Partner Marketing Kit

GRP Series Professional Carrier-Grade IP Phones

GRP Professional Series IP Phones
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GRP Series of Professional Carrier-Grade IP Phones

The GRP series are state-of-the-art, professional carrier-grade IP phones that were designed for mass deployment. This series of next-generation IP phones features a sleek new design, a re-imagined user experience, unified firmware and powerful feature options including Bluetooth & Wi-Fi support, a dual LCD screen, support for up to 14 lines, customization with personalized faceplates, 5-way conferencing, and more. The GRP2670, GRP2650, GRP2624 and GRP2615 are compatible with the GBX20 Extension Module that adds functionality, versatility and flexibility with up to 40 contacts per module and support for up to 160 contacts by connecting 4 extension modules. For remote and cloud provisioning requirements, the GRP series is compatible with Grandstream's new cloud provisioning platform, GDMS (Grandstream Device Management System). Designed for enterprises, service providers and other high-volume markets, the GRP series offers a powerful, easy-to-use and easy-to-deploy voice platform with next-gen features for high-end users.

GRP Professional Series IP Phones
Sales Kit

The sales kit is a guide to everything you need to know about selling the GRP Series of Professional Carrier-Grade IP Phones. The kit includes: Overview and Basics, Key Differentiators, Comparison Charts, Deployment Scenarios, and Integration with other Grandstream Products.

Translations

[English](#)

[Spanish](#)

GRP Series
Professional Carrier Grade IP Phones - GRP2612/P/W, GRP2613, GRP2614, GRP2615, GRP2616, GRP2624, GRP2634, GRP2636, GRP2650, GRP2670

About the Professional IP Phones

The GRP series of professional IP phones are state-of-the-art, carrier-grade IP phones that were designed for mass deployment. This series of next-generation IP phones features a sleek design, a reimagined user experience, unified firmware and powerful feature options including Wi-Fi support, a dual LCD screen and support for up to 14 lines. For remote and cloud provisioning requirements, the GRP series is compatible with Grandstream's new cloud provisioning platform, GDMS (Grandstream Device Management System).

Product Positioning

Designed for enterprises, service providers and other high-volume markets, the GRP series offers a powerful, easy-to-use and easy-to-deploy voice platform with next-gen features for high-end users. The entire collection of IP phones features an intuitive design, a reimagined user experience, united firmware, and powerful feature options.

Competitive Features

- Models support 4, 5, 6, 8, 12, and 14 lines
- Swappable face plates to allow for easy logo customization
- Dual switched auto-sensing 10/100/1000Mbps Gigabit ethernet ports with integrated PoE
- HD handset, hands-free speakerphone
- Integrated dual-band Wi-Fi & Bluetooth
- Advanced call handling features and capabilities

GRP Series Key Technical Specifications

	GRP2612 (P/W)	GRP2613	GRP2614	GRP2615	GRP2616	GRP2624	GRP2634	GRP2636	GRP2650	GRP2670
Line & MP Keys	4 shared line keys & 16 MPKs	6 shared line keys & 24 MPKs	4 shared line keys & 40 MPKs	5 shared line keys & 40 MPKs	6 shared line keys & 48 MPKs	8 shared line keys & 42 MPKS	8 shared line keys & 42 MPKS	12 shared line keys & 24 MPKs	14 shared line keys & 56 MPKs	12 shared line keys & 64 MPKs
Display	2.4 inch (320x240) TFT color LCD	2.8 inch (320x240) TFT color LCD	2.8" 320x240 primary color LCD, 2.4" 240x320 secondary color LCD	4.3 inch (480x272) TFT color LCD	2.8" 320x240 primary color LCD, 2.4" 240x320 secondary color LCD	2.8 inch (320x240) TFT color LCD	4.3inch(480x272) TFT color LCD	2.8 inch (320x240) TFT color LCD	5 inch (1280x720) TFT color LCD	7 inch (1024x600) capacitive touch screen
SIP Accounts	Up to 2 SIP accounts	Up to 3 SIP accounts	Up to 4 SIP accounts	Up to 8 SIP accounts	Up to 4 SIP accounts	Up to 4 SIP accounts	Up to 4 SIP accounts, 10 MPK extension keys with paper slot	Up to 6 SIP accounts, 24 MPK extension keys with paper slot	Up to 6 SIP accounts	Up to 6 SIP accounts
Network	10/100 Mbps ethernet with PoE *GRP2612P only*	Dual Gigabit network ports with PoE	Dual Gigabit network ports with PoE	Dual Gigabit network ports with PoE	Dual Gigabit network ports with PoE	Dual Gigabit network ports with PoE	Dual Gigabit network ports with PoE	Dual Gigabit network ports with PoE	Dual Gigabit network ports with PoE	Dual Gigabit network ports with PoE
Audio	HD handset, hands-free speakerphone	HD handset, hands-free speakerphone	HD handset, hands-free speakerphone	HD handset, hands-free speakerphone	HD handset, hands-free speakerphone	HD handset, hands-free speakerphone	HD handset, hands-free speakerphone	HD handset, hands-free speakerphone	HD handset, hands-free speakerphone	HD handset, hands-free speakerphone
PoE	GRP2612P only	Yes, integrated	Yes, integrated	Yes, integrated	Yes, integrated	Yes, integrated	Yes, integrated	Yes, integrated	Yes, integrated	Yes, integrated
Wi-Fi	GRP2612W only	No	Dual-band 802.11a/b/ g/n/ac Wi-Fi	Dual-band 802.11a/b/ g/n/ac Wi-Fi	Dual-band 802.11a/b/ g/n/ac Wi-Fi	Dual-band 802.11a/b/ g/n/ac Wi-Fi	Dual-band 802.11a/b/ g/n/ac Wi-Fi	Dual-band 802.11a/b/ g/n/ac Wi-Fi	Dual-band 802.11a/b/ g/n/ac Wi-Fi	Dual-band 802.11a/b/ g/n/ac Wi-Fi
Bluetooth	No	No	Yes, integrated	Yes, integrated	Yes, integrated	Yes, integrated	Yes, integrated	Yes, integrated	Yes, integrated	Yes, integrated

Professional IP Phones

...the GRP2600 ...e-rich ... technology, ...oductivity

... built-in PoE ...conferencing,

...Productivity-Driving Features... forward, 5-way conferencing, call park and pickup, SCA/BLA, up to 2000 phonebook contacts, hot desking, and more
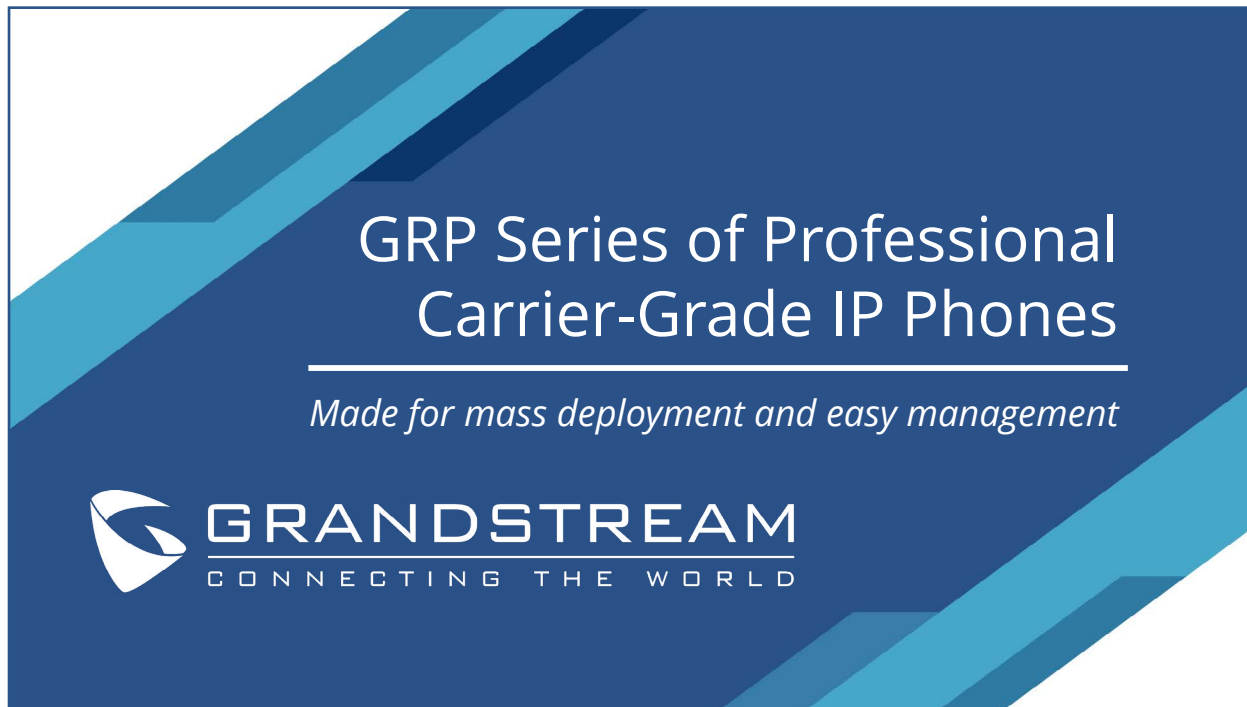
Zero Touch Provisioning

The GRP Series of Professional IP Phones can be configured and managed entirely from the cloud or from an IP PBX.

- **Grandstream Device Management System (GDMS):** Grandstream's cloud-based provisioning platform enables installers to provision and configure devices before, during, and after deployments via a centralized online platform
- **UCM IP PBX:** For deployments using Grandstream's UCM series of IP PBXs, GRP2600 devices can be configured via the UCM's web-UI
- **Zero-Config:** This feature allows preset templates to be created via the UCM IP PBX and pushed when the phone is connected to the network

Advanced Features

GRP Series of Professional Carrier-Grade IP Phones come equipped with advanced performance-boosting features.

- **Noise Shield:** Detects and minimizes background noise, providing a clear sound from the speaker
- **PoE:** Every professional IP phone within the series has PoE capabilities, with an optional PoE model on the GRP2612
- **EHS:** Electronic Hook Switch support for Plantronics, Jabra, and Sennheiser headsets
- **Enterprise Security:** Designed for large-scale deployments, these IP phones support secure boot, dual firmware images, AES encryption, SRTP, TLS, 802.1x media access control, and MD5 and MD5-sess based authentication

Mass Deployment Friendly

Like the rest of the GRP2600 series, the professional carrier-grade IP phones are designed for mass deployments and ITSP friendly

- **Single Firmware:** All Grandstream GRP2600 series IP phones share a single firmware version, streamlining the firmware upgrade process across all devices
- **Cloud Management:** ITSPs and large companies can organize all their deployments into various sites within GDMS, and then create configuration templates based on payment plans, subscription level, and more

GRP Professional Series IP Phones
Presentation

GRP Series of Professional
Carrier-Grade IP Phones

Made for mass deployment and easy management

GRANDSTREAM
CONNECTING THE WORLD

Translations

English (PowerPoint)

English (PDF)

Spanish (PowerPoint)

Spanish (PDF)

GRP Professional Series IP Phones
Product Series Messaging

Tagline	GRP Series of Professional Carrier-Grade IP Phones made for mass deployment and easy management		
Subhead	Designed to offer zero-touch provisioning, a sleek design and next-generation features to enterprises, service providers and high-volume markets.		
Target Audience	Service providers, mass deployment scenarios, multi-site businesses, enterprises, school districts, retail/hotel chains		
Product Description	The GRP2600 series are state-of-the-art, professional carrier-grade IP phones that were designed for mass deployment. This series of next-generation IP phones features a sleek new design, a re-imagined user experience, unified firmware and powerful feature options including Bluetooth & Wi-Fi support, a dual LCD screen, support for up to 12 lines, customization with personalized faceplates, 5-way conferencing, and more. The GRP2624, GRP2670 and GRP2615 are compatible with the GBX20 Extension Module that adds functionality, versatility and flexibility with up to 40 contacts per module and support for up to 160 contacts by connecting 4 extension modules. For remote and cloud provisioning requirements, the GRP series is compatible with Grandstream's new cloud provisioning platform, GDMS (Grandstream Device Management System). Designed for enterprises, service providers and other high-volume markets, the GRP series offers a powerful, easy-to-use and easy-to-deploy voice platform with next-gen features for high-end users.		
Customer Challenges	Service providers need the devices to be pre-configured before they go out or allow them to be automatically provisioned as soon as they are plugged in	Enterprise's and multi-site businesses looking for a solution where their entire communication network can be setup, provisioned, managed and monitored centrally.	Mass deployment tool that allows the channel to make large deployments as easy as possible
Customer Solutions	This series allows service providers to redirect their own management or configuration platforms to GDMS for all provisioning, configuration, management and monitoring – rather than having to integrate each device directly into their own management platform.	GDMS has no limit as to the number of devices and makes managing separate offices, departments, and locations as easy as possible by combining it all into once account while allowing you to setup and manage each of those by site, sub-site, model, batch all from one centralized platform and account.	This centralized cloud provisioning and management platform offers channel partners a tool to take-on large volume opportunities from enterprises, multi-site businesses, service providers and more. Providing customers with quick and easy zero-touch provisioning while also providing on-going monitoring and easy IT task scheduling.

English   German   Polish   Russian

French   Italian   Portuguese   Spanish

GRP Professional Series IP Phones
GRP2610(P) Datasheets

2-line Carrier-Grade IP Phone
GRP2610 • GRP2610P

The GRP2610 is a powerful 2-line carrier-grade IP phone designed with zero-touch provisioning for mass deployment and easy management. It features a sleek design and a suite of next-generation features including 8 virtual multi-purpose keys (VPKs), a color LCD with swappable face plates for easy logo customization and more. The GRP series includes carrier-grade security features to provide enterprise-level security, including secure boot, dual firmware images and encrypted data storage. For cloud provisioning and centralized management, the GRP2610 is supported by Grandstream's Device Management System (GDMS), which provides a centralized interface to configure, provision, manage and monitor deployments of Grandstream endpoints. Built for the needs of desktop workers and designed for easy deployment by enterprises, service providers and other high-volume markets, the GRP2610 offers an easy-to-use and easy-to-deploy voice endpoint.

2 LINES — Supports 2 SIP accounts and 2 multi-purpose line keys

LCD — Swappable faceplate to allow for easy logo customization

Equipped with noise shield technology to minimize background noise

GDMS — Supported by GDMS which provides a centralized interface to configure, provision, manage and monitor

HD — HD audio supporting all major codecs, including wideband codecs G.722 and Opus

Up to 8 BLF keys

Enterprise-level protection including secure boot, dual firmware images, and encrypted data storage

5 WAY — Supports 5-way audio conferencing for easy conference calls

Protocols/Standards	SIP RFC3261, TCP/IP/UDP, RTP/RTCP, HTTP/HTTPS, ARP, ICMP, DNS(A record, SRV, NAPTR), DHCP, PPPoE, TELNET, TFTP, NTP, STUN, SIMPLE, LLDP, LDAP, TR-069, 802.1x, TLS, SRTP, IPV6
Network Interfaces	Dual switched auto-sensing 10/100 Mbps Ethernet ports (GRP2610) Dual switched auto-sensing 10/100 Mbps Ethernet ports with integrated PoE (GRP2610P)
Graphic Display	2.4 inch (320x240) TFT color LCD
Feature Keys	2 line keys with up to 2 SIP accounts, 4 XML programmable context sensitive softkeys, navigation/menu keys, 8 dedicated function keys for: MESSAGE(with LED indicator), TRANSFER, HEADSET, MUTE, SEND/REDIAL, SPEAKERPHONE, VOL+, VOL-
Auxiliary Port	RJ9 headset jack (allowing EHS with Plantronics headsets)
Voice Codecs and Capabilities	Support for G7.29A/B, G.711µ/a-law, G.726, G.722(wide-band), G723, iLBC, OPUS, in-band and out-of-band DTMF(in audio, RFC2833, SIP INFO), VAD, CNG, AEC, PLC, AJB, AGC
Telephony Features	Hold, transfer, forward, 5-way conference, call park, call pickup, shared-call-appearance(SCA)/bridged-line-appearance(BLA), downloadable phonebook(XML, LDAP, up to 1000 items), call waiting, call log(up to 1000 records), XML customization of screen, off-hook auto dial, auto answer, click-to-dial, flexible dial plan, hot-desking, personalized music ringtones and music on hold, server redundancy and fail-over
HD Audio	Yes, HD handset and speakerphone with support for wideband audio
Base Stand	Yes, 2 angle positions available, Wall Mountable (Wall Mount *sold separately)
QoS	Layer 2 QoS (802.1Q, 802.1P), and Layer 3 (ToS, DiffServ, MPLS) QoS
Security	User and administrator level passwords, MD5 and MD5-sess based authentication, 256-bit AES encrypted configuration file, SRTP, TLS, 802.1x media access control, secure boot.
Multi-language	English, German, Italian, French, Spanish, Portuguese, Russian, Croatian, Chinese, Korean, Japanese and more
Upgrade/Provisioning	Firmware upgrade via FTP/TFTP/TFTPS/HTTP/HTTPS, mass provisioning using GDMS/TR-069 or AES encrypted XML configuration file
Power & Green Energy Efficiency	Universal power adapter included: Input:100-240V ; Output : +5V, 0.6A ; Integrated Power-over-Ethernet(802.3af) IEEE 802.3az Energy-Efficient Ethernet Max power consumption 3W (power adapter, GRP2610) or 3.8W (PoE, GRP2610P)
Temperature and Humidity	Operation: 0°C to 40°C Storage: -10°C to 60°C Humidity: 10% to 90% Non-condensing
Package Content	GRP2610 phone, handset with cord, phone stand, 5V power adapter (with GRP2610 only), network cable, Quick Installation Guide
Physical	Dimension: 203mm x 186mm x 28mm ; Unit weight: 0.4kg ; Package weight: 0.9kg
Compliance	FCC: Part 15 Class B; FCC Part 68 HAC. CE: EN 55032; EN 55035; EN IEC 61000-3-2; EN 61000-3-3; EN IEC 62368-1. RCM: AS/NZS CISPR 32; AS/NZS 62368.1; AS/CA S004/S040. IC: ICES-003; CS-03, Part V.

9.2024 v1

Translations

English

French

German

Italian

Polish

Portuguese

Russian

Spanish

GRP Professional Series IP Phones
GRP2611G Datasheets

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3-Line Carrier-Grade IP Phone
GRP2611G

The GRP2611G is a powerful 3-line carrier-grade IP phone designed with zero-touch provisioning for mass deployment and easy management. It features a sleek design and a suite of next-generation features including 12 virtual multi-purpose keys (VPKs), dual Gigabit ports, a color LCD with swappable face plates for easy logo customization and more. The GRP series includes carrier- grade security features to provide enterprise-level security, including secure boot, dual firmware images and encrypted data storage. For cloud provisioning and centralized management, the GRP2611G is supported by Grandstream's Device Management System (GDMS), which provides a centralized interface to configure, provision, manage and monitor deployments of Grandstream endpoints. Built for the needs of desktop workers and designed for easy deployment by enterprises, service providers and other high-volume markets, the GRP2611G offers an easy-to-use and easy-to-deploy voice endpoint.

3 LINES — Supports up to 3 SIP accounts and 3 multi-purpose line keys

Gigabit — Dual switched auto-sensing 10/100/1000 Mbps Gigabit ethernet ports with integrated PoE

Swappable faceplate to allow for easy logo customization

HD — HD audio supporting all major codecs, including wideband codecs G.722 and Opus

Equipped with noise shield technology to minimize background noise

Up to 12 digital BLF keys

Enterprise-level protection including secure boot, dual firmware images, and encrypted data storage

GDMS — Supported by GDMS which provides a centralized interface to configure, provision, manage and monitor

5 WAY — Supports 5-way audio conferencing for easy conference calls

Protocols/Standards	SIP RFC3261, TCP/IP/UDP, RTP/RTCP, HTTP/HTTPS, ARP, ICMP, DNS(A record, SRV, NAPTR), DHCP, PPPoE, TELNET, TFTP, NTP, STUN, SIMPLE, LLDP, LDAP, TR-069, 802.1x, TLS, SRTP, IPV6
Network Interfaces	Dual switched auto-sensing 10/100/1000 Mbps Gigabit Ethernet ports with integrated PoE
Graphic Display	2.8 inch (320x240) TFT color LCD
Feature Keys	3 line keys with up to 3 SIP accounts, 4 XML programmable context sensitive soft-keys, 5 navigation/menu keys, 8 dedicated function keys for: MESSAGE(with LED indicator), TRANSFER, HEADSET, MUTE, SEND/ REDIAL, SPEAKERPHONE, VOL+, VOL-
Auxiliary Port	RJ9 headset jack (allowing EHS with Plantronics headsets)
Voice Codecs and Capabilities	Support for G7.29A/B, G.711µ/a-law, G.726, G.722(wide-band), G723, iLBC, OPUS, in-band and out-of-band DTMF(in audio, RFC2833, SIP INFO), VAD, CNG, AEC, PLC, AJB, AGC
Telephony Features	Hold, transfer, forward, 5-way conference, call park, call pickup, shared-call-appearance(SCA)/bridged-line-appearance(BLA), downloadable phonebook(XML, LDAP, up to 1000 items), call waiting, call log (up to 1000 records), XML customization of screen, off-hook auto dial, auto answer, click-to-dial, flexible dial plan, hot-desking, personalized music ringtones and music on hold, server redundancy and fail-over
HD Audio	Yes, HD handset and speakerphone with support for wideband audio
Base Stand	Yes, 2 angle positions available, Wall Mountable (Wall Mount *sold separately)
QoS	Layer 2 QoS (802.1Q, 802.1P) and Layer 3 (ToS, DiffServ, MPLS) QoS
Security	User and administrator level passwords, MD5 and MD5-sess based authentication, 256-bit AES encrypted configuration file, SRTP, TLS, 802.1x media access control, secure boot
Multi-language	English, German, Italian, French, Spanish, Portuguese, Russian, Croatian, Chinese, Korean, Japanese, and more
Upgrade/Provisioning	Firmware upgrade via FTP/TFTP/TFTPS/HTTP/HTTPS, mass provisioning using GDMS/TR-069 or AES encrypted XML configuration file
Power & Green Energy Efficiency	Universal power adapter included: Input:100-240V ; Output: +5V, 0.6A ; Integrated Power-over-Ethernet (802.3af) IEEE 802.3az Energy-Efficient Ethernet Max power consumption 3W (power adapter) or 3.8W (PoE)
Temperature and Humidity	Operation: 0°C to 40°C Storage: -10°C to 60°C Humidity: 10% to 90% Non-condensing
Package Content	GRP2611G phone, handset with cord, phone stand, 5V power adapter, network cable, Quick Installation Guide
Physical	Dimension: 203mm x 186mm x 28mm; Unit weight: 0.4kg ; Package weight: 0.9kg
Compliance	FCC: Part 15 Class B; FCC Part 68 HAC. CE: EN 55032; EN 55035; EN IEC 61000-3-2; EN 61000-3-3; EN IEC 62368-1. RCM: AS/NZS CISPR 32; AS/NZS 62368.1; AS/CA S004/S040. IC: ICES-003; CS-03, Part V.

9.2024 v1

GRP Professional Series IP Phones
GRP2614 Datasheets

Translations

English

French

German

Italian

Polish

Portuguese

Russian

Spanish

Turkish

GRP Professional Series IP Phones
GRP2615 Datasheets

Translations

GRP Professional Series IP Phones
GRP2616 Datasheets

6-line Carrier-Grade IP Phone
GRP2616

The GRP2616 is a high-end carrier-grade IP phone designed with zero-touch provisioning for mass deployment and easy management. It supports 6 lines and 6 SIP accounts while featuring a sleek design and a suite of next-generation features including integrated Wi-Fi 6, Bluetooth support, 48 virtual multi-purpose keys (MPKs), dual Gigabit ports and more. This device features a 4.3 inch color LCD screen with swappable face plates to allow for easy logo customization and an additional 2.4 inch display screen. The GRP series includes carrier-grade security features to provide enterprise-level security, including secure boot, dual firmware images and encrypted data storage. For cloud provisioning and centralized management, the GRP2616 is supported by Grandstream's Device Management System (GDMS), which provides a centralized interface to configure, provision, manage and monitor deployments of Grandstream endpoints. Built for the needs of busy desktop workers and designed for easy deployment by enterprises, service providers and other high-volume markets, the GRP2616 offers an easy-to-use and easy-to-deploy voice platform.

- HD audio, handset and speakerphone with support for wide-band audio
- 6 line keys with up to 6 SIP accounts
- Dual LCD screens with digital BLF Keys
- Enterprise-level protection including secure boot, dual firmware images, and encrypted data storage
- Integrated dual-band (2.4GHz and 5GHz) Wi-Fi 6 (802.11a/b/g/n/ac/ax) - hardware version 5.0 and above
- Dual switched auto-sensing 10/100/1000 Mbps Gigabit Ethernet ports with integrated PoE
- Swappable face plates to allow for easy logo customization
- Integrated Bluetooth
- Equipped with noise shield technology to minimize background noise

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Protocols/Standards	SIP RFC3261, TCP/IP/UDP, RTP/RTCP, HTTP/HTTPS, ARP, ICMP, DNS(A record, SRV, NAPTR), DHCP, PPPoE, TELNET, TFTP, NTP, STUN, SIMPLE, LLDP, LDAP, TR-069, 802.1x, TLS, SRTP, IPV6
Network Interfaces	Dual switched auto-sensing 10/100/1000 Mbps Gigabit Ethernet ports with integrated PoE
Bluetooth	Yes, integrated
Wi-Fi	Yes, integrated dual-band Wi-Fi 802.11 a/b/g/n/ac (2.4GHz & 5GHz)
USB	Yes
Graphic Display	4.3 inch (480x272) TFT color LCD, 2.4 inch (240x320) additional screen
Voice Codecs and Capabilities	Support for G7.29A/B, G.711µ/a-law, G.726, G.722(wide-band), G723, iLBC, OPUS, in-band and out-of-band DTMF(in audio, RFC2833, SIP INFO), VAD, CNG, AEC, PLC, AJB, AGC
Telephony Features	Hold, transfer, forward, 3-way conference, call park, call pickup, shared-call-appearance(SCA)/bridged-line-appearance(BLA), downloadable phonebook(XML, LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML customization of screen, off-hook auto dial, auto answer, click-to-dial, flexible dial plan, hot-desking, personalized music ringtones and music on hold, server redundancy and fail-over
HD Audio	Yes, HD handset and speakerphone with support for wideband audio
Feature Keys	6 dual-color line keys with up to 6 SIP accounts(can be digitally programmed as up to 24 provisionable BLF/fast-dial keys), 5 XML programmable context sensitive soft-keys, 5 navigation/menu keys, 10 dedicated function keys for: MESSAGE(with LED indicator),PHONEBOOK,TRANSFER,CONFERENCE,HOLD, HEADSET, MUTE, SEND/REDIAL, SPEAKERPHONE, VOL+, VOL-
Base Stand	Yes, 2 angle positions available, Wall Mountable (*wall mount sold separately)
QoS	Layer 2 QoS (802.1Q, 802.1P) and Layer 3 (ToS, DiffServ, MPLS) QoS
Auxiliary Ports	RJ9 headset jack (allowing EHS with Plantronics headsets), USB
Security	User and administrator level passwords, MD5 and MD5-sess based authentication, 256-bit AES encrypted configuration file, SRTP, TLS, 802.1x media access control, secure boot
Multi-language	English, German, Italian, French, Spanish, Portuguese, Russian, Croatian, Chinese, Korean, Japanese and more
Upgrade/Provisioning	Firmware upgrade via FTP/TFTP / HTTP / HTTPS, mass provisioning using GDMS/TR-069 or AES encrypted XML configuration file.
Power & Green Energy Efficiency	Universal power adapter included: Input:100-240V ; Output: +12V, 1A ; Integrated Power-over-Ethernet(802.3af) Max power consumption 6.1W(power adapter) or 7.8W(PoE)
Temperature and Humidity	Operation: 0°C to 40°C Storage: -10°C to 60°C Humidity: 10% to 90% Non-condensing
Package Content	GRP2616 phone, handset with cord, phone stand, 12V power adapter, network cable, Quick Installation Guide, GPL license
Physical	Unit weight:1020g ; Package weight:1650g Dimension: 247mm x 228mm x 82.4mm
Compliance	FCC: Part 15 Class B; Part 15 Subpart C 15.247; Part 15 Subpart E 15.407; FCC Part 68 HAC; Part 1 Subpart I(MPE) CE: EN 55032; EN 55035; EN 61000-3-2; EN 61000-3-3; EN 62368-1; EN 301489-1; EN 301489-17; EN 300328; EN 301893; EN 62311 RCM: AS/NZS CISPR32; AS/NZS 4268; AS/NZS 62368.1; AS/CA S004; AS NZS 2772.2 IC: ICES-003; CS-03; RSS-247; RSS-102(MPE).

6.2020.01

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Translations

English

French

German

Italian

Polish

Portuguese

Russian

Spanish

Turkish

GRP Professional Series IP Phones
GRP2624 Datasheets

Translations

GRP Professional Series IP Phones
GRP2634 Datasheets

Translations

GRP Professional Series IP Phones
GRP2636 Datasheets

GRANDSTREAM
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12-Line Professional IP Phone
GRP2636

Part of the GRP series of Carrier-Grade IP Phones, the GRP2636 is a professional 12-line model designed with zero-touch provisioning for mass deployment and easy management. It features a sleek design and a suite of next-generation features including: 5-way voice conferencing to maximize productivity, integrated PoE & Wi-Fi 6, full HD audio on both the speaker and handset to allow users to communicate with the utmost clarity. The GRP series includes carrier-grade security features to provide enterprise-level security, including secure boot, dual firmware images and encrypted data storage. For cloud provisioning and centralized management, the GRP2636 is supported by Grandstream's Device Management System (GDMS), which provides a centralized interface to configure, provision, manage and monitor deployments of Grandstream endpoints. The GRP2636 is the perfect choice for busy professionals and receptionists who need to manage high call volumes, with advanced functionality. Designed for easy deployment by enterprises, service providers and other high-volume markets, the GRP2636 offers an easy-to-use and easy-to-deploy voice endpoint.

12 LINES
12 lines, 6 SIP accounts

GDMS
Supported by GDMS which provides a centralized interface to configure, provision, manage and monitor Grandstream devices

RJ9 headset jack allowing EHS with Plantronics headsets, and integrated USB Headset support

HD
Full-duplex speakerphone with HD audio to maximize audio quality and clarity

Equipped with noise shield technology to minimize background noise

Gigabit
Dual switched auto-sensing 10/100/1000 Mbps Gigabit Ethernet ports with integrated PoE

5 WAY
Supports 5-way audio conferencing for easy conference calls

Enterprise-level protection including secure boot, dual firmware images, and encrypted data storage

Swappable faceplate to allow for easy logo customization

6
Integrated dual-band (2.4GHz and 5GHz) Wi-Fi 6 (802.11a/b/g/n/ac/ax) - hardware version 5.0 and above

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Protocols/Standards	SIP RFC3261, TCP/IP/UDP, RTP/RTCP, HTTP/HTTPS, ARP, ICMP, DNS(A record, SRV, NAPTR), DHCP, PPPoE, TELNET, TFTP, NTP, STUN, SIMPLE, LLDP, LDAP, TR-069, 802.1x, TLS, SRTP, IPV6
Network Interfaces	Dual switched auto-sensing 10/100/1000 Mbps Gigabit Ethernet ports with integrated PoE
Graphic Display	4.3inch(480x272) TFT color LCD
Wi-Fi	Yes, integrated dual-band Wi-Fi 802.11 a/b/g/n/ac (2.4Ghz & 5Ghz)
Bluetooth	Yes, integrated
Feature Keys	12 line keys with up to 6 SIP accounts, 24MPK extension keys with paper slot, 5 XML programmable context sensitive softkeys, 5 navigation/menu keys, 8 dedicated function keys for: MESSAGE(with LED indicator), TRANSFER, HEADSET, HOLD,MUTE, SEND/REDIAL, SPEAKERPHONE, VOL+, VOL-
Auxiliary Port	RJ9 headset jack allowing EHS with Plantronics headsets, USB to support Grandstream's GUV Series headsets and other USB headsets
Voice Codecs and Capabilities	Support for G7.29A/B, G.711µ/a-law, G.726, G.722(wide-band), G723, iLBC, OPUS, in-band and out-of-band DTMF(in audio, RFC2833, SIP INFO)
Telephony Features	Hold, transfer, forward, 5-way conference, call park, call pickup, shared-call-appearance(SCA)/bridged-line-appearance(BLA), downloadable phonebook(XML, LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML customization of screen, off-hook auto dial, auto answer, click-to-dial, flexible dial plan, hot-desking, personalized music ringtones and music on hold, server redundancy and fail-over
HD Audio	Yes, HD handset and speakerphone with support for wideband audio. Dual Microphone.
Extension Module	No
Base Stand	Yes, 2 angle positions available, Wall Mountable (Wall Mount *sold separately)
QoS	Layer 2 QoS (802.1Q, 802.1P) and Layer 3 (ToS, DiffServ, MPLS) QoS
Security	User and administrator level passwords, MD5 and MD5-sess based authentication, 256-bit AES encrypted configuration file, SRTP, TLS, 802.1x media access control, secure boot.
Multi-language	English, German, Italian, French, Spanish, Portuguese, Russian, Croatian, Chinese, Korean, Japanese and more
Upgrade/Provisioning	Firmware upgrade via FTP/TFTP/TFTPS/HTTP/HTTPS, mass provisioning using GDMS/ TR-069 or AES encrypted XML configuration file.
Power & Green Energy Efficiency	Universal power adapter included: Input:100-240V ; Output: +12V, 1A ; Integrated Power-over-Ethernet(802.3af) Max power consumption 3.2W(power adapter) or 4.3W(PoE)
Temperature and Humidity	Operation: 0°C to 40°C Storage: -10°C to 60°C Humidity: 10% to 90% Non-condensing
Package Content	GRP2636 phone, handset with cord, phone stand, 12V power adapter, network cable, Quick Installation Guide, GPL license
Physical	Dimension: 220mmx 210mmx 82mm Unit Weight: 880g ; Package Weight:1260g
GRP2636 Compliance	FCC: FCC Part 15 Class B; FCC Part 15 Subpart C,15.247; FCC Part 15 Subpart E,15.407; FCC Part 68 HAC. CE: ETSI EN 301 893; ETSI EN 301 489-1/-17; ETSI EN 300 328; EN IEC 62311; EN 55032; EN 55035; EN 62368-1. IC: RSS-247 Issue 2; RSS-Gen Issue 5; ICES-003 Issue 7; CS-03, Part V. RCM: AS/NZS CISPR32; AS/NZS 4268; AS/NZS 2772.2; AS/NZS 62368.1; AS/CA S004. UKCA: ETSI EN 301 893; ETSI EN 301 489-1/-17; ETSI EN 300 328; BS EN IEC 62311; BS EN 55032; BS EN 55035; BS EN 62368-1.

11.2020.01

www.grandstream.com

Translations

[English](#)

[French](#)

[German](#)

[Italian](#)

[Polish](#)

[Portuguese](#)

[Russian](#)

[Spanish](#)

GRP Professional Series IP Phones
GRP2650 Datasheets

Translations

GRP Professional Series IP Phones
GRP2670 Datasheets

GRANDSTREAM
CONNECTING THE WORLD

12-Line Professional Carrier-Grade IP Phone
GRP2670

Part of the GRP series of Carrier-Grade IP Phones, the GRP2670 is a professional 12-line model designed with zero-touch provisioning for mass deployment and easy management. It features a sleek design and a suite of next-generation features including: 5-way voice conferencing to maximize productivity, integrated PoE & Wi-Fi 6, full HD audio on both the speaker and handset to allow users to communicate with the utmost clarity, EHS support for Plantronics headsets and integrated USB headset support. The GRP series includes carrier-grade security features to provide enterprise-level security, including secure boot, dual firmware images and encrypted data storage. For cloud provisioning and centralized management, the GRP2634 is supported by Grandstream's Device Management System (GDMS), which provides a centralized interface to configure, provision, manage and monitor deployments of Grandstream endpoints. With 48 Virtual Multi-Purpose Keys (VPK), an easy-to-use 7-inch capactitive touch screen, and support for Bluetooth, EHS (Plantronics) and USB headsets, the GRP2670 is the perfect choice for busy professionals and receptionists who need to manage high call volumes, with advanced functionality. Designed for easy deployment by enterprises, service providers and other high-volume markets, the GRP2670 offers an easy-to-use and easy-to-deploy voice endpoint.

12 LINES — 12 lines, 6 SIP accounts

GDMS — Supported by GDMS which provides a centralized interface to configure, provision, manage and monitor Grandstream devices

RJ9 headset jack allowing EHS with Plantronics headsets, and integrated USB Headset support

HD — Full-duplex speakerphone with HD audio to maximize audio quality and clarity

Equipped with noise shield technology to minimize background noise

Gigabit — Dual switched auto-sensing 10/100/1000 Mbps Gigabit Ethernet ports with integrated PoE

5 WAY — Supports 5-way audio conferencing for easy conference calls

Enterprise-level protection including secure boot, dual firmware images, and encrypted data storage

6 — Integrated dual-band (2.4GHz and 5GHz) Wi-Fi 6 (802.11a/b/g/n/ac/ax) - hardware version 5.0 and above

Protocols/Standards	SIP RFC3261, TCP/IP/UDP, RTP/RTCP, HTTP/HTTPS, ARP, ICMP, DNS(A record, SRV, NAPTR), DHCP, PPPoE, TELNET, TFTP, NTP, STUN, SIMPLE, LLDP, LDAP, TR-069, 802.1x, TLS, SRTP, IPV6
Network Interfaces	Dual switched auto-sensing 10/100/1000 Mbps Gigabit Ethernet ports with integrated PoE
Graphic Display	7 inch (1024x600) capacitive touch screen TFT LCD
Wi-Fi	Yes, integrated dual-band (2.4Ghz & 5Ghz) Wi-Fi
Bluetooth	Yes, integrated
Feature Keys	5 navigation/menu keys, 9 dedicated function keys for: MESSAGE(with LED indicator), TRANSFER, HEADSET, HOLD MUTE, SEND/REDIAL, SPEAKERPHONE, VOL+, VOL-
Auxiliary Port	RJ9 headset jack allowing EHS with Plantronics headsets, USB to support Grandstream's GUV Series headsets and other USB headsets
Voice Codecs and Capabilities	Support for G7.29A/B, G.711µ/a-law, G.726, G.722(wide-band),G723,iLBC, OPUS, in-band and out-of-band DTMF(in audio, RFC2833, SIP INFO)
Telephony Features	Hold, transfer, forward, 5-way conference, call park, call pickup, shared-call-appearance(SCA)/bridged-line-appearance(BLA), downloadable phonebook(XML, LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML customization of screen, off-hook auto dial, auto answer, click-to-dial, flexible dial plan, hot-desking, personalized music ringtones and music on hold, server redundancy and fail-over
HD Audio	Yes, HD handset and speakerphone with support for wideband audio
Extension Module	Yes
Base Stand	Yes, 2 angle positions available, Wall Mountable (Wall Mount *sold separately)
QoS	Layer 2 QoS (802.1Q, 802.1P) and Layer 3 (ToS, DiffServ, MPLS) QoS
Security	User and administrator level passwords, MD5 and MD5-sess based authentication, 256-bit AES encrypted configuration file, SRTP, TLS, 802.1x media access control, secure boot.
Multi-language	English, German, Italian, French, Spanish, Portuguese, Russian, Croatian, Chinese, Korean, Japanese and more
Upgrade/Provisioning	Firmware upgrade via FTP/TFTP / HTTP / HTTPS, mass provisioning using GDMS/TR-069 or AES encrypted XML configuration file.
Power & Green Energy Efficiency	Universal power adapter included: Input:100-240V ; Output: +12V, 1A ; Integrated Power-over-Ethernet(802.3af) Max power consumption 6.5W(power adapter)
Temperature and Humidity	Operation: 0°C to 40°C Storage: -10°C to 60°C Humidity: 10% to 90% Non-condensing
Package Content	GRP2670 phone, handset with cord, phone stand, 12V power adapter, network cable, Quick Installation Guide, GPL license
Physical	Dimension: Unit weight:1.1kg ; Package weight:1.65kg Dimension: 267mmx 220mmx 82mm
GRP2670 Compliance	FCC: Part 15 Subpart B(Class B), Part 15 Subpart C 15.247, Part 15 Subpart C 15.407, Part 1 Subpart I, Part 68. 316/317; IC: RSS-247, RSS-Gen, RSS-102, ICES-003, CS-03 Part V; CE: EN 55032, EN 55035, EN 61000-3-2, EN 61000-3-3, EN 62368-1, EN 62311, EN 301 489-1, EN 301 489-17, EN 300 328, EN 301 893; RCM: AS/NZS CISPR 32, AS/NZS 62368.1, AS/NZS 4268, AS NZS 2772.2, AS/CA S004.

11.2021.01

Translations

English

French

German

Italian

Polish

Portuguese

Russian

Spanish

GRP Professional Series IP Phones
Social Graphics

Use the editable template to customize your own social image by adding your logo, or create your own using the elements provided below. Photoshop files as well as PNGs are provided for each product. For paid social promotion it is recommended to use social images with limited to no text.
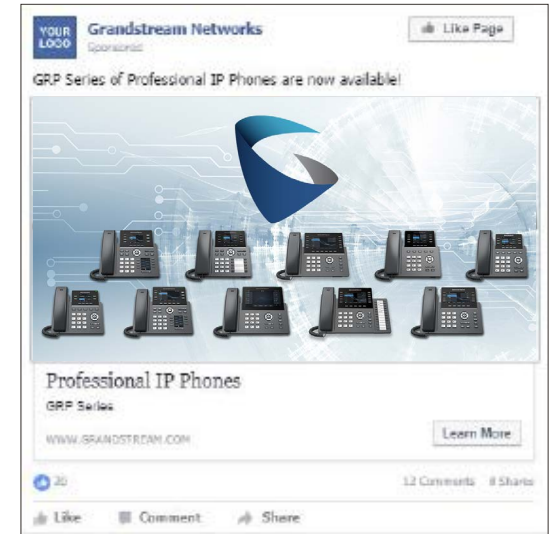
Social Image w/ Text

Series Image (PSD)	GRP2616 (PSD)
Series Image (PNG)	GRP2616 (PNG)
GRP2612 (PSD)	GRP2624 (PSD)
GRP2612 (PNG)	GRP2624 (PNG)
GRP2613 (PSD)	GRP2634 (PSD)
GRP2613 (PNG)	GRP2634 (PNG)
GRP2614 (PSD)	GRP2636 (PSD)
GRP2614 (PNG)	GRP2636 (PNG)
GRP2615 (PSD)	GRP2650 (PSD)
GRP2615 (PNG)	GRP2650 (PNG)
	GRP2670 (PSD)
	GRP2670 (PNG)

Social Image w/o Text

Series Image (PNG)
GRP2612 (PNG)
GRP2613 (PNG)
GRP2614 (PNG)
GRP2615 (PNG)
GRP2616 (PNG)
GRP2624 (PNG)
GRP2634 (PNG)
GRP2636 (PNG)
GRP2650 (PNG)
GRP2670 (PNG)

Suggested Social Post Copy

Suggested Social Copy

GRP Professional Series IP Phones
Marketing Assets - GRP2610(P)

Product Images
GRP2610_1
GRP2610_2
GRP2610_3
GRP2610_4
GRP2610_5
GRP2610_6
GRP2610_7

GRP2610_1

GRP2610_2

GRP2610_7

Feature Icons
2 Lines
GDMS
Swappable Faceplates
HD Audio
Busy Lamp Field
Security
Noise Shield
5-Way

2 Lines

GDMS

Noise Sheild

Swappable Faceplates

HD Audio

Busy Lamp Field

Security

5-Way

GRP Professional Series IP Phones
Marketing Assets - GRP2611G

Product Images

GRP2611G_1

GRP2611G_2

GRP2611G_3

GRP2611G_4

GRP2611G_5

GRP2611G_6

GRP2611G_7

GRP2611G_1

GRP2611G_2

GRP2611G_7

Feature Icons

3 Lines

GDMS

Swappable Faceplates

HD Audio

Busy Lamp Field

Security

Noise Shield

5-Way

Gigabit

3 Lines

GDMS

Noise Sheild

Swappable Faceplates

Gigabit

HD Audio

Busy Lamp Field

Security

5-Way

19

GRP Professional Series IP Phones
Marketing Assets - GRP2612

Product Images

Front

Front v2

Left

Left v2

Right

Front

Front v2

Left v2

Right

Left

Feature Icons

2 Lines

Wi-Fi

Swappable Faceplates

HD Audio

Busy Lamp Field

Security

2 Lines

Wi-Fi

Swappable Faceplates

HD Audio

Busy Lamp Field

Security

GRP Professional Series IP Phones
Marketing Assets - GRP2613

Product Images
Front
Front v2
Left
Left v2
Right

Front

Front v2

Left v2

Right

Left

Feature Icons
3 Lines
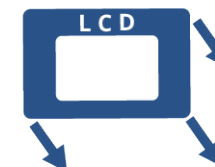Gigabit
Swappable Faceplates
HD Audio
Busy Lamp Field
Security

3 Lines

Gigabit

Swappable Faceplates

HD Audio

Busy Lamp Field

Security

GRP Professional Series IP Phones
Marketing Assets - GRP2614

Product Images
Front
Front v2
Left
Left v2
Right

Front

Front v2

Left v2

Right

Left

Feature Icons
4 Lines
Wi-Fi
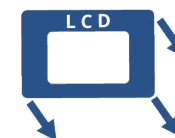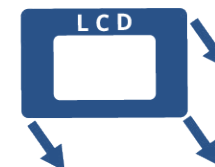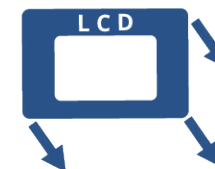Swappable Faceplates
HD Audio
Busy Lamp Field
Security
Bluetooth

4 Lines

Wi-Fi

Swappable Faceplates

Bluetooth

HD Audio

Busy Lamp Field

Security

GRP Professional Series IP Phones
Marketing Assets - GRP2615

Product Images
Front
Front v2
Left
Left v2
Right
GRP2615+GBX20 Front
GRP2615+GBX20 Left
GRP2615+GBX20 Right
GRP2615+GBX20 Multiple

Front

Front v2

Left v2

Right

Left

GRP2615+GBX20 Front

GRP2615+GBX20 Left

GRP2615+GBX20 Right

GRP2615+GBX20 Multiple

Feature Icons
10 Lines
Wi-Fi
Swappable Faceplates
HD Audio
Busy Lamp Field
Security
Bluetooth
Gigabit

10 LINES

10 Lines

Wi-Fi

LCD

Swappable Faceplates

Bluetooth

Gigabit

Gigabit

HD

HD Audio

Busy Lamp Field

Security

23

GRP Professional Series IP Phones
Marketing Assets - GRP2616

Product Images
Front
Front v2
Back
Left
Left v2
Right
Side

Front

Front v2

Left v2

Right

Left

Feature Icons
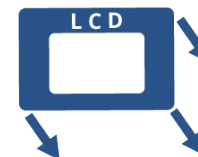8 Lines
Wi-Fi
Swappable Faceplates
HD Audio
Noise Shield
Security
Bluetooth
Gigabit
GDMS
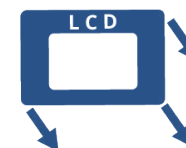5 Way Conferencing

6 LINES
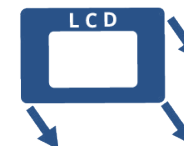
6 Lines

Wi-Fi

Swappable Faceplates

Bluetooth

Gigabit

Gigabit

HD Audio

Busy Lamp Field

Security

GRP Professional Series IP Phones
Marketing Assets - GRP2624

Product Images
Front
Front v2
Back
Left
Left v2
Right
Side

Front	Front v2	Back	Left

Left v2	Right	Side

Feature Icons
8 Lines
Wi-Fi
Swappable Faceplates
HD Audio
Noise Shield
Security
Bluetooth
Gigabit
GDMS
5 Way Conferencing

8 Lines	GDMS	5-Way	Noise Shield	Bluetooth

HD Audio	Swappable Faceplates	Gigabit	Security	Wi-Fi

GRP Professional Series IP Phones
Marketing Assets - GRP2634

Product Images
Front
Front v2
Back
Left
Left v2
Right
Side

Front

Front v2

Back

Left

Left v2

Right

Side

Feature Icons
8 Lines
Wi-Fi
Swappable Faceplates
HD Audio
Noise Shield
Security
Headset
Gigabit
GDMS
5 Way Conferencing

8 Lines

GDMS

5-Way

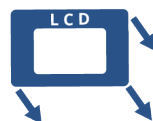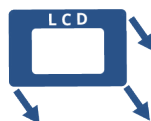

Noise Shield

Headset

HD Audio

Swappable Faceplates

Gigabit

Security

Wi-Fi

GRP Professional Series IP Phones
Marketing Assets - GRP2636

Product Images
Front
Front v2
Back
Left
Left v2
Right
Side

Front	Front v2	Back	Left

Left v2	Right	Side

Feature Icons
12 Lines
Wi-Fi
Swappable Faceplates
HD Audio
Noise Shield
Security
Headset
Gigabit
GDMS
5 Way Conferencing

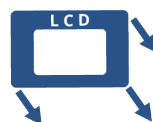|				
12 Lines	GDMS	5-Way	Noise Shield	Headset
HD Audio	Swappable Faceplates	Gigabit	Security	Wi-Fi

GRP Professional Series IP Phones
Marketing Assets - GRP2650

Product Images

GRP2650_1
GRP2650_2
GRP2650_3
GRP2650_4
GRP2650_5
GRP2650_6
GRP2650_7

GRP2650_1   GRP2650_2   GRP2650_3   GRP2650_4

GRP2650_5   GRP2650_6   GRP2650_7

Feature Icons

14 Lines
Wi-Fi
Swappable Faceplates
HD Audio
Noise Shield
Security
Headset
Gigabit
GDMS
5-Way

14 Lines   GDMS   Headset   Noise Shield   5 Way Conferencing
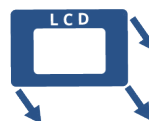
HD Audio   Swappable Faceplates   Gigabit   Security   Wi-Fi

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GRP Professional Series IP Phones
Marketing Assets - GRP2670

Product Images
Front
Front v2
Back
Left
Left v2
Right
Side

Front

Front v2

Back

Left

Left v2

Right

Side

Feature Icons
12 Lines
Wi-Fi
Swappable Faceplates
HD Audio
Noise Shield
Security
Bluetooth
Gigabit
GDMS
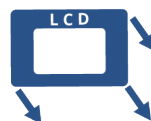Touchscreen

12 Lines

GDMS

Touchscreen

Noise Shield

Bluetooth

HD Audio

Swappable Faceplates

Gigabit

Security

Wi-Fi