse Dialing Standard</b>	Allows users to use Swedish pulse and New Zealand dialing standard. Default is <b>General Standard</b> .
<b>Enable Hook Flash</b>	Enables the FLASH button to be used for terminating calls. Default is <b>Yes</b> .
<b>Hook Flash Timing</b>	Defines the time period when the cradle is pressed (Hook Flash) to simulate FLASH. To prevent unwanted activation of the Flash/Hold and automatic phone ring-back, adjust this time value. HT818 support a range from 40 to 2000 ms. Default values are <b>300</b> minimum and <b>1100</b> maximum.
<b>On Hook Timing</b>	Specifies the on-hook time for an on-hook event to be validated. HT818 support a range from 40 to 2000 ms. Default value is <b>400</b> .
<b>Gain</b>	<p>Adjusts the voice path volume.</p> <ul style="list-style-type: none"> <li>• <b>Rx</b> is a gain level for signals transmitted by FXS</li> <li>• <b>Tx</b> is a gain level for signals received by FXS.</li> </ul> <p>Default = 0dB for both parameters. Loudest volume: +6dB Lowest volume: -6dB.</p> <p>User can adjust volume of call using the Rx gain level parameter and the Tx gain level parameter located on the FXS port configuration page. If call volume is too low when using the FXS port (i.e.. the ATA is at user site), adjust volume using the Rx gain level parameter under the FXS port configuration page. If voice volume is too low at the other end, user may increase the far end volume using the Tx gain level parameter under the FXS port configuration PAGE.</p>
<b>Disable Line Echo Canceller</b>	Disables the LEC per call base. Recommended for FAX/Data calls. Default is <b>No</b> .
<b>Disable Network Echo Suppressor</b>	Disables the NEC per call base. Recommended for FAX/Data calls. Default is <b>No</b> .
<b>Outgoing Call Duration Limit</b>	Defines the call duration limit for the outgoing calls, Default is <b>0 (No limit)</b> .
<b>Ring Frequency</b>	Customizes ring frequency. Valid options: 20Hz – 25Hz. Default is <b>20Hz</b> .
<b>Enable High Ring Power</b>	Configures a high ringing voltage output for the FXS port of HT818.
<b>OnHook DC Feed Current</b>	This feature is used to adjust DC feed current.
<b>RFC2833 Events Count</b>	This feature allows users to customize the count of RFC2833 events. Default is <b>8</b> .



<b>RFC2833 End Events Count</b>	This feature allows users to customize the count of RFC2833 end events. Default is <b>3</b> .
<b>Ring tones</b>	Configures the ring tone cadence preferences. User has 10 choices. The configuration, completed in Distinctive Ring Tones block in the same page, applies to ring tones cadences configured here.
<b>Distinctive Call Waiting Tone</b>	This feature allows users to configure call waiting tones depending on the caller ID. Up to 3 Distinctives tones can be configured. Default is Call Waiting Tone 1.
<b>Call Waiting Tones</b>	This feature allows user to customize call waiting tones. Up to 10 tones can be configured. Default is "f1=440@-13,c=300/10000"
<b>Call Features Settings</b>	
<b>Enable Call Features</b>	When enabled, Do Not Disturb, Call Forward and other call features can be used via the local feature codes on the phone. Otherwise, the ITSP feature codes will be used. Enable All will override all individual features enable setting. Default is <b>Yes</b>
<b>Reset Call Features</b>	Allows users to reset all call features configuration. Default is <b>No</b>
<b>SRTP Feature</b>	Allow users to customize the SRTP feature codes. Default is <b>Yes</b> - Enable SRTP: Default is <b>16</b> - Disable SRTP: Default is <b>17</b>
<b>SRTP per call Feature</b>	- Enable SRTP per call: Default is <b>18</b> - Disable SRTP per call: Default is <b>19</b>
<b>CID Feature</b>	Allow users to customize the CID feature codes. Default is <b>Yes</b> - Enable CID: Default is <b>31</b> - Disable CID: Default is <b>30</b>
<b>CID per call Feature</b>	- Enable CID per call: Default is <b>82</b> - Disable CID per call: Default is <b>67</b>
<b>Direct IP Calling Feature</b>	Allow users to customize the Direct IP feature code. Default is <b>Yes</b> - Direct IP Calling: Default is <b>47</b>
<b>CW Feature</b>	Allow users to customize the CW feature codes. Default is <b>Yes</b> - Enable CW: Default is <b>51</b> - Disable CW: Default is <b>50</b>
<b>CW per call Feature</b>	- Enable CW per call: Default is <b>71</b>



	- Disable CW per call: Default is <b>70</b>
<b>Call Return Feature</b>	Allow users to customize the Call Return feature code. Default is <b>Yes</b> - Call return: Default is <b>69</b>
<b>Unconditional Forward Feature</b>	Allow users to customize the Unconditional Forward feature codes. Default is <b>Yes</b> - Enable Unconditional Forward: Default is <b>72</b> - Disable Unconditional Forward: Default is <b>73</b>
<b>Busy Forward Feature</b>	Allow users to customize the Busy Forward feature codes. Default is <b>Yes</b> - Enable Busy Forward: Default is <b>90</b> - Disable Busy Forward: Default is <b>91</b>
<b>Delayed Forward Feature</b>	Allow users to customize the Delayed Forward feature codes. Default is <b>Yes</b> - Enable Delayed Forward: Default is <b>92</b> - Disable Delayed Forward: Default is <b>93</b>
<b>Paging Feature</b>	Allow users to customize the Paging feature code. Default is <b>Yes</b> - Paging: Default is <b>74</b>
<b>DND Feature</b>	Allow users to customize the CW feature codes. Default is <b>Yes</b> - Enable DND: Default is <b>78</b> - Disable DND: Default is <b>79</b>
<b>Blind Transfer Feature</b>	Allow users to customize the Blind Transfer feature code. Default is <b>Yes</b> - Enable Blind Transfer: Default is <b>87</b>
<b>Disable LEC per call Feature</b>	Default is <b>Yes</b> - Disable LEC per call: Default is <b>03</b>
<b>Disable Bellcore Style 3-Way Conference</b>	Default is <b>No</b>
<b>Star Code 3WC Feature</b>	Default is <b>Yes</b> - Star Code 3WC: Default is <b>23</b>
<b>Forced Codec Feature</b>	Allow users to customize the Forced Codec feature code. Default is <b>Yes</b> - Forced Codec: Default is <b>02</b>
<b>PCMU Codec Feature</b>	Default is <b>Yes</b> - PCMU Codec: Default is <b>7110</b>
<b>PCMA Codec Feature</b>	Default is <b>Yes</b> - PCMA Codec: Default is <b>7111</b>



<b>G723 Codec Feature</b>	Default is <b>Yes</b> - G723 Codec: Default is <b>723</b>
<b>G729 Codec Feature</b>	Default is <b>Yes</b> - G729 Codec: Default is <b>729</b>
<b>iLBC Codec Feature</b>	Default is <b>Yes</b> - iLBC Codec: Default is <b>7201</b>

## FXS Ports Page Definitions

Table 10: FXS Ports

FXS Ports	
<b>Port</b>	Display the port number
<b>SIP User ID</b>	Defines user account information provided by VoIP service provider (ITSP). Usually in the form of digit similar to phone number or actually a phone number.
<b>Authenticate ID</b>	Determines account authenticate ID provided by VoIP service provider (ITSP). Can be identical to or different from "SIP user ID".
<b>Password</b>	Specifies account password provided by VoIP service provider (ITSP) to register to SIP servers.
<b>Name</b>	Chooses a name to be associated to user.
<b>Profile ID</b>	Defines the profile ID for each port.
<b>Hunting Group</b>	<p>Configures hunting group feature on the specific port.</p> <p>For example: Port 1, 2, and 3 are members of the same Hunting Group. Port 1 is registered with a SIP account. Ports 2, and 3 are not registered. Ports 2 and 3 will be able to place outbound calls using the SIP account of port 1. Select appropriate value for Hunting Group feature. The original SIP account should be set to Active while the group members should be set to the port number of the Active Port.</p> <p><u>Example configuration of a Hunting group:</u></p> <p>FXS Port #1: SIP UserID and Authenticate ID entered, Hunting group set to "Active"</p> <p>FXS Port #2: SIP UserID and Authenticate ID left blank, Hunting Group set to "1"</p> <p>FXS Port #3: SIP UserID and Authenticate ID left blank, Hunting Group set to "1"</p> <p>FXS Port #4: SIP UserID and Authenticate ID entered, Hunting group set to "None"</p>



	<p>Hunting Group 1 contains ports 1, 2, 3. FXS port 4 is registered but it is not added to the Hunting Group 1.</p> <p><b>Note:</b> HT818 will use CID name from FXS port initiating the outgoing call if the “Name” field is entered for that specific port.</p>
<b>Request URI Routing ID</b>	If configured, device will route the incoming call to designated port by request URI user ID in SIP INVITE.
<b>Enable Port</b>	Enables / Disables the port
<b>Off hook Auto-Dial</b>	Configures a User ID or extension number that is automatically dialed when off-hook. Only the user part of a SIP address needs is entered here. The HT818 will automatically append the “@” and the host portion of the corresponding SIP address.

## Important Settings

### NAT Settings

If you plan to keep the Handy Tone within a private network behind a firewall, we recommend using STUN Server. The following three settings are useful in the STUN Server scenario:

1. STUN Server (under advanced settings webpage) enter a STUN server IP (or FQDN) that you may have, or look up a free public STUN server on the internet and enter it on this field. If using public IP, keep this field blank.
2. Use random SIP/RTP ports (under advanced settings webpage), this setting depends on your network settings. Generally, if you have multiple IP devices under the same network, it should be set to Yes. If using a public IP address, set this parameter to No.
3. NAT traversal (under the FXS web page), set this to Yes when gateway is behind firewall on a private network.

### DTMF Methods

The HT818 supports the following DTMF mode:

- DTMF in-audio
- DTMF via RTP (RFC2833)
- DTMF via SIP INFO

Set priority of DTMF methods according to your preference. This setting should be based on your server DTMF setting.



## Preferred Vocoder (Codec)

The HT818 support following voice codecs. On Profile pages, choose the order of your favorite codecs:

- PCMU/A (or G711 $\mu$ /a)
- G729 A/B
- G723.1
- G726
- iLBC
- OPUS
- G722

## Configuring HT818 through Voice Prompts

As mentioned previously, The HT818 has a built-in voice prompt menu for simple device configuration. Please refer to "[Understanding HT818 Interactive Voice Prompt Response Menu](#)" for more information about IVR and how to access its menu.

### • DHCP MODE

Select voice menu option 01 to enable HT818 to use DHCP.

### • STATIC IP MODE

Select voice menu option 01 to enable HT818 to use STATIC IP mode, then use option 02, 03, 04, 05 to set up IP address, Subnet Mask, Gateway, and DNS server respectively.

### • PPPOE MODE

Select voice menu option 01 to allow the HT818 to enable the PPPoE mode. PPPoE Username and Password should be configured from web GUI.

### • FIRMWARE SERVER IP ADDRESS

Select voice menu option 13 to configure the IP address of the firmware server.

### • CONFIGURATION SERVER IP ADDRESS

Select voice menu option 14 to configure the IP address of the configuration server.

### • UPGRADE PROTOCOL

Select the menu option 15 to choose firmware and configuration upgrade protocol between TFTP, HTTP, HTTPS, FTP and FTPS.

### • FIRMWARE UPGRADE MODE

Select voice menu option 17 to choose firmware upgrade mode among the following three options:

1) Always check, 2) check when pre/suffix changes, and 3) never upgrade.

### • WAN PORT WEB ACCESS

Select voice menu option 12 to enable/disable web access from WAN port. Press 9 in this menu to toggle



between enable / disable. Default is disabled.

## Configuration through a Central Server

The HT818 can be automatically configured from a central provisioning system. When HT818 boots up, it will send TFTP, HTTP/HTTPS or FTP/FTPS requests to download configuration files, “cfg000b82xxxxx” and “cfg00082xxxxx.xml”, where “000b82xxxxx” is the LAN MAC address of the HT818. If the download of “cfgxxxxxxxxxxxx.xml” is not successful, the provision program will issue request a generic configuration file “cfg.xml”. Configuration file name should be in lower case letters. The configuration data can be downloaded via TFTP, HTTP/HTTPS or FTP/FTPS from the central server. A service provider or an enterprise with large deployment of HT818 can easily manage the configuration and service provisioning of individual devices remotely from a central server.

Grandstream provides a central provisioning system GAPS (Grandstream Automated Provisioning System) to support automated configuration of Grandstream devices. GAPS uses HTTPS and other communication protocols to communicate with each individual Grandstream device for firmware upgrade, remote reboot, etc. Grandstream provides GAPS service to VoIP service providers. Use GAPS for either simple redirection or with certain special provisioning settings. At boot-up, Grandstream devices by default point to Grandstream provisioning server GAPS, based on the unique MAC address of each device, GAPS provision the devices with redirection settings so that they will be redirected to customer’s TFTP, HTTP/HTTPS or FTP/FTPS server for further provisioning. Grandstream also provides configuration tools (Windows and Linux/Unix version) to facilitate the task of generating device configuration files.

The Grandstream configuration tools are free to end users. The configuration tools and configuration templates are available for download from <https://www.grandstream.com/support/tools>

## Register a SIP Account

The HT818 support 2 profiles which can be configured with 2 SIP accounts. Please refer to the following steps to register your accounts via web user interface

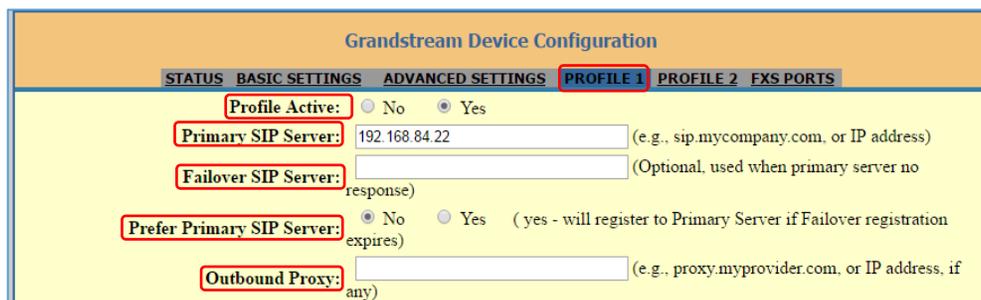
1. Access your HT818 web UI by entering its IP address in your favorite browser.
2. Enter your admin password (default: admin).
3. Press **Login** to access your settings.
4. Go to **Profile (1 or 2)** pages.
5. In **Profile** tab, set the following:
  - a. **Account Active** to **Yes**.
  - b. **Primary SIP Server** field with your SIP server IP address or FQDN.



- c. **Failover SIP Server** with your Failover SIP Server IP address or FQDN. Leave empty if not available.
  - d. **Prefer Primary SIP Server** to **No** or **Yes** depending on your configuration. Set to **No** if no Failover SIP Server is defined. If “**Yes**”, account will register to Primary SIP Server when failover registration expires.
  - e. **Outbound Proxy**: Set your Outbound Proxy IP Address or FQDN. Leave empty if not available.
6. After configuring the SIP server and activating the profiles, you should access to **FXS Ports** page to register your accounts. In **FXS Ports** tab, set the following:
- a. **SIP User ID**: User account information, provided by VoIP service provider (ITSP). Usually in the form of digit similar to phone number or actually a phone number.
  - b. **Authenticate ID**: SIP service subscriber’s Authenticate ID used for authentication. Can be identical to or different from SIP User ID.
  - c. **Authenticate Password**: SIP service subscriber’s account password to register to SIP server of ITSP. For security reasons, the password will field will be shown as empty.
  - d. **Name**: Any name to identify this specific user.
  - e. Set **Enable Port** to **Yes**.

For more information, related to above options please refer to [Profile\(s\) settings](#) and [FXS Ports Settings](#)

- 7. Press **Apply** at the bottom of the page to save your configuration.



The screenshot shows the 'Grandstream Device Configuration' interface with the 'PROFILE 1' tab selected. The settings are as follows:

- Profile Active:**  No  Yes
- Primary SIP Server:** 192.168.84.22 (e.g., sip.mycompany.com, or IP address)
- Failover SIP Server:** (Optional, used when primary server no response)
- Prefer Primary SIP Server:**  No  Yes (yes - will register to Primary Server if Failover registration expires)
- Outbound Proxy:** (e.g., proxy.myprovider.com, or IP address, if any)

**Figure 8: SIP Profiles Settings**

**Grandstream Device Configuration**

STATUS BASIC SETTINGS ADVANCED SETTINGS PROFILE 1 PROFILE 2 FXS PORTS

User Settings

Port	SIP User ID	Authenticate ID	Password	Name	Profile ID	Hunting Group	Request URI	Routing ID	Enable Port
1	1001	1001		1001	Profile 1 ▾	None ▾			<input type="radio"/> No <input checked="" type="radio"/> Yes
2					Profile 1 ▾	None ▾			<input type="radio"/> No <input checked="" type="radio"/> Yes
3					Profile 1 ▾	None ▾			<input type="radio"/> No <input checked="" type="radio"/> Yes
4					Profile 1 ▾	None ▾			<input type="radio"/> No <input checked="" type="radio"/> Yes
5					Profile 1 ▾	None ▾			<input type="radio"/> No <input checked="" type="radio"/> Yes
6					Profile 1 ▾	None ▾			<input type="radio"/> No <input checked="" type="radio"/> Yes
7					Profile 1 ▾	None ▾			<input type="radio"/> No <input checked="" type="radio"/> Yes
8					Profile 1 ▾	None ▾			<input type="radio"/> No <input checked="" type="radio"/> Yes

Port Offhook Auto-dial

1	<input type="text"/>
2	<input type="text"/>
3	<input type="text"/>
4	<input type="text"/>
5	<input type="text"/>
6	<input type="text"/>
7	<input type="text"/>
8	<input type="text"/>

Apply

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**Figure 9: SIP Accounts settings**

After applying your configuration, your account will register to your SIP Server, you can verify if it has been correctly registered with your SIP server from your HT818 web interface under **Status** → **Port Status** → **Registration** (If it displays **Registered**, it means that your account is fully registered, otherwise it will display **Not Registered** so in this case you must double check the settings or contact your provider).

**Grandstream Device Configuration**

STATUS
BASIC SETTINGS
ADVANCED SETTINGS
PROFILE 1
PROFILE 2
FXS PORTS

**MAC Address:** WAN -- 00:0B:82:8B:5F:93 LAN -- 00:0B:82:8B:5F:92 (Device MAC)  
**WAN IPv4 Address:** 192.168.5.171  
**WAN IPv6 Address:**  
**Product Model:** HT818  
**Serial Number:**  
**Hardware Version:** V1.1A Part Number -- 9610006011A  
**Software Version:** Program -- 1.0.13.7 Bootloader -- 1.0.13.1 Core -- 1.0.13.1 Base -- 1.0.13.7  
 CPE -- 0.19.7.10  
**Software Status:** Running Mem: 32236  
**System Up Time:** 10:03:30 up 3:54  
**CPU Load:** 55%  
**Network Cable Status:** WAN -- Up 100Mbps Full LAN -- Down 10Mbps Half  
**PPPoE Link Up:** Disabled  
**NAT:** Unknown NAT

Port Status:	Port	Hook	User ID	Registration
	FXS 1	On Hook	1003	Registered
	FXS 2	On Hook		Not Registered
	FXS 3	On Hook		Not Registered
	FXS 4	On Hook		Not Registered
	FXS 5	On Hook		Not Registered
	FXS 6	On Hook		Not Registered
	FXS 7	On Hook		Not Registered
	FXS 8	On Hook		Not Registered

Port Options:	Port	DND	Forward	Busy Forward	Delayed Forward	CID	Call Waiting	SRTP
	FXS 1	Yes				Yes	Yes	No
	FXS 2	No				Yes	Yes	No
	FXS 3	No				Yes	Yes	No
	FXS 4	No				Yes	Yes	No
	FXS 5	No				Yes	Yes	No
	FXS 6	No				Yes	Yes	No
	FXS 7	No				Yes	Yes	No
	FXS 8	No				Yes	Yes	No

**CDR File:**

**SIP File:**

**Provision:** Not running, Last status : Downloading file from url.

**Core Dump:** Clean

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**Figure 10: Accounts Status**

**Note:** When all the FXS ports are registered, the simultaneous ring will have one second delay between each ring on each phone.



## Call Features

The HT818 support all the traditional and advanced telephony features.

Table 11: HT818 Call Features

Key	Call features
*02	<b>Forcing a Codec</b> (per call) *027110 (PCMU), *027111 (PCMA), *02723 (G723), *02729 (G729), *027201 (iLBC), *02722 (G722).
*03	<b>Disable LEC</b> (per call) Dial “*03” +” number”. No dial tone is played in the middle.
*16	<b>Enable SRTP</b>
*17	<b>Disable SRTP</b>
*30	<b>Block Caller ID</b> (for all subsequent calls)
*31	<b>Send Caller ID</b> (for all subsequent calls)
*47	<b>Direct IP Calling.</b> Dial “*47” + “IP address”. No dial tone is played in the middle.
*50	<b>Disable Call Waiting</b> (for all subsequent calls)
*51	<b>Enable Call Waiting</b> (for all subsequent calls)
*67	<b>Block Caller ID (per call).</b> Dial “*67” +” number”. No dial tone is played in the middle.
*82	<b>Send Caller ID (per call).</b> Dial “*82” +” number”. No dial tone is played in the middle.
*69	<b>Call Return Service:</b> Dial *69 and the phone will dial the last incoming phone number received.
*70	<b>Disable Call Waiting (per call).</b> Dial “*70” +” number”. No dial tone is played in the middle.
*71	<b>Enable Call Waiting (per call).</b> Dial “*71” +” number”. No dial tone is played in the middle
*72	<b>Unconditional Call Forward:</b> Dial “*72” and then the forwarding number followed by “#”. Wait for dial tone and hang up. (dial tone indicates successful forward)
*73	<b>Cancel Unconditional Call Forward.</b> To cancel “Unconditional Call Forward”, dial “*73”, wait for dial tone, then hang up.
*74	<b>Enable Paging Call:</b> Dial “*74” and then the destination phone number you want to page.
*78	<b>Enable Do Not Disturb (DND):</b> When enabled all incoming calls are rejected.
*79	<b>Disable Do Not Disturb (DND):</b> When disabled, incoming calls are accepted.
*87	<b>Blind Transfer</b>



<b>*90</b>	<b>Busy Call Forward:</b> Dial “*90” and then the forwarding number followed by “#”. Wait for dial tone then hang up.
<b>*91</b>	<b>Cancel Busy Call Forward.</b> To cancel “Busy Call Forward”, dial “*91”, wait for dial tone, then hang up.
<b>*92</b>	<b>Delayed Call Forward.</b> Dial “*92” and then the forwarding number followed by “#”. Wait for dial tone then hang up.
<b>*93</b>	<b>Cancel Delayed Call Forward.</b> To cancel Delayed Call Forward, dial “*93”, wait for dial tone, then hang up
<b>Flash/ Hook</b>	Toggles between active call and incoming call (call waiting tone). If not in conversation, flash/hook will switch to a new channel for a new call.
<b>#</b>	Pressing pound sign will serve as Re-Dial key.

## Rebooting HT818 from Remote

Press “Reboot” button at the bottom of the configuration menu to reboot the ATA remotely. The web browser will then display a message window to confirm that reboot is underway. Wait 30 seconds to log in again.



## UPGRADING AND PROVISIONING

The HT818 can be upgraded via TFTP/HTTP/HTTPS/FTP/FTPS by configuring the URL/IP Address for the TFTP/HTTP/HTTPS/FTP/FTPS server and selecting a download method. Configure a valid URL for TFTP, HTTP/HTTPS or FTP/FTPS; the server name can be FQDN or IP address.

### Examples of valid URLs:

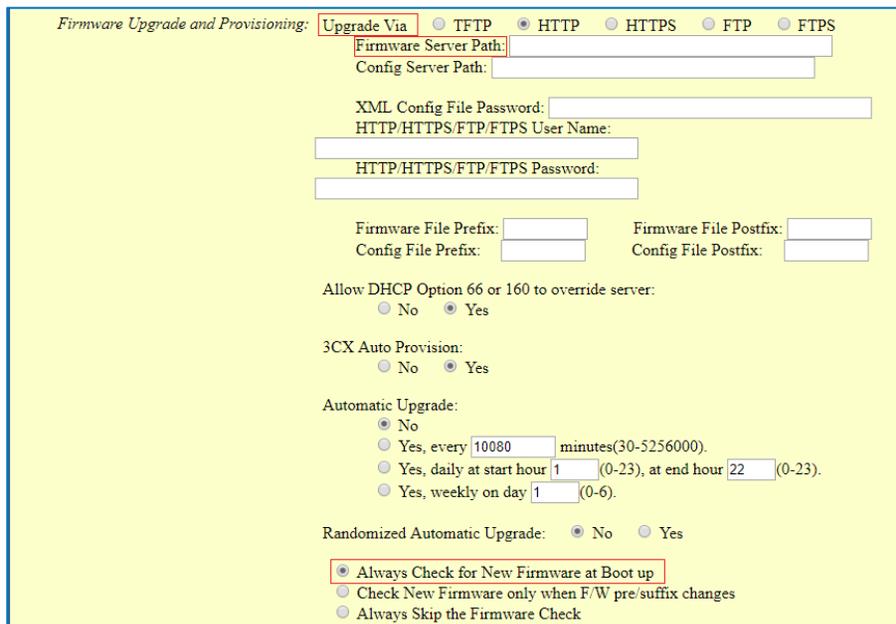
firmware.grandstream.com

fw.ipvideotalk.com/gs

### Firmware Upgrade procedure

Please follow below steps in order to upgrade the firmware version of your HT818:

1. Access your HT818 UI by entering its IP address in your favorite browser.
2. Enter your admin password (default: admin).
3. Press **Login** to access your settings.
4. Go to **Advanced Settings** → **Firmware Upgrade and Provisioning** page and enter the IP address or the FQDN for the upgrade server in "**Firmware Server Path**" field and choose to upgrade via **TFTP, HTTP/HTTPS or FTP/FTPS**.
5. Make sure to check "**Always Check for New Firmware**".
6. Update the change by clicking the "Apply" button at the bottom of the page. Then "**Reboot**" or power cycle the HT818 to update the new firmware.



*Firmware Upgrade and Provisioning:*  Upgrade Via  TFTP  HTTP  HTTPS  FTP  FTPS

Firmware Server Path:

Config Server Path:

XML Config File Password:

HTTP/HTTPS/FTP/FTPS User Name:

HTTP/HTTPS/FTP/FTPS Password:

Firmware File Prefix:  Firmware File Postfix:

Config File Prefix:  Config File Postfix:

Allow DHCP Option 66 or 160 to override server:  
 No  Yes

3CX Auto Provision:  
 No  Yes

Automatic Upgrade:  
 No  
 Yes, every  minutes(30-5256000).  
 Yes, daily at start hour  (0-23), at end hour  (0-23).  
 Yes, weekly on day  (0-6).

Randomized Automatic Upgrade:  No  Yes

Always Check for New Firmware at Boot up  
 Check New Firmware only when F/W pre/suffix changes  
 Always Skip the Firmware Check

Figure 11: Firmware Upgrade Page

## Upgrading via Local Directory

1. Download the firmware file from Grandstream web site
2. Unzip it and copy the file in to a folder in your PC
3. From the HT818 web interface (Advanced Settings page) you can browse your hard drive and select the folder you previously saved the file (HT8xfw.bin)
4. Click "Upload Firmware" and wait few minutes until the new program is loaded.

**Note: Always check the status page to see that the program version has changed.**

## Upgrading via Local TFTP/HTTP/HTTPS/FTP/FTPS Servers

For users that would like to use remote upgrading without a local TFTP/HTTP/HTTPS/FTP/FTPS server, Grandstream offers a NAT-friendly HTTP server. This enables users to download the latest software upgrades for their devices via this server. Please refer to the webpage:

<https://www.grandstream.com/support/firmware>

Alternatively, users can download, for example, a free TFTP or HTTP server and conduct a local firmware upgrade. A free window version TFTP server is available for download from:

[http://www.solarwinds.com/products/freetools/free\\_tftp\\_server.aspx](http://www.solarwinds.com/products/freetools/free_tftp_server.aspx)

<http://tftpd32.jounin.net/>.

Instructions for local firmware upgrade via TFTP:

1. Unzip the firmware files and put all of them in the root directory of the TFTP server.
2. Connect the PC running the TFTP server and the phone to the same LAN segment.
3. Launch the TFTP server and go to the File menu->Configure->Security to change the TFTP server's default setting from "**Receive Only**" to "**Transmit Only**" for the firmware upgrade.
4. Start the TFTP server and configure the TFTP server in the phone's web configuration interface.
5. Configure the Firmware Server Path to the IP address of the PC.
6. Save and Apply the changes and reboot the HT818.

End users can also choose to download a free HTTP server from <http://httpd.apache.org/> or use Microsoft IIS web server.

## Firmware and Configuration File Prefix and Postfix

Firmware Prefix and Postfix allows device to download the firmware name with the matching Prefix and Postfix. This makes it the possible to store all the firmware with different version in one single directory. Similarly, Config File Prefix and Postfix allows device to download the configuration file with the matching Prefix and Postfix. Thus, multiple configuration files for the same device can be stored in one directory. In addition, when the field "Check New Firmware only when F/W pre/suffix changes" is set to "Yes", the device will only issue firmware upgrade request if there are changes in the firmware Prefix or Postfix.



## Managing Firmware and Configuration File Download

When “Automatic Upgrade” is set “**Yes, every**” the auto check will be done in the minute specified in this field. If set to “**daily at hour (0-23)**”, Service Provider can use P193 (Auto Check Interval) to have the devices do a daily check at the hour set in this field with either Firmware Server or Config Server. If set to “**weekly on day (0-6)**” the auto check will be done on the day specified in this field. This allows the device periodically to check if there are any new changes need to be taken on a scheduled time. By defining different intervals in P193 for different devices, Server Provider can spread the Firmware or Configuration File download in minutes to reduce the Firmware or Provisioning Server load at any given time

### Configuration File Download

Grandstream SIP Devices can be configured via the Web Interface as well as via a Configuration File (binary or XML) through TFTP, HTTP/HTTPS or FTP/FTPS. The **Config Server Path** is the TFTP, HTTP/HTTPS or FTP/FTPS server path for the configuration file. It needs to be set to a valid URL, either in FQDN or IP address format. The **Config Server Path** can be the same or different from the **Firmware Server Path**.

A configuration parameter is associated with each particular field in the web configuration page. A parameter consists of a Capital letter P and 2 to 3 (Could be extended to 4 in the future) digit numeric numbers. i.e., P2 is associated with the "New Password" in the Web GUI->Maintenance->Web/SSH Access page->Admin Password. For a detailed parameter list, please refer to the corresponding firmware release configuration template.

When the HT818 boots up or reboots, it will send a request to download a file named "cfgxxxxxxxxxxx" followed by a configuration XML file named "cfgxxxxxxxxxxx.xml", where "xxxxxxxxxxx" is the MAC address of the phone, i.e., "cfg000b820102ab" and "cfg000b820102ab.xml". If the download of "cfgxxxxxxxxxxx.xml" file is not successful, the provision program will download a generic cfg.xml file and then download cfg<Model>.xml. The configuration file name should be in lower case letters.

HT818 supports DHCP option 67 allowing to provide custom name for the provisioning file. If DHCP option 67 is used, the following file download sequence will be applied:

Step 1: cfg<MAC>

Step 2: <option 67 bootfile> →cfg<MAC>.xml →cfg.xml→cfg<Model>.xml

#### Notes:

1. The Only acceptable Config file formats to be used when provisioning are XML or binary.
2. Make sure the MAC header on the Config file is the provisioned device's MAC address or you can remove the header completely.

For more details on XML provisioning, please refer to:

[https://www.grandstream.com/sites/default/files/Resources/gs\\_provisioning\\_guide.pdf](https://www.grandstream.com/sites/default/files/Resources/gs_provisioning_guide.pdf)



## RESTORE FACTORY DEFAULT SETTINGS

 **Warning:**

Restoring the Factory Default Settings will delete all configuration information on the phone. Please backup or print all the settings before you restore to the factory default settings. Grandstream is not responsible for restoring lost parameters and cannot connect your device to your VoIP service provider.

There are three (3) methods for resetting your unit:

### Using the Reset Button

To reset default factory settings using the reset button please follow the steps above:

1. Unplug the Ethernet cable.
2. Locate the reset hole on the back panel of your HT818.
3. Insert a pin in this hole and press for about 7 seconds.
4. Take out the pin. All unit settings are restored to factory settings

### Using the IVR Command

Reset default factory settings using the IVR prompt:

1. Dial “\*\*\*\*” for voice prompt.
2. Enter “99” and wait for “reset” voice prompt.
3. Enter the encoded MAC address (Look below on how to encode MAC address).
4. Wait 15 seconds and device will automatically reboot and restore factory settings.

### Encode the MAC Address

1. Locate the MAC address of the device. It is the 12-digit HEX number on the bottom of the unit.
2. Key in the MAC address. Use the following mapping:

Table 12: MAC Address Key Mapping

Key	Mapping
0-9	0-9
A	22 (press the “2” key twice, “A” will show on the LCD)
B	222



<b>C</b>	2222
<b>D</b>	33 (press the “3” key twice, “D” will show on the LCD)
<b>E</b>	333
<b>F</b>	3333

For example: if the MAC address is 000b8200e395, it should be keyed in as “0002228200333395”

## Reset from Web Interface (Reset Type)

1. Access your HT818 UI by entering its IP address in your favorite browser.
2. Enter your admin password (default: admin).
3. Press **Login** to access your settings.
4. Go to **Basic Settings** → **Reset Type**
5. Press **Reset** button (after selecting the reset type).

- **Full Reset:** This will make a full reset
- **ISP Data:** This will reset only the basic settings, like IP mode, PPPoE and Web port
- **VOIP Data Reset:** This will reset only the data related with a service provider like SIP server, sip user ID, provisioning, and others.

### Notes:

- Factory Reset will be disabled if the “Lock keypad update” is set to “Yes”.
- If the HT818 were previously locked by your local service provider, pressing the RESET button will only restart the unit. The device will not return to factory default settings.

## Reset using SIP NOTIFY

1. Access your HT818 UI by entering its IP address in your favorite browser.
2. Go to **Profile #** page.
3. Set “Allow SIP Factory Reset” to “Yes”. (Default is No)
4. Once a SIP NOTIFY with “event: reset” is received, the ATA will perform factory reset.

**Note:** Received SIP NOTIFY will be first challenged for authentication purpose before taking factory reset action. The authentication can be done either using admin credentials (if no SIP account is configured) or using SIP account credentials.



## EXPERIENCING HT818

Please visit our website: <https://www.grandstream.com> to receive the most up- to-date updates on firmware releases, additional features, FAQs, documentation, and news on new products.

We encourage you to browse our [product related documentation](#), [FAQs](#) and [User and Developer Forum](#) for answers to your general questions. If you have purchased our products through a Grandstream Certified Partner or Reseller, please contact them directly for immediate support.

Our technical support staff is trained and ready to answer all of your questions. Contact a technical support member or [submit a trouble ticket online](#) to receive in-depth support.

Thank you again for purchasing Grandstream analogue telephone adapter, it will be sure to bring convenience to both your business and personal life.

