



## GRANDSTREAM NETWORKS

### ***GS\_Search.exe Utility Tool***

*Version 1.0.3.25*

*Date: January 8, 2026*

#### **PROGRAM FILE INFORMATION**

- Software file name: **gs\_search\_1.0.3.25.exe**  
MD5: **889816d95e39e4322f337a048f53d2ce**

#### **SUMMARY OF UPDATE**

The main purpose of this release bug fix and new products support.

#### **BUG FIX & ENHANCEMENT**

- Fixed incomplete display at high resolution DPI
- Added window always-on-top function (“run as administrator” required)
- Added support for GDS372X and GSC351X

***GS\_Search.exe Utility Tool***

*Version 1.0.3.24*

*Date: October 28, 2022*

**CHANGE LOG since version 1.0.3.23:**

- Fixed the display issue at some video cards of computer

***GS\_Search.exe Utility Tool***

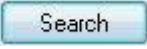
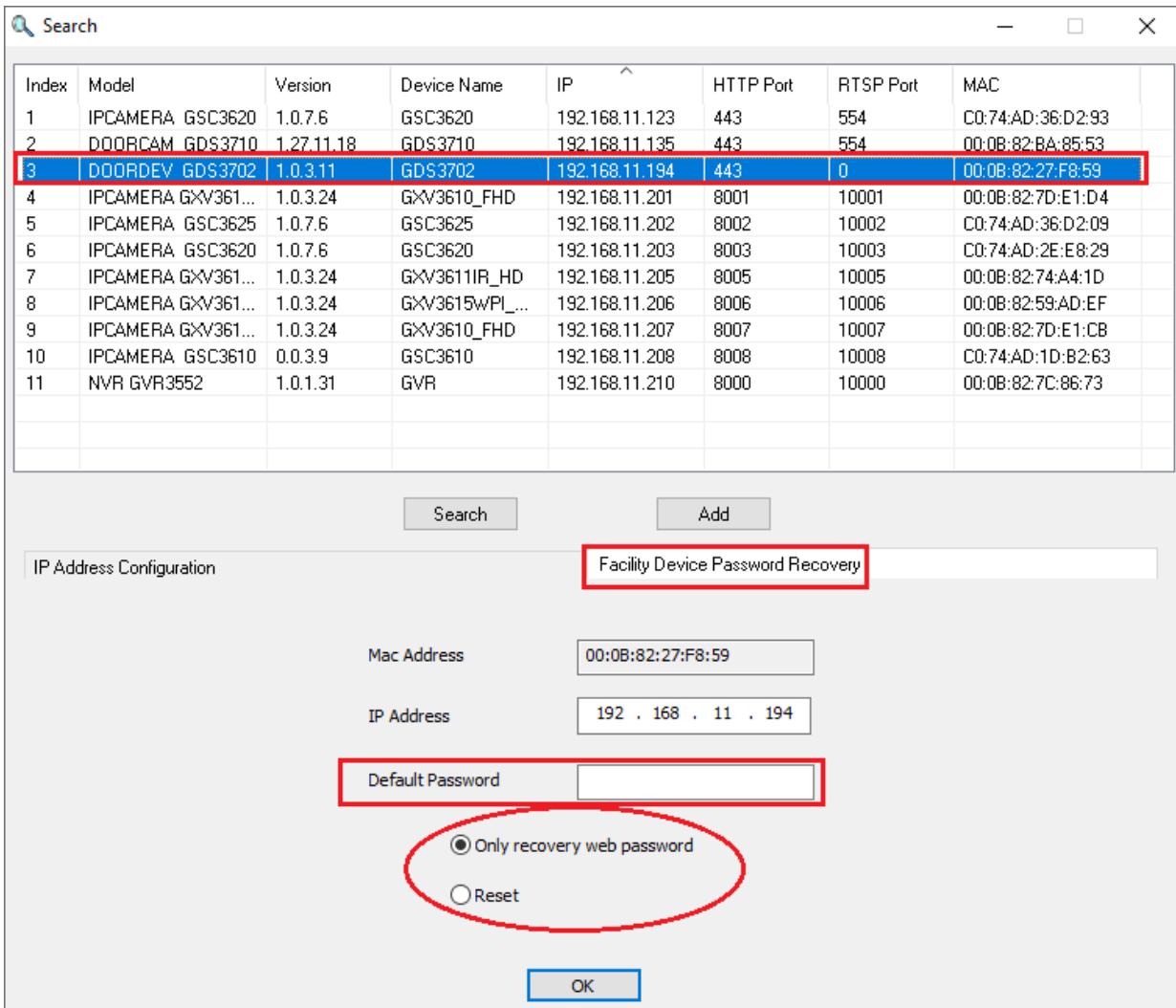
*Version 1.0.3.23*

*Date: July 25, 2022*

**CHANGE LOG since version 1.0.3.21:**

- Support recover web log in password and Factory Reset for facility access products like GDS3702, GDS3712 as well as GSC36xx IP Cameras.

**Recover Password or Factory Reset:**

 1. Run the Grandstream Search Tool. Click  button begin device detection.

 2. In the display field, click the device needed to recover password or reset, the MAC address will display in the "Mac Address" field automatically and grey out.
   
 3. In the "Default Password" field, please input the default password which can be found in the stick on the device body or in the package box. Please double check the correctness of input default password.
   
 4. If forgot the password and only want to recover the log in password, select "Only recovery web password" then click "OK", then a message will pop up "Recovery Success", meaning the device is recovered with default shipping password. Click "OK" to log back the device using the default password.



5. If want to factory reset the device, select “Reset” then click “OK”, the device will perform factory reset and wipe out all the configurations and back to the factory default status.

**NOTE:**

- ***If “Only recovery web password” selected, only web log in password will be reset to factory default password. All the configurations in the device will NOT change.***
- ***If “Reset” selected, the device will perform factory reset. All the configurations will be wiped out and device will restore back to the factory default status with factory default password.***
- ***Factory default password can be found in the sticker on the device body or the package box.***

## GS\_Search.exe Utility Tool

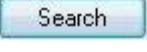
Version 1.0.3.21

Date: June 16, 2020

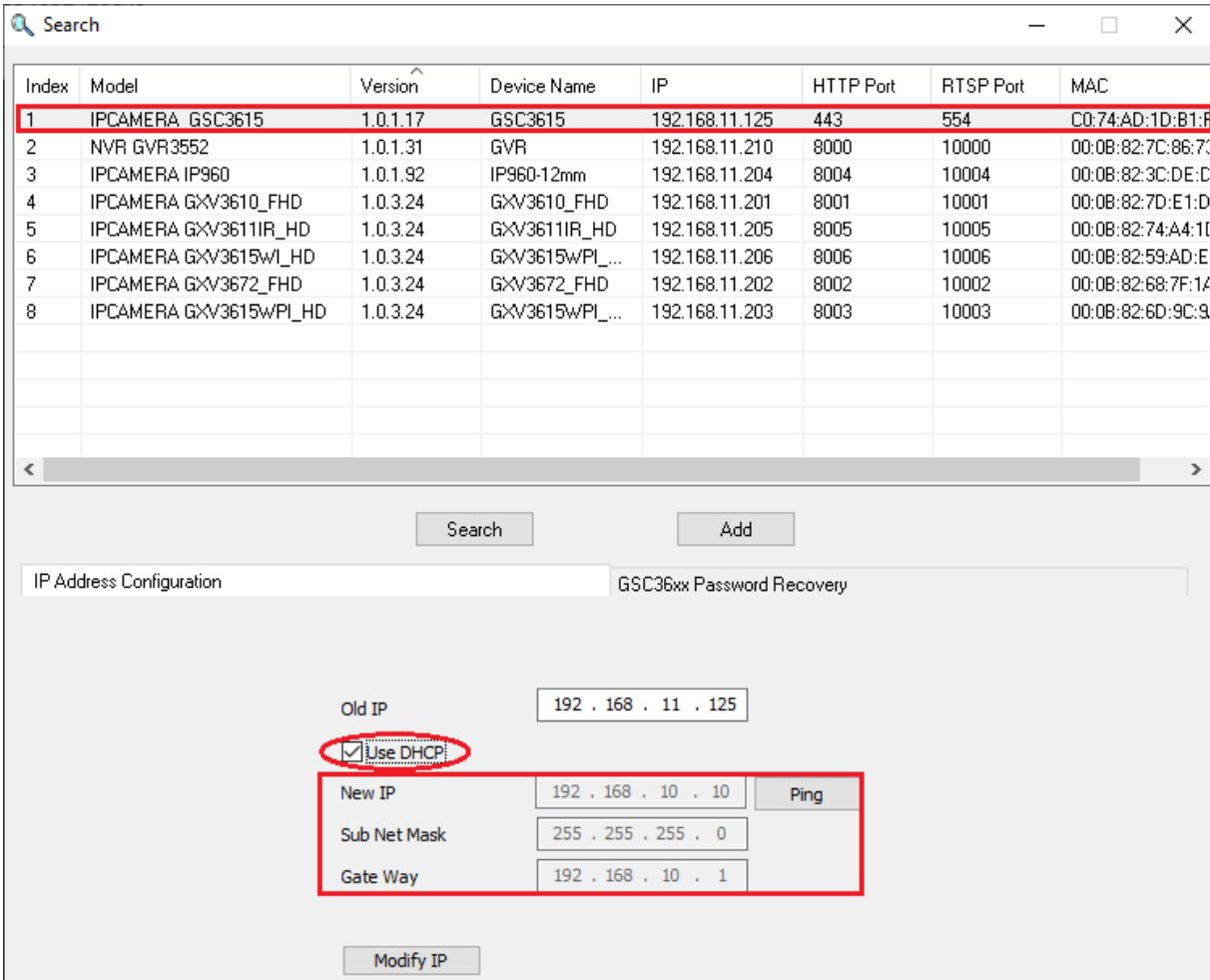
### CHANGE LOG since version 1.0.3.20:

- Added modify IP address or overwrite static with DHCP when searched the device.
- Added recover web log in password or factory reset of the device when matched the MAC address and input correct default password of the found device

#### Modify IP:

1. Run the Grandstream Search Tool. Click  button begin device detection.

2. The detected devices will be displayed as output as shown like below:

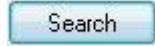


The screenshot shows the Grandstream GS\_Search.exe Utility Tool interface. At the top, there is a search bar with a magnifying glass icon and a 'Search' button. Below the search bar is a table listing detected devices. The table columns are: Index, Model, Version, Device Name, IP, HTTP Port, RTSP Port, and MAC. The first device in the list, 'IPCAMERA GSC3615', is highlighted with a red border. The table has 8 rows. Below the table is a large empty grid area. At the bottom of the main window, there are 'Search' and 'Add' buttons. Below the main window, there is a tab bar with 'IP Address Configuration' and 'GSC36xx Password Recovery' tabs. The 'IP Address Configuration' tab is active. In the 'IP Address Configuration' section, there is a form with the following fields: 'Old IP' (192.168.11.125), 'New IP' (192.168.10.10), 'Sub Net Mask' (255.255.255.0), 'Gate Way' (192.168.10.1), and a 'Ping' button. The 'Use DHCP' checkbox is checked and highlighted with a red circle. A 'Modify IP' button is located at the bottom of this section.

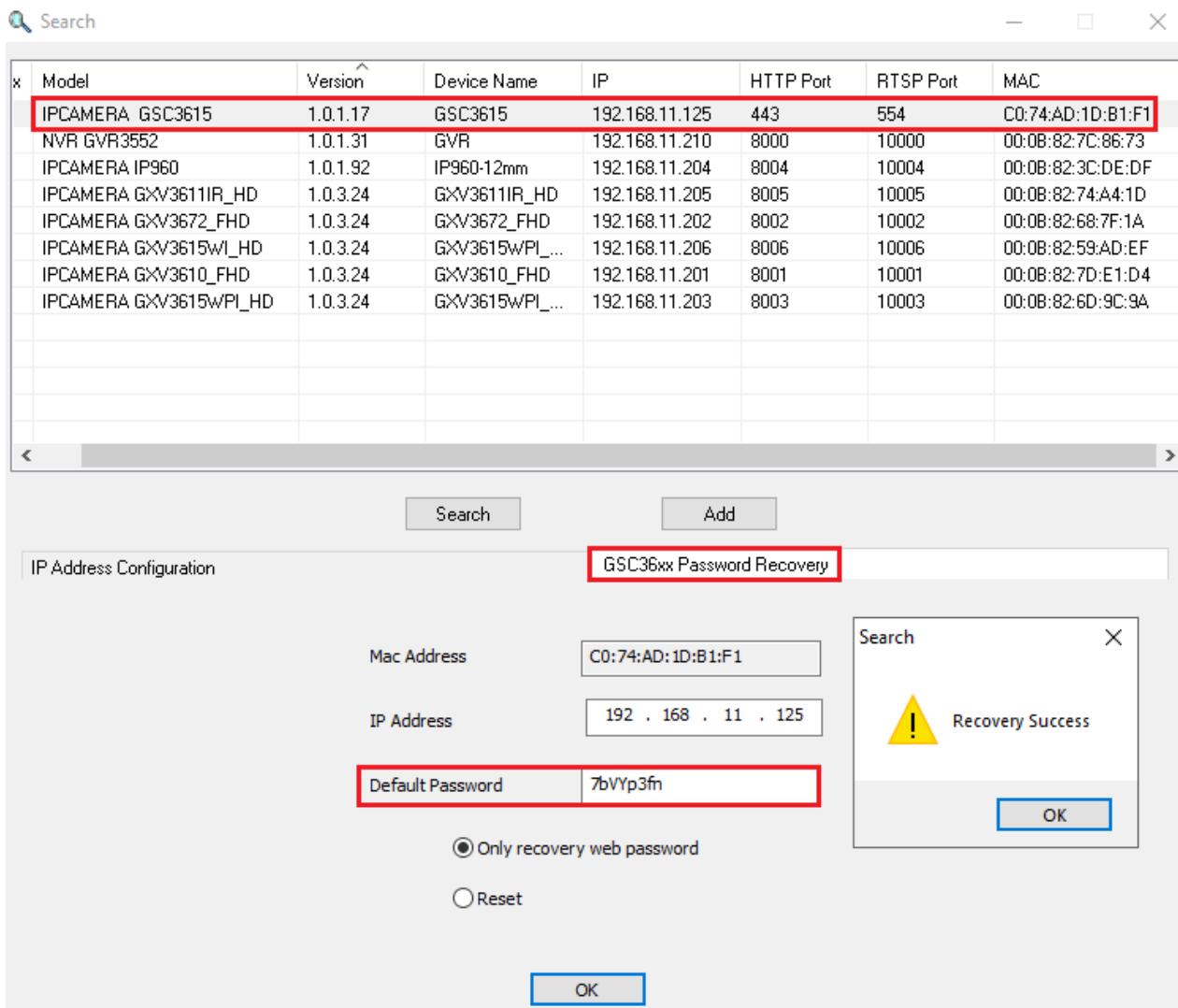


3. If the previous device is using static IP in different LAN segment but now want to change to DHCP, check the “Use DHCP” selection, then click “Modify IP”, the device will reboot and change to use IP from DHCP server. Once rebooted, click “Search” again to find the device with new IP.
4. If the device is with old IP in different LAN segment or new IP needed, with “Use DHCP” unchecked, just input the new IP information and click “Modify IP”, the device will reboot and change to the new IP inputted. Once rebooted, click “Search” again to find the device with new IP.
5. To make sure there is no IP address duplication, input the “New IP” and click “Ping” to see whether the IP is occupied. Or once changed IP and rebooted, input the IP and “Ping” the device to make sure it is online.

**Recover Password or Factory Reset:**

1. Run the Grandstream Search Tool. Click  button begin device detection.

2. The detected devices will be displayed as output as shown like below:



x	Model	Version	Device Name	IP	HTTP Port	RTSP Port	MAC
	IPCAMERA GSC3615	1.0.1.17	GSC3615	192.168.11.125	443	554	C0:74:AD:1D:B1:F1
	NVR GVR3552	1.0.1.31	GVR	192.168.11.210	8000	10000	00:0B:82:7C:86:73
	IPCAMERA IP960	1.0.1.92	IP960-12mm	192.168.11.204	8004	10004	00:0B:82:3C:DE:DF
	IPCAMERA GXV3611IR_HD	1.0.3.24	GXV3611IR_HD	192.168.11.205	8005	10005	00:0B:82:74:A4:1D
	IPCAMERA GXV3672_FHD	1.0.3.24	GXV3672_FHD	192.168.11.202	8002	10002	00:0B:82:68:7F:1A
	IPCAMERA GXV3615wPI_HD	1.0.3.24	GXV3615wPI_...	192.168.11.206	8006	10006	00:0B:82:59:AD:EF
	IPCAMERA GXV3610_FHD	1.0.3.24	GXV3610_FHD	192.168.11.201	8001	10001	00:0B:82:7D:E1:D4
	IPCAMERA GXV3615wPI_HD	1.0.3.24	GXV3615wPI_...	192.168.11.203	8003	10003	00:0B:82:6D:9C:9A

3. In the display field, click the device needed to recover password or reset, the MAC address will display in the "Mac Address" field automatically and grey out.

4. In the "Default Password" field, please input the default password which can be found in the stick on the device body or in the package box. Please double check the correctness of input default password.

5. If forgot the password and only want to recover the log in password, select “Only recovery web password” then click “OK”, then a message will pop up “Recovery Success”, meaning the device is recovered with default shipping password. Click “OK” to log back the device using the default password.
  
6. If want to factory reset the device, select “Reset” then click “OK”, the device will perform factory reset and wipe out all the configurations and back to the factory default status.

**NOTE:**

- ***If “Only recovery web password” selected, only web log in password will be reset to factory default password. All the configurations in the device will NOT change.***
  
- ***If “Reset” selected, the device will perform factory reset. All the configurations will be wiped out and device will restore back to the factory default status with factory default password.***
  
- ***Factory default password can be found in the sticker on the device body or the package box.***



### ***GS\_Search.exe Utility Tool***

*Version 1.0.3.20*

*Date: December 6, 2019*

#### **CHANGE LOG since version 1.0.3.14:**

- **Added support for new products**

### ***GS\_Search.exe Utility Tool***

*Version 1.0.3.14*

*Date: August 26, 2019*

#### **CHANGE LOG since version 1.0.3.13:**

- **Fixed double clicking the search result of GXV3500 its webUI cannot be accessed if HTTPS used**

### ***GS\_Search.exe Utility Tool***

*Version 1.0.3.13*

*Date: June 11, 2019*

#### **CHANGE LOG since version 1.0.3.12:**

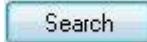
- **Updated Grandstream Certificate.**
- **Added support for Grandstream GSC35xx series.**

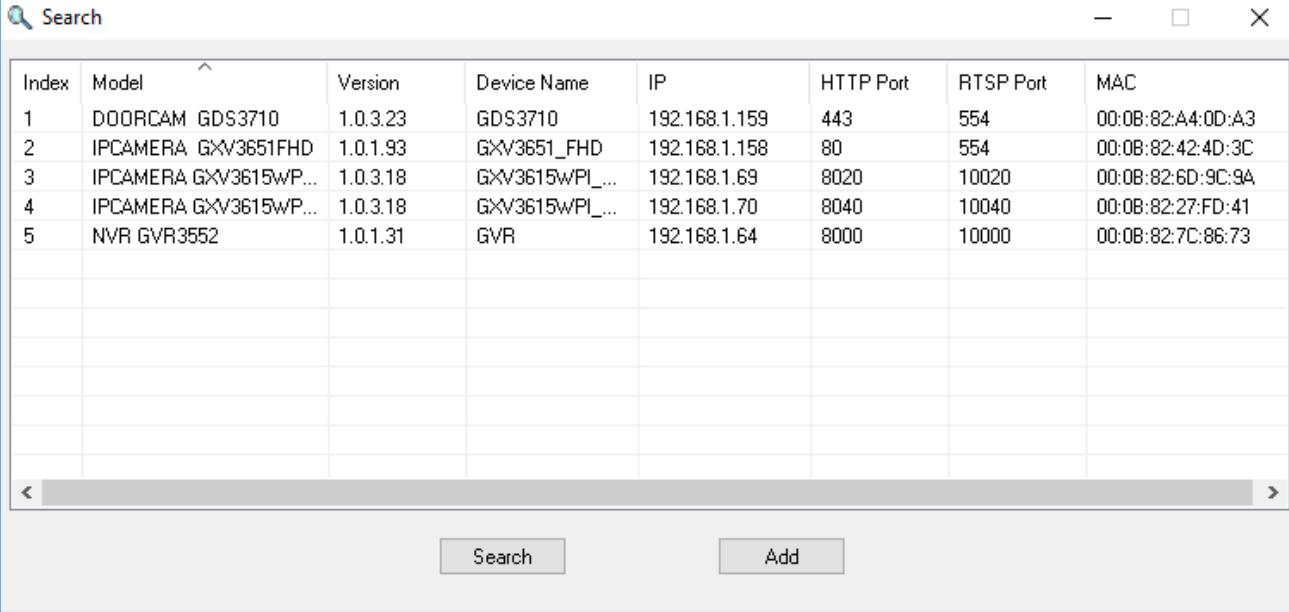
## GS\_Search.exe Utility Tool

Version 1.0.3.12

Date: January 3<sup>rd</sup>, 2018

**This utility will help to find the IP address of Grandstream Video Surveillance products and the Door System series products GDS37XX in the same LAN.**

1. Run the Grandstream Search Tool.
2. Click  button begin device detection.
3. The detected devices will be displayed as output as shown like below:



The screenshot shows a Windows application window titled 'Search'. At the top left is a magnifying glass icon and the word 'Search'. At the top right are standard window controls for minimize, maximize, and close. Below the title bar is a table with the following data:

Index	Model	Version	Device Name	IP	HTTP Port	RTSP Port	MAC
1	DOORCAM GDS3710	1.0.3.23	GDS3710	192.168.1.159	443	554	00:0B:82:A4:0D:A3
2	IPCAMERA GXV3651FHD	1.0.1.93	GXV3651_FHD	192.168.1.158	80	554	00:0B:82:42:4D:3C
3	IPCAMERA GXV3615WP...	1.0.3.18	GXV3615WPI_...	192.168.1.69	8020	10020	00:0B:82:6D:9C:9A
4	IPCAMERA GXV3615WP...	1.0.3.18	GXV3615WPI_...	192.168.1.70	8040	10040	00:0B:82:27:FD:41
5	NVR GVR3552	1.0.1.31	GVR	192.168.1.64	8000	10000	00:0B:82:7C:86:73

At the bottom of the window are two buttons: 'Search' and 'Add'. There are also navigation arrows on the left and right sides of the table.

4. Double click the selected product (like DOORCAM GDS3710) will trigger the default browser to running with the displayed IP as URL. User can then configure the device through the webGUI after entering the correct credentials.

**NOTE:**

- *If GSurf\_Pro installed, the embedded “Search Tool” of GSurf\_Pro SHOULD be used instead of this one.*
- *If GDSManager installed, the embedded “Search Tool” of GDSManager SHOULD be used instead of this one.*
- *IP can ONLY be found and not be changed. For security reason, IP address can ONLY be changed by administrator at webGUI.*

**CHANGE LOG since version 1.0.3.10 and 1.0.3.11:**

- **Added new products support and version number**
- **Removed IP address revision feature from utility for security reason. Any IP address change should be performed by using the WebGUI of the device.**