GRANDSTREAM NETWORKS

GS_Search.exe Utility Tool

Version 1.0.3.25
Date: January 8, 2026

PROGRAM FILE INFORMATION

- Software file name: **gs_search_1.0.3.25.exe**
  MD5: *889816d95e39e4322f337a048f53d2ce*

SUMMARY OF UPDATE

The main purpose of this release bug fixe and new products support.

BUG FIX & ENHANCEMENT

- Fixed imcomplete display at high resolution DPI
- Added window always-on-top function (“run as administrator” required)
- Added support for GDS372X and GSC351X

GS_Search.exe Utility Tool

Version 1.0.3.24
Date: October 28, 2022

CHANGE LOG since version 1.0.3.23:

- **Fixed the display issue at some video cards of computer**

GS_Search.exe Utility Tool

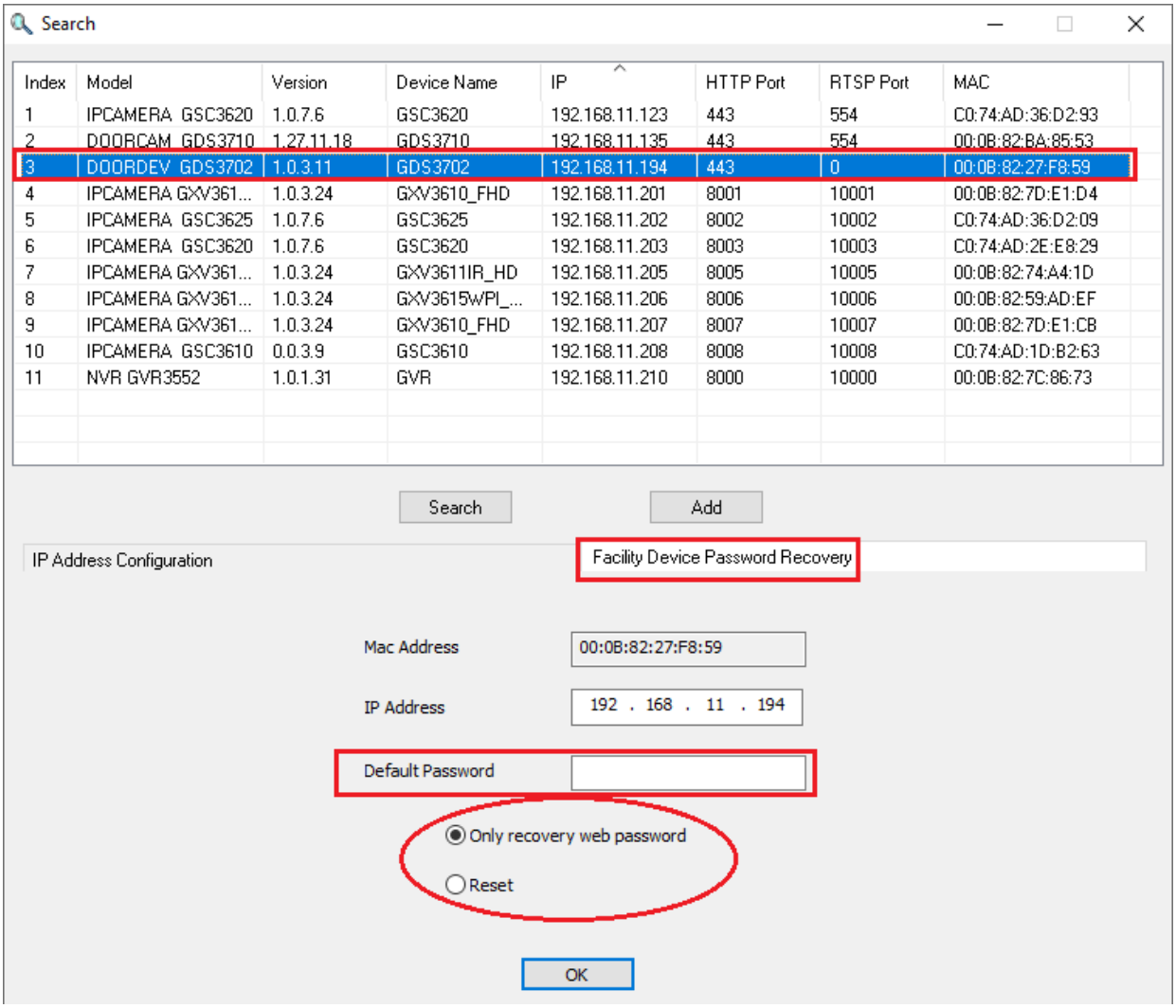
Version 1.0.3.23
Date: July 25, 2022

CHANGE LOG since version 1.0.3.21:

- **Support recover web log in password and Factory Reset for facility access products like GDS3702, GDS3712 as well as GSC36xx IP Cameras.**

Recover Password or Factory Reset:

1. Run the Grandstream Search Tool. Click Search button begin device detection.



2. In the display field, click the device needed to recover password or reset, the MAC address will display in the “Mac Address” field automatically and grey out.
3. In the “Default Password” field, please input the default password which can be found in the stick on the device body or in the package box. Please double check the correctness of input default password.
4. If forgot the password and only want to recover the log in password, select “Only recovery web password” then click “OK”, then a message will pop up “Recovery Success”, meaning the device is recovered with default shipping password. Click “OK” to log back the device using the default password.

5. If want to factory reset the device, select “Reset” then click “OK”, the device will perform factory reset and wipe out all the configurations and back to the factory default status.

NOTE:

- ***If “Only recovery web password” selected, only web log in password will be reset to factory default password. All the configurations in the device will NOT change.***
- ***If “Reset” selected, the device will perform factory reset. All the configurations will be wiped out and device will restore back to the factory default status with factory default password.***
- ***Factory default password can be found in the sticker on the device body or the package box.***

GS_Search.exe Utility Tool

Version 1.0.3.21
Date: June 16, 2020

CHANGE LOG since version 1.0.3.20:

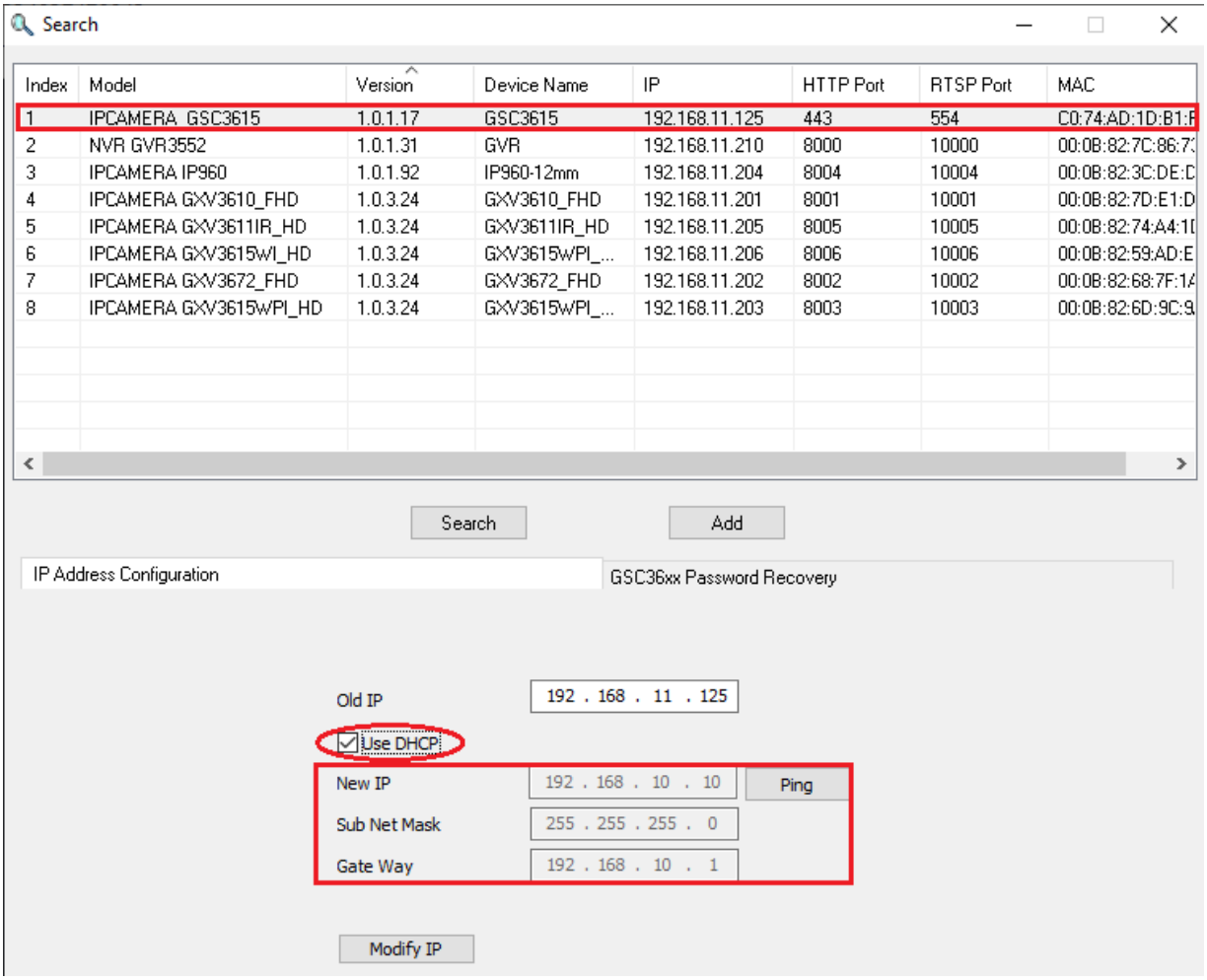
- **Added modify IP address or overwrite static with DHCP when searched the device.**
- **Added recover web log in password or factory reset of the device when matched the MAC address and input correct default password of the found device**

Modify IP:

1. Run the Grandstream Search Tool. Click

button begin device detection.

2. The detected devices will be displayed as output as shown like below:



3. If the previous device is using static IP in different LAN segment but now want to change to DHCP, check the “Use DHCP” selection, then click “Modify IP”, the device will reboot and change to use IP from DHCP server. Once rebooted, click “Search” again to find the device with new IP.

4. If the device is with old IP in different LAN segment or new IP needed, with “Use DHCP” unchecked, just input the new IP information and click “Modify IP”, the device will reboot and change to the new IP inputted. Once rebooted, click “Search” again to find the device with new IP.

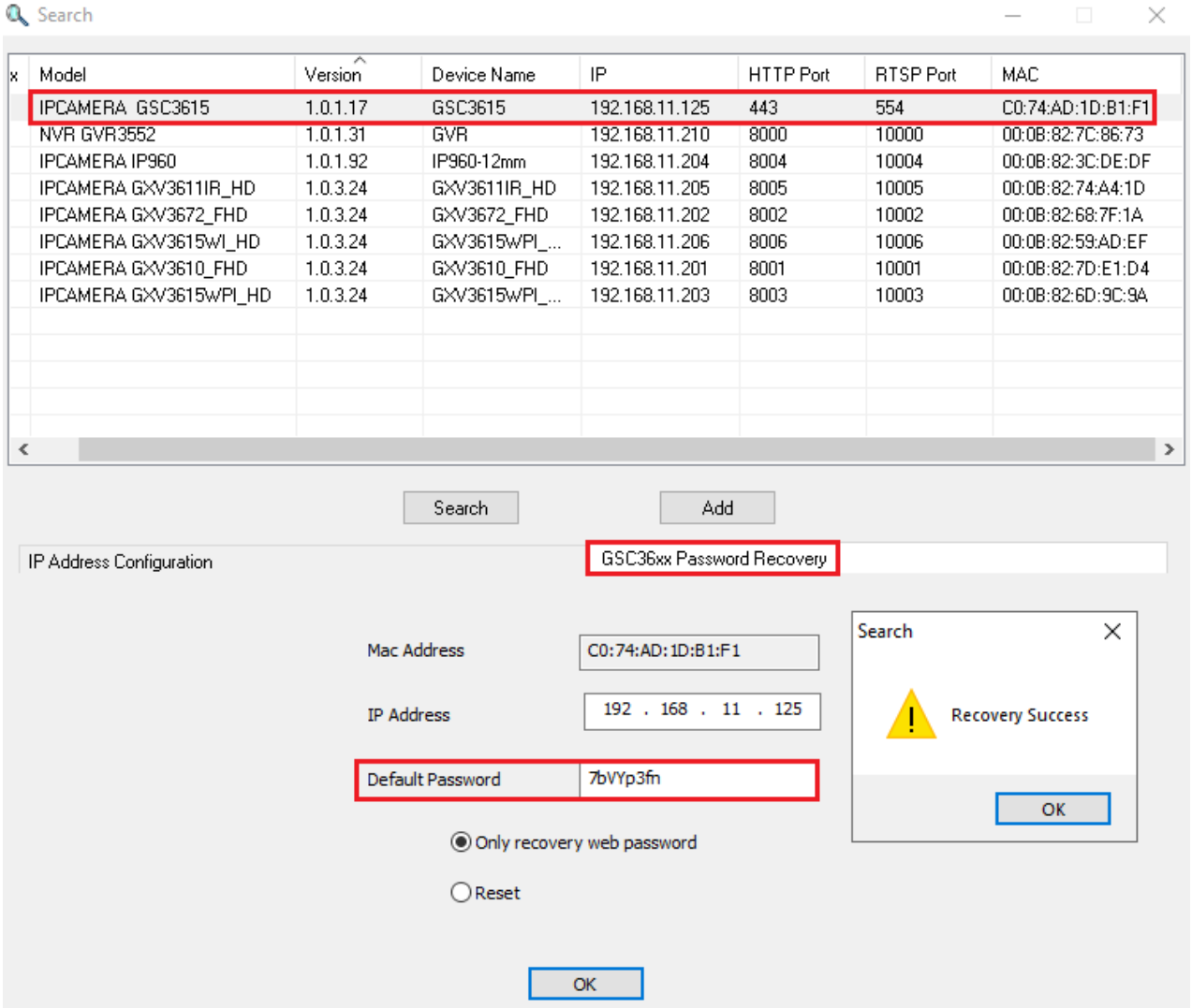
5. To make sure there is no IP address duplication, input the “New IP” and click “Ping” to see whether the IP is occupied. Or once changed IP and rebooted, input the IP and “Ping” the device to make sure it is online.

Recover Password or Factory Reset:

1. Run the Grandstream Search Tool. Click

button begin device detection.

2. The detected devices will be displayed as output as shown like below:



3. In the display field, click the device needed to recover password or reset, the MAC address will display in the “Mac Address” field automatically and grey out.

4. In the “Default Password” field, please input the default password which can be found in the stick on the device body or in the package box. Please double check the correctness of input default password.

5. If forgot the password and only want to recover the log in password, select “Only recovery web password” then click “OK”, then a message will pop up “Recovery Success”, meaning the device is recovered with default shipping password. Click “OK” to log back the device using the default password.

6. If want to factory reset the device, select “Reset” then click “OK”, the device will perform factory reset and wipe out all the configurations and back to the factory default status.

NOTE:

- ***If “Only recovery web password” selected, only web log in password will be reset to factory default password. All the configurations in the device will NOT change.***
- ***If “Reset” selected, the device will perform factory reset. All the configurations will be wiped out and device will restore back to the factory default status with factory default password.***
- ***Factory default password can be found in the sticker on the device body or the package box.***

GS_Search.exe Utility Tool

Version 1.0.3.20
Date: December 6, 2019

CHANGE LOG since version 1.0.3.14:

- **Added support for new products**

GS_Search.exe Utility Tool

Version 1.0.3.14
Date: August 26, 2019

CHANGE LOG since version 1.0.3.13:

- **Fixed double clicking the search result of GXV3500 its webUI cannot be accessed if HTTPS used**

GS_Search.exe Utility Tool

Version 1.0.3.13
Date: June 11, 2019

CHANGE LOG since version 1.0.3.12:

- **Updated Grandstream Certificate.**
- **Added support for Grandstream GSC35xx series.**

GS_Search.exe Utility Tool

Version 1.0.3.12
Date: January 3nd, 2018

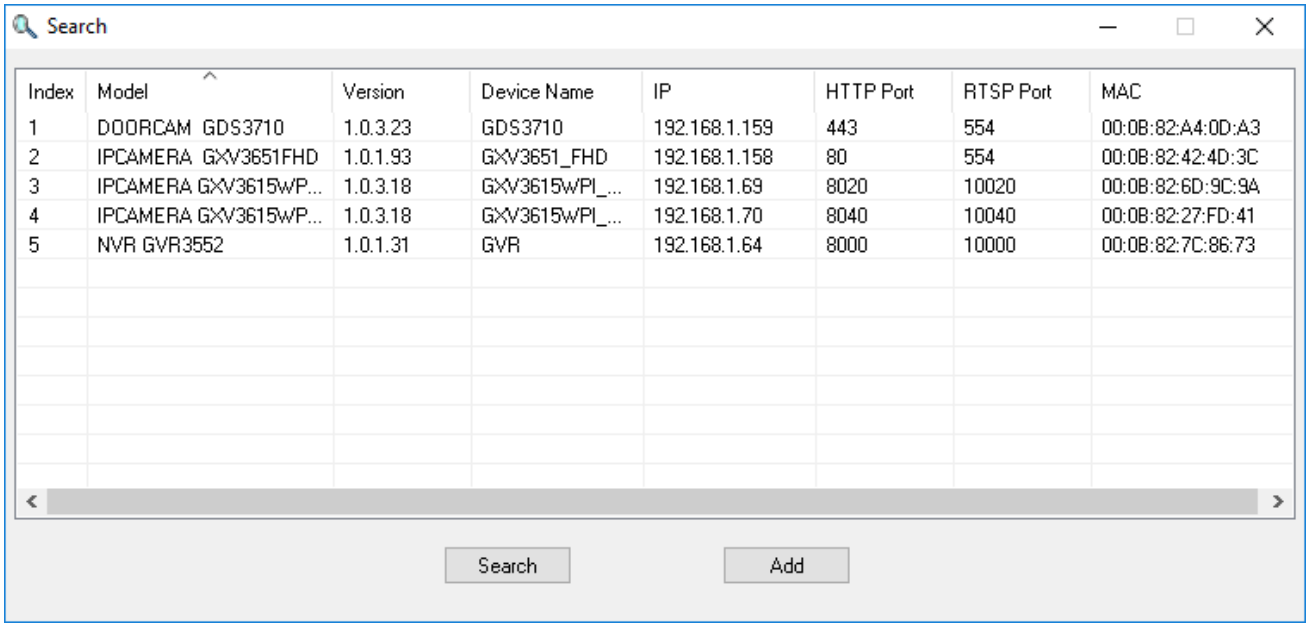
This utility will help to find the IP address of Grandstream Video Surveillance products and the Door System series products GDS37XX in the same LAN.

1. Run the Grandstream Search Tool.

2. Click

button begin device detection.

3. The detected devices will be displayed as output as shown like below:



4. Double click the selected product (like DOORCAM GDS3710) will trigger the default browser to running with the displayed IP as URL. User can then configure the device through the webGUI after entering the correct credentials.

NOTE:

- ***If GSurf_Pro installed, the embedded "Search Tool" of GSurf_Pro SHOULD be used instead of this one.***
- ***If GDSManager installed, the embedded "Search Tool" of GDSManager SHOULD be used instead of this one.***
- ***IP can ONLY be found and not be changed. For security reason, IP address can ONLY be changed by administrator at webGUI.***

CHANGE LOG since version 1.0.3.10 and 1.0.3.11:

- **Added new products support and version number**
- **Removed IP address revision feature from utility for security reason. Any IP address change should be performed by using the WebGUI of the device.**