

## GRANDSTREAM NETWORKS

### ***GS\_Search.exe Utility Tool***

*Version 1.0.3.25*

*Date: January 8, 2026*

### **PROGRAM FILE INFORMATION**

- Software file name: **gs\_search\_1.0.3.25.exe**  
MD5: 889816d95e39e4322f337a048f53d2ce

### **SUMMARY OF UPDATE**

The main purpose of this release bug fixe and new products support.

### **BUG FIX & ENHANCEMENT**

- Fixed imcomplete display at high resolution DPI
- Added window always-on-top function ("run as administrator" required)
- Added support for GDS372X and GSC351X

### ***GS\_Search.exe Utility Tool***

*Version 1.0.3.24*

*Date: October 28, 2022*

#### **CHANGE LOG since version 1.0.3.23:**

- Fixed the display issue at some video cards of computer

### ***GS\_Search.exe Utility Tool***

*Version 1.0.3.23*

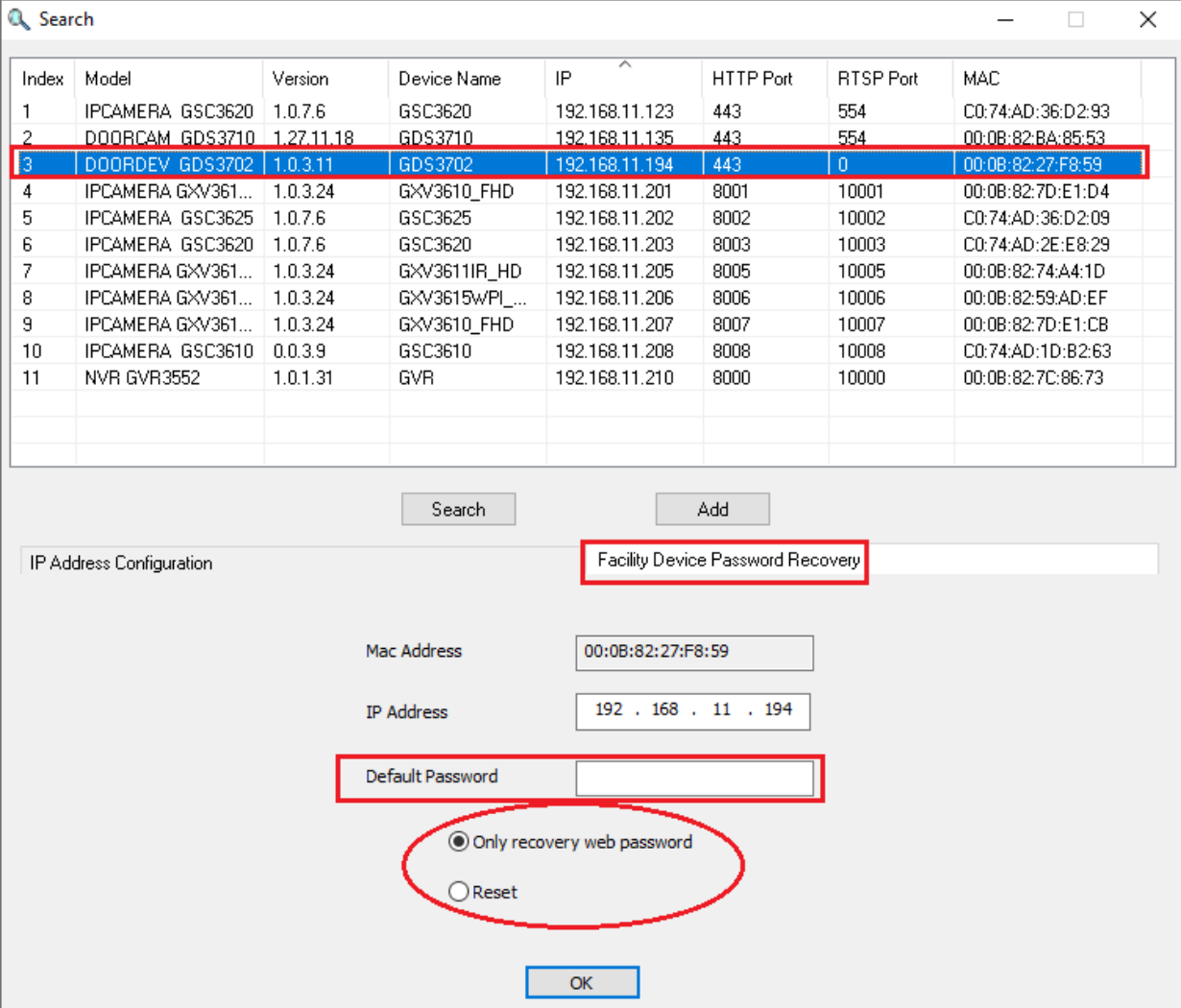
*Date: July 25, 2022*

#### **CHANGE LOG since version 1.0.3.21:**

- Support recover web log in password and Factory Reset for facility access products like GDS3702, GDS3712 as well as GSC36xx IP Cameras.

## Recover Password or Factory Reset:

1. Run the Grandstream Search Tool. Click  button begin device detection.



The screenshot shows the 'Search' window of the Grandstream Search Tool. It contains a table with 8 columns: Index, Model, Version, Device Name, IP, HTTP Port, RTSP Port, and MAC. The table lists 11 devices. The third device, 'DOORDEV GDS3702', is highlighted in blue. Below the table, there are 'Search' and 'Add' buttons. The 'Facility Device Password Recovery' window is open, showing the 'IP Address Configuration' section. The 'Mac Address' field is populated with '00:0B:82:27:F8:59'. The 'IP Address' field is populated with '192 . 168 . 11 . 194'. The 'Default Password' field is empty. Below the password field, there are two radio buttons: 'Only recovery web password' (selected) and 'Reset'. An 'OK' button is at the bottom.

| Index | Model              | Version    | Device Name   | IP             | HTTP Port | RTSP Port | MAC               |
|-------|--------------------|------------|---------------|----------------|-----------|-----------|-------------------|
| 1     | IPCAMERA GSC3620   | 1.0.7.6    | GSC3620       | 192.168.11.123 | 443       | 554       | C0:74:AD:36:D2:93 |
| 2     | DOORCAM GDS3710    | 1.27.11.18 | GDS3710       | 192.168.11.135 | 443       | 554       | 00:0B:82:BA:85:53 |
| 3     | DOORDEV GDS3702    | 1.0.3.11   | GDS3702       | 192.168.11.194 | 443       | 0         | 00:0B:82:27:F8:59 |
| 4     | IPCAMERA GXV361... | 1.0.3.24   | GXV3610_FHD   | 192.168.11.201 | 8001      | 10001     | 00:0B:82:7D:E1:D4 |
| 5     | IPCAMERA GSC3625   | 1.0.7.6    | GSC3625       | 192.168.11.202 | 8002      | 10002     | C0:74:AD:36:D2:09 |
| 6     | IPCAMERA GSC3620   | 1.0.7.6    | GSC3620       | 192.168.11.203 | 8003      | 10003     | C0:74:AD:2E:E8:29 |
| 7     | IPCAMERA GXV361... | 1.0.3.24   | GXV3611IR_HD  | 192.168.11.205 | 8005      | 10005     | 00:0B:82:74:A4:1D |
| 8     | IPCAMERA GXV361... | 1.0.3.24   | GXV3615WPI... | 192.168.11.206 | 8006      | 10006     | 00:0B:82:59:AD:EF |
| 9     | IPCAMERA GXV361... | 1.0.3.24   | GXV3610_FHD   | 192.168.11.207 | 8007      | 10007     | 00:0B:82:7D:E1:CB |
| 10    | IPCAMERA GSC3610   | 0.0.3.9    | GSC3610       | 192.168.11.208 | 8008      | 10008     | C0:74:AD:1D:B2:63 |
| 11    | NVR GVR3552        | 1.0.1.31   | GVR           | 192.168.11.210 | 8000      | 10000     | 00:0B:82:7C:86:73 |

Facility Device Password Recovery

Mac Address: 00:0B:82:27:F8:59

IP Address: 192 . 168 . 11 . 194

Default Password:

☒ Only recovery web password  
☐ Reset

OK

2. In the display field, click the device needed to recover password or reset, the MAC address will display in the "Mac Address" field automatically and grey out.
3. In the "Default Password" field, please input the default password which can be found in the stick on the device body or in the package box. Please double check the correctness of input default password.
4. If forgot the password and only want to recover the log in password, select "Only recovery web password" then click "OK", then a message will pop up "Recovery Success", meaning the device is recovered with default shipping password. Click "OK" to log back the device using the default password.

5. If want to factory reset the device, select “Reset” then click “OK”, the device will perform factory reset and wipe out all the configurations and back to the factory default status.

**NOTE:**

- ***If “Only recovery web password” selected, only web log in password will be reset to factory default password. All the configurations in the device will NOT change.***
- ***If “Reset” selected, the device will perform factory reset. All the configurations will be wiped out and device will restore back to the factory default status with factory default password.***
- ***Factory default password can be found in the sticker on the device body or the package box.***

## GS\_Search.exe Utility Tool

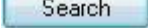
Version 1.0.3.21

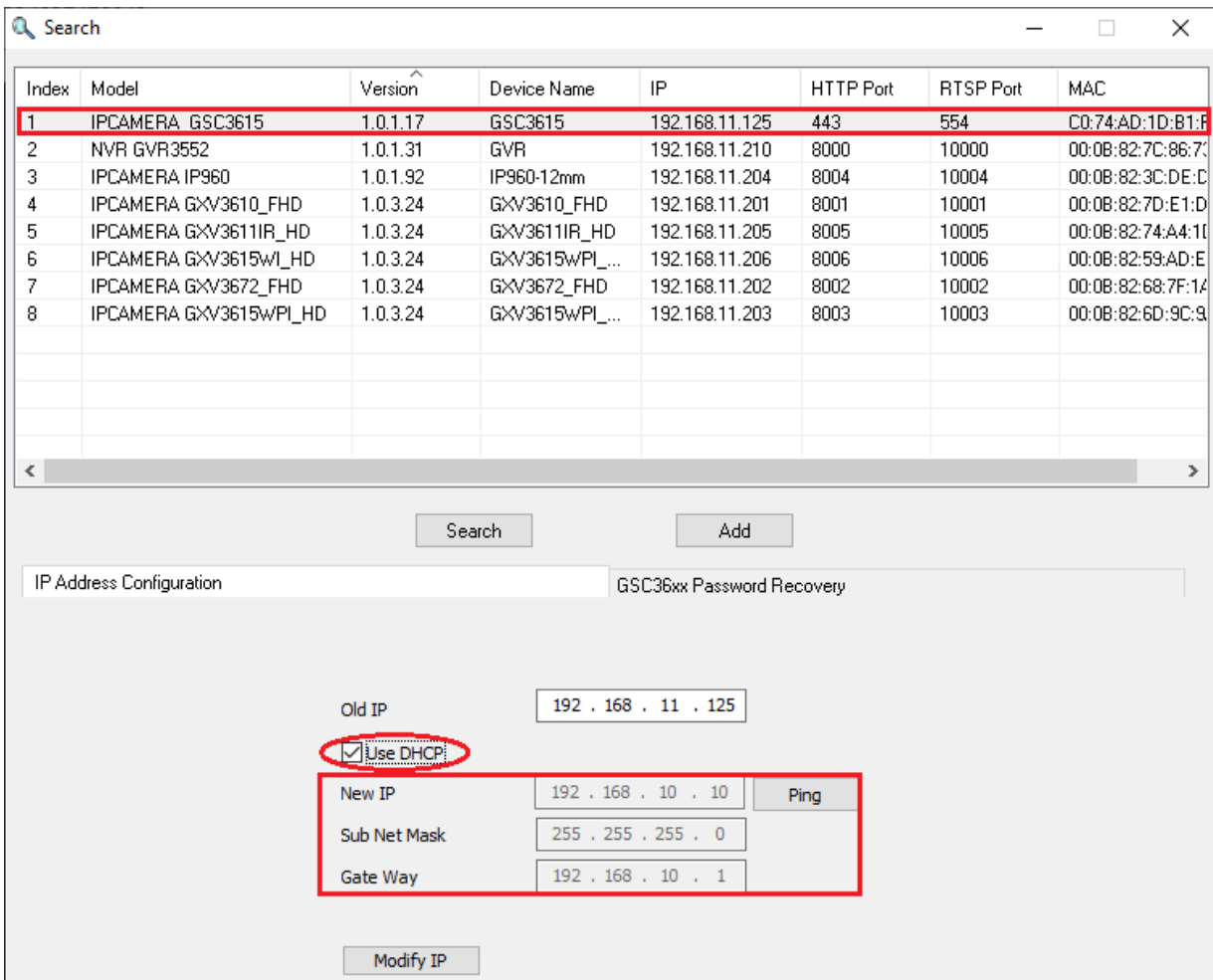
Date: June 16, 2020

### CHANGE LOG since version 1.0.3.20:

- Added modify IP address or overwrite static with DHCP when searched the device.
- Added recover web log in password or factory reset of the device when matched the MAC address and input correct default password of the found device

### Modify IP:

1. Run the Grandstream Search Tool. Click  button begin device detection.
2. The detected devices will be displayed as output as shown like below:



The screenshot shows the 'Search' window of the GS\_Search.exe utility tool. It displays a table of detected devices with columns: Index, Model, Version, Device Name, IP, HTTP Port, RTSP Port, and MAC. The first device is highlighted in red.

| Index | Model                  | Version  | Device Name   | IP             | HTTP Port | RTSP Port | MAC               |
|-------|------------------------|----------|---------------|----------------|-----------|-----------|-------------------|
| 1     | IPCAMERA_GSC3615       | 1.0.1.17 | GSC3615       | 192.168.11.125 | 443       | 554       | C0:74:AD:1D:B1:8  |
| 2     | NVR_GVR3552            | 1.0.1.31 | GVR           | 192.168.11.210 | 8000      | 10000     | 00:08:82:7C:86:7  |
| 3     | IPCAMERA_IP960         | 1.0.1.92 | IP960-12mm    | 192.168.11.204 | 8004      | 10004     | 00:08:82:3C:DE:C  |
| 4     | IPCAMERA_GXV3610_FHD   | 1.0.3.24 | GXV3610_FHD   | 192.168.11.201 | 8001      | 10001     | 00:08:82:7D:E1:D  |
| 5     | IPCAMERA_GXV3611IR_HD  | 1.0.3.24 | GXV3611IR_HD  | 192.168.11.205 | 8005      | 10005     | 00:08:82:74:A4:10 |
| 6     | IPCAMERA_GXV3615WI_HD  | 1.0.3.24 | GXV3615WI_HD  | 192.168.11.206 | 8006      | 10006     | 00:08:82:59:AD:E  |
| 7     | IPCAMERA_GXV3672_FHD   | 1.0.3.24 | GXV3672_FHD   | 192.168.11.202 | 8002      | 10002     | 00:08:82:68:7F:1A |
| 8     | IPCAMERA_GXV3615WPI_HD | 1.0.3.24 | GXV3615WPI_HD | 192.168.11.203 | 8003      | 10003     | 00:08:82:6D:9C:9  |

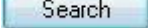
Below the table, there are buttons for 'Search' and 'Add'. The 'IP Address Configuration' section is active, showing the 'Old IP' as 192.168.11.125. The 'Use DHCP' checkbox is checked and circled in red. The 'New IP' section is also highlighted with a red box, showing the following configuration:

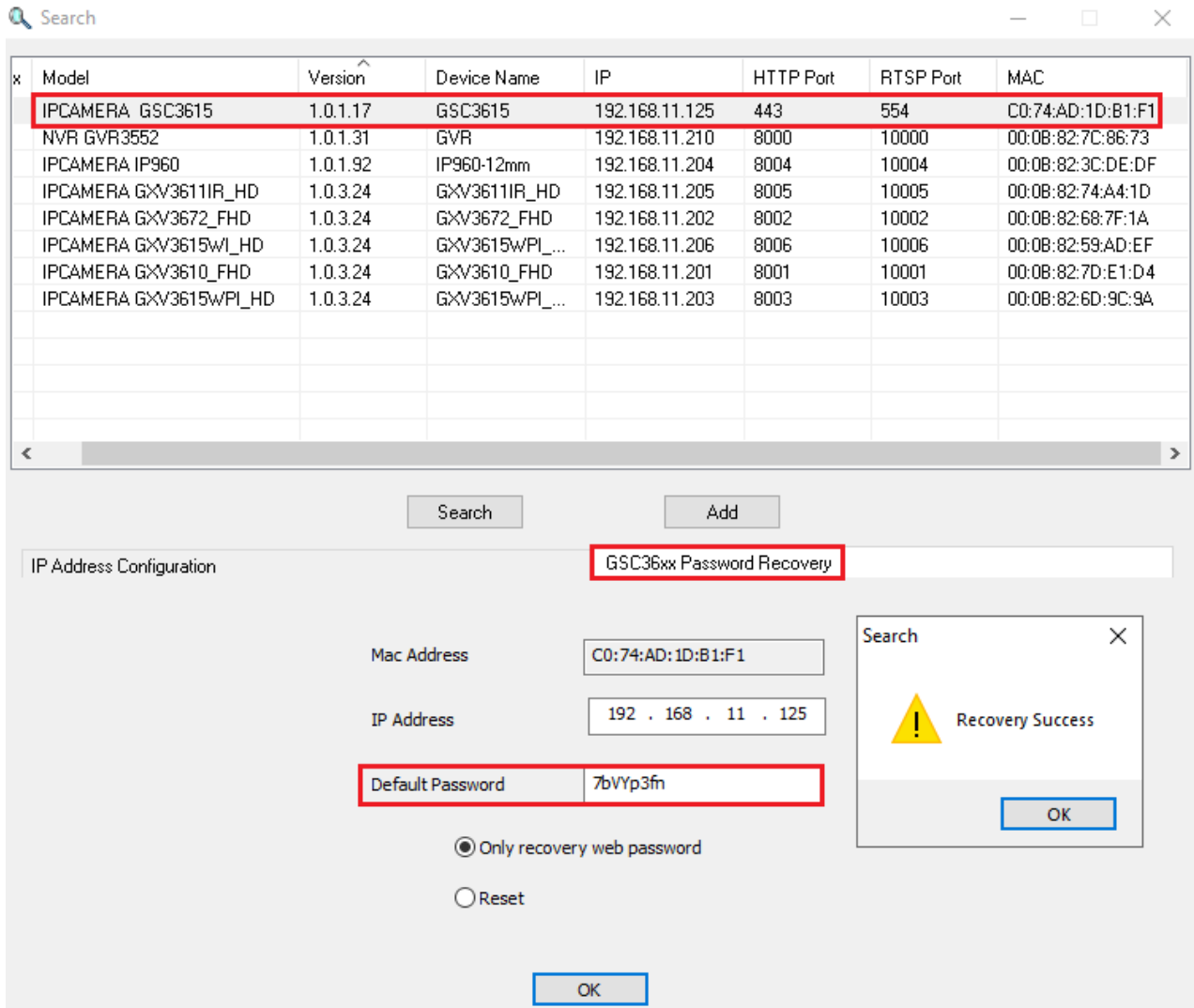
|              |               |      |
|--------------|---------------|------|
| New IP       | 192.168.10.10 | Ping |
| Sub Net Mask | 255.255.255.0 |      |
| Gate Way     | 192.168.10.1  |      |

A 'Modify IP' button is located at the bottom of the configuration section.

3. If the previous device is using static IP in different LAN segment but now want to change to DHCP, check the “Use DHCP” selection, then click “Modify IP”, the device will reboot and change to use IP from DHCP server. Once rebooted, click “Search” again to find the device with new IP.
4. If the device is with old IP in different LAN segment or new IP needed, with “Use DHCP” unchecked, just input the new IP information and click “Modify IP”, the device will reboot and change to the new IP inputted. Once rebooted, click “Search” again to find the device with new IP.
5. To make sure there is no IP address duplication, input the “New IP” and click “Ping” to see whether the IP is occupied. Or once changed IP and rebooted, input the IP and “Ping” the device to make sure it is online.

### Recover Password or Factory Reset:

1. Run the Grandstream Search Tool. Click  button begin device detection.
2. The detected devices will be displayed as output as shown like below:



The screenshot shows the Grandstream Search Tool interface. At the top, there is a search bar and a 'Search' button. Below this is a table of detected devices. The first row is highlighted with a red border.

| Model                   | Version  | Device Name    | IP             | HTTP Port | RTSP Port | MAC               |
|-------------------------|----------|----------------|----------------|-----------|-----------|-------------------|
| IPCAMERA GSC3615        | 1.0.1.17 | GSC3615        | 192.168.11.125 | 443       | 554       | C0:74:AD:1D:B1:F1 |
| NVR GVR3552             | 1.0.1.31 | GVR            | 192.168.11.210 | 8000      | 10000     | 00:0B:82:7C:86:73 |
| IPCAMERA IP960          | 1.0.1.92 | IP960-12mm     | 192.168.11.204 | 8004      | 10004     | 00:0B:82:3C:DE:DF |
| IPCAMERA GXV3611IR_HD   | 1.0.3.24 | GXV3611IR_HD   | 192.168.11.205 | 8005      | 10005     | 00:0B:82:74:A4:1D |
| IPCAMERA GXV3672_FHD    | 1.0.3.24 | GXV3672_FHD    | 192.168.11.202 | 8002      | 10002     | 00:0B:82:68:7F:1A |
| IPCAMERA GXV3615W/HD    | 1.0.3.24 | GXV3615W/HD    | 192.168.11.206 | 8006      | 10006     | 00:0B:82:59:AD:EF |
| IPCAMERA GXV3610_FHD    | 1.0.3.24 | GXV3610_FHD    | 192.168.11.201 | 8001      | 10001     | 00:0B:82:7D:E1:D4 |
| IPCAMERA GXV3615W/PI_HD | 1.0.3.24 | GXV3615W/PI_HD | 192.168.11.203 | 8003      | 10003     | 00:0B:82:6D:9C:9A |

Below the table, there are 'Search' and 'Add' buttons. The 'IP Address Configuration' section is active, showing the 'GSC36xx Password Recovery' option selected. The 'Mac Address' field is populated with 'C0:74:AD:1D:B1:F1'. The 'IP Address' field is populated with '192 . 168 . 11 . 125'. The 'Default Password' field is populated with '7bVYp3fn'. The 'Only recovery web password' radio button is selected. A 'Search' dialog box is open, showing a yellow warning icon and the text 'Recovery Success' with an 'OK' button.

3. In the display field, click the device needed to recover password or reset, the MAC address will display in the "Mac Address" field automatically and grey out.
4. In the "Default Password" field, please input the default password which can be found in the stick on the device body or in the package box. Please double check the correctness of input default password.

5. If forgot the password and only want to recover the log in password, select “Only recovery web password” then click “OK”, then a message will pop up “Recovery Success”, meaning the device is recovered with default shipping password. Click “OK” to log back the device using the default password.
6. If want to factory reset the device, select “Reset” then click “OK”, the device will perform factory reset and wipe out all the configurations and back to the factory default status.

**NOTE:**

- ***If “Only recovery web password” selected, only web log in password will be reset to factory default password. All the configurations in the device will NOT change.***
- ***If “Reset” selected, the device will perform factory reset. All the configurations will be wiped out and device will restore back to the factory default status with factory default password.***
- ***Factory default password can be found in the sticker on the device body or the package box.***



### ***GS\_Search.exe Utility Tool***

*Version 1.0.3.20*

*Date: December 6, 2019*

#### **CHANGE LOG since version 1.0.3.14:**

- Added support for new products

### ***GS\_Search.exe Utility Tool***

*Version 1.0.3.14*

*Date: August 26, 2019*

#### **CHANGE LOG since version 1.0.3.13:**

- Fixed double clicking the search result of GXV3500 its webUI cannot be accessed if HTTPS used

### ***GS\_Search.exe Utility Tool***

*Version 1.0.3.13*

*Date: June 11, 2019*

#### **CHANGE LOG since version 1.0.3.12:**

- Updated Grandstream Certificate.
- Added support for Grandstream GSC35xx series.



**NOTE:**

- *If GSurf\_Pro installed, the embedded “Search Tool” of GSurf\_Pro SHOULD be used instead of this one.*
- *If GDSManager installed, the embedded “Search Tool” of GDSManager SHOULD be used instead of this one.*
- *IP can ONLY be found and not be changed. For security reason, IP address can ONLY be changed by administrator at webGUI.*

**CHANGE LOG since version 1.0.3.10 and 1.0.3.11:**

- Added new products support and version number
- Removed IP address revision feature from utility for security reason. Any IP address change should be performed by using the WebGUI of the device.