Grandstream Networks, Inc.

IPVideoTalk Redeem Code Guide

Table of Contents

IPVideoTalk Redeem Code Guide

Table of Figures

IPVideoTalk Redeem Code Guide

DOCUMENT PURPOSE

This guide briefly describes the steps on how to redeem a discount code for IPVideoTalk users willing to

purchase a new plan, or to renew the existing one.

IPVideoTalk Redeem Code Guide

REDEEM CODE STEPS

IPVideoTalk users can redeem code by following below steps:

1. Access IPVideoTalk Web Portal: https://account.ipvideotalk.com.

2. Sign up IPVideoTalk account If you do not have an account.

Figure 1: IPVideoTalk Sign Up screen

3. Then sign in with your account/email and password.

4. Go to **Plans** page, click on the **Redeem** button on the top of the interface, and the user will be directed to the redeem page.
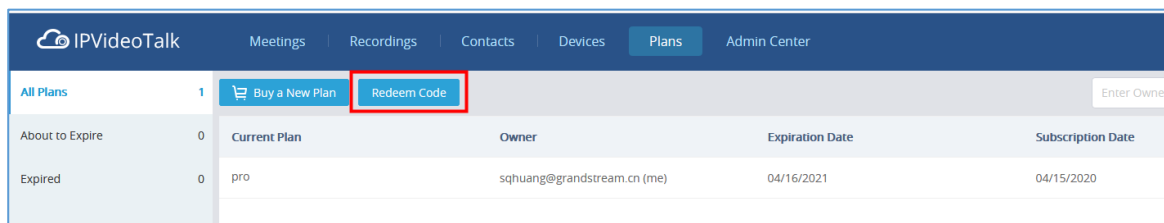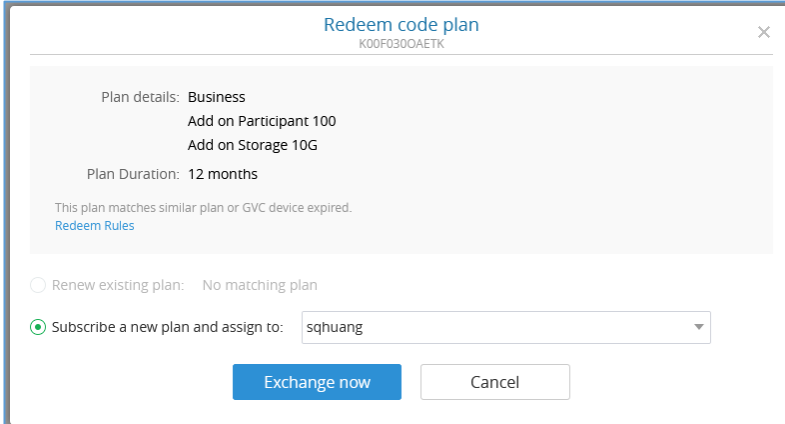

Figure 2: Redeem Code

IPVideoTalk Redeem Code Guide

5. Enter a redeem code combines 12 digits and letters.

6. Select to renew the existing plan or create a new one, as shown below:

    (1) Select to renew the existing plan. The user can only select the expired plan, or the plan consistent

         with the redeem code.

    (2) Or, create a new plan and assign it to the owner or other sub-users.

Figure 3: Buy new Plan

IPVideoTalk Redeem Code Guide

NOTES

Redeem New Plan Rules:

The user can redeem the new plan directly or renew the expired plan to a new plan.

Renew Rules:

The plan in the redeem code must be the same as the plan to be renewed. For example:

- Correct example: Redeem code contain (Pro + GVC room System package + 50 participants) Target

renewal plan is Pro + GVC Room System Package + 50 participants

- Incorrect example: Redeem code contain (Pro + GVC room System package + 50 participants) Target

renewal plan is Pro + 100 participants

You can also upgrade your current plan to the same specification, then use the redeem code to renew it.

IPVideoTalk Redeem Code Guide