Grandstream Networks, Inc.

GXV3275 IP Multimedia Phone for Android™

Microsoft Lync® Application

Setup Guide

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INTRODUCTION

Microsoft Lync® application (also known as **Skype for Business®**) is an instant messaging client used with Microsoft Lync server or Lync Online available with Microsoft Office 365. The users can install and use Microsoft Lync® on the GXV3275 for messaging and calls. This document introduces how to install and set up Microsoft Lync® on GXV3275.

OVERVIEW

Grandstream GXV3275 Multimedia phone for Android supports to install and setup Microsoft Lync® on the phone. Users need to download Microsoft Lync® application before using it on GXV3275. Users may install it via Google Play Store, GS Market application in the phone, Lync Setup application in the phone, or users may install the apk file directly via USB drive.

DOWNLOAD MIRCROSOFT LYNC® TO GXV3275

Microsoft Lync® application can be downloaded directly from GS Market onto GXV3275.

1. Click on the GS Market icon on GXV3275.
2. Select the App tab and scroll to find Lync application.
3. Select “Install” button on GXV3275 screen.

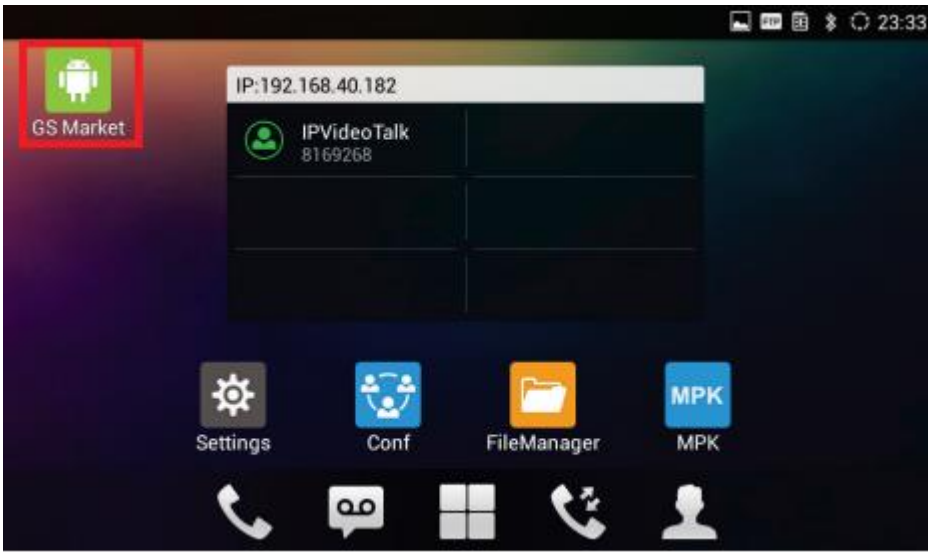

Figure 1: GS Market

Once “Install” is selected the application will switch status to Installing.

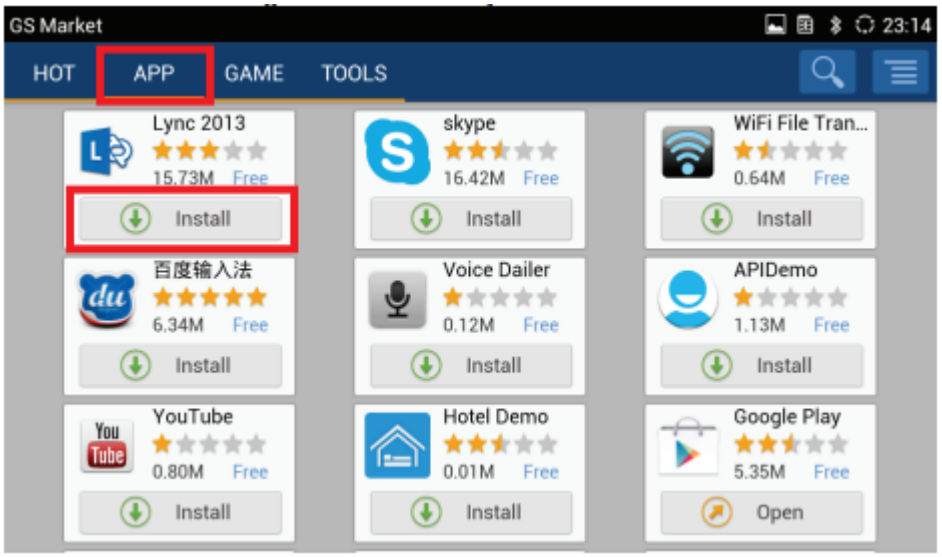

Figure 2: Install Lync via GS Market

Figure 3: Installing Lync Application

To locate Lync after the installation, return to the home screen, select the Menu icon . Toggle through the menu screens by swiping your finger over the touchscreen.

Figure 4: Lync Application on GXV3275 Menu

Users may also download Microsoft Lync® application from Google Play Store onto GXV3275. Users need to have Google accounts before downloading the application in Google Play Store. If users want to download Microsoft Lync® application from Lync Setup application, users could tap on **Lync Setup -> Download and Install**, and then, Microsoft Lync® application will be downloaded automatically.

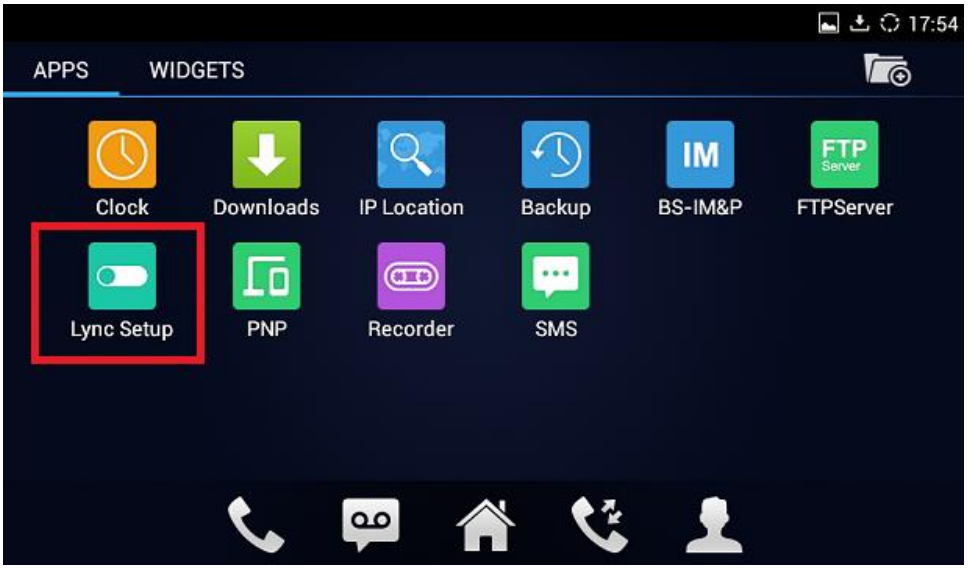

Figure 5: Lync Setup

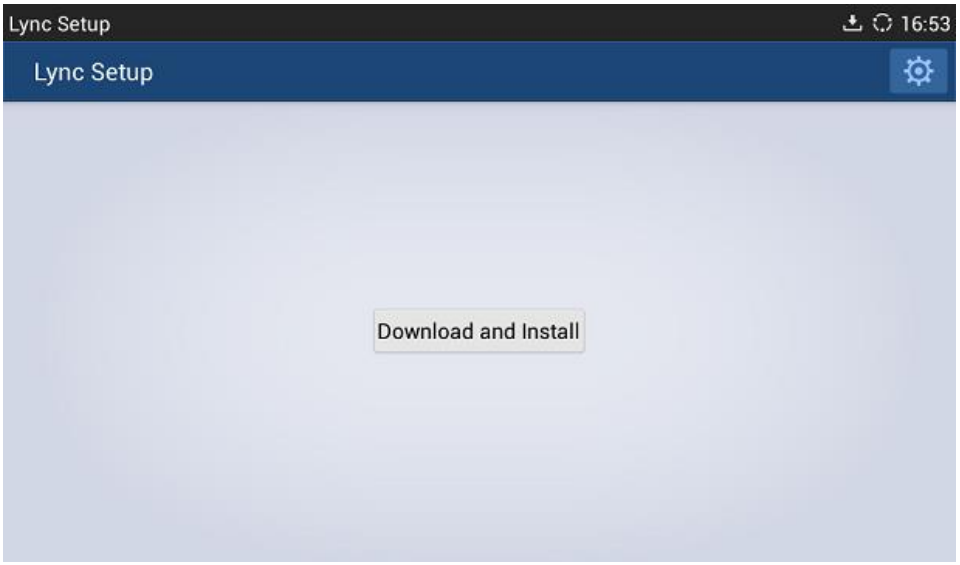

Figure 6: Download from Lync Setup

DISABLE DIALER WHEN USING MIRCROSOFT LYNC®

When using Microsoft Lync® application or other third party applications that utilize audio from the handset, it is recommended that the automatic dialer is disabled. Disabling the dialer will ensure that when the handset is picked up the dialer will not appear on screen during the use of Microsoft Lync® application or other applications.

1. From the home screen, toggle the screen to access System Settings by sliding your finger down over the screen.
2. The Handset icon will indicate that it is **Enabled**.
3. Click the **Handset** icon to switch to **Disabled** to always disable the dialer when an application is open, or click the **Handset** icon twice to switch to **Auto**, which will only disable the dialer when an application is requesting access to audio.

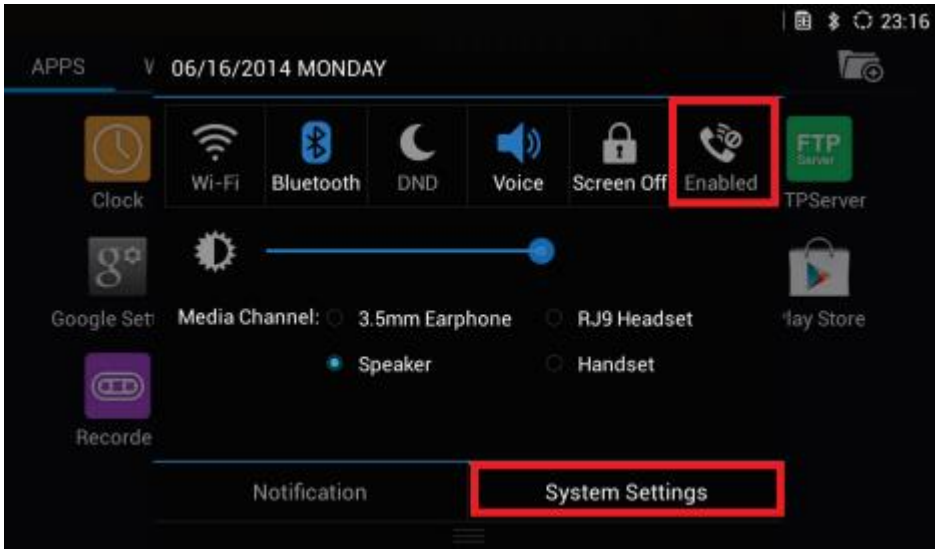

Figure 7: Dialer Enabled

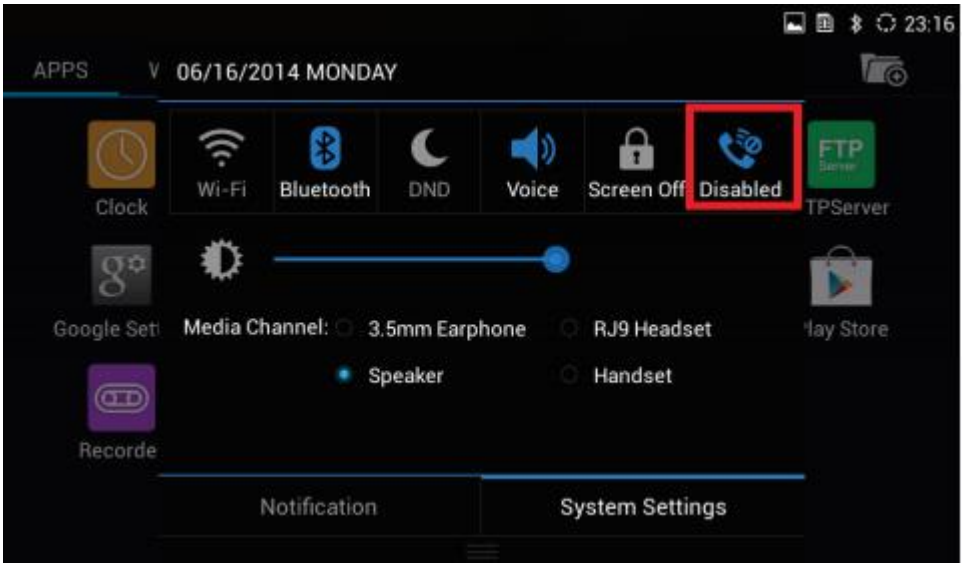

Figure 8: Dialer Disabled

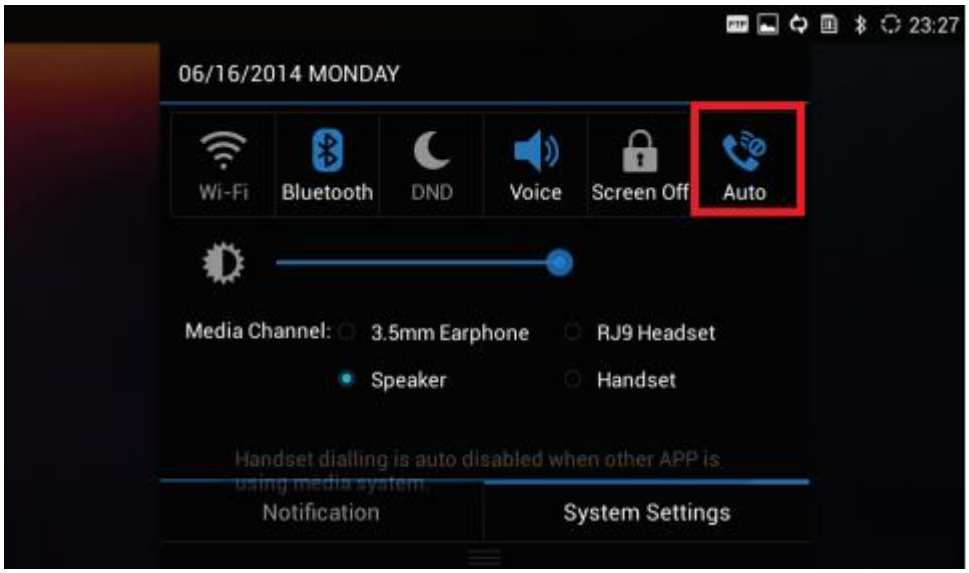

Figure 9: Dialer on Auto

Note: Users may also setup this configuration in Lync Setup application by clicking “Enable”.

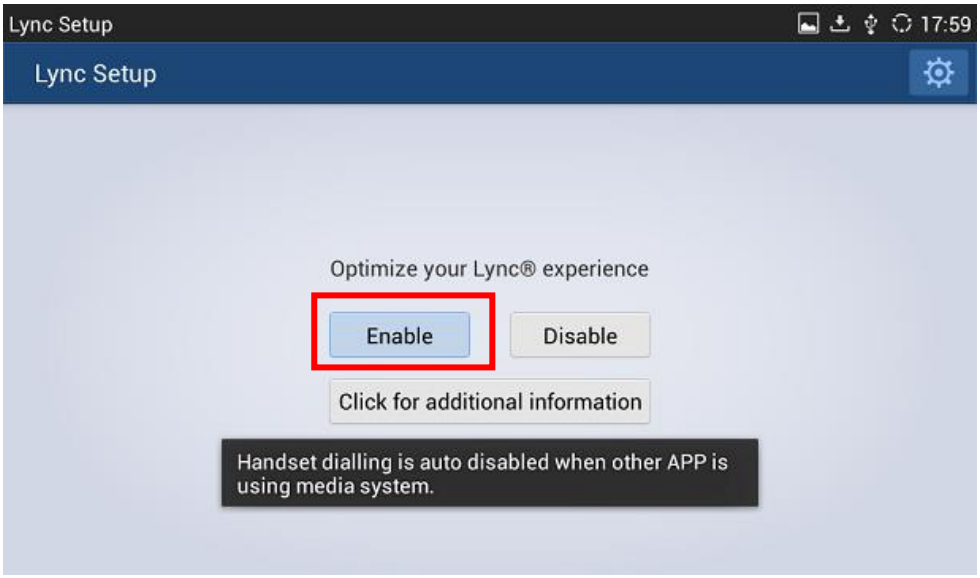

Figure 10: Disable Handset in Lync Setup

SET LYNC® AS PRIMARY ACCOUNT

Currently, IPVideoTalk account is the default primary account on GXV3275. In order to set the Microsoft Lync® application account as the primary account, please follow the steps below:

1. From the home screen select **Settings**.
2. Scroll down through the options and select **Advanced Settings**.
3. Select **Account**.
4. Select the **IPVideoTalk** account, which is typically located towards the bottom of the list.
5. Switch **Account Activation** from **ON** to **OFF**.
6. Click **OK** to save the changes.

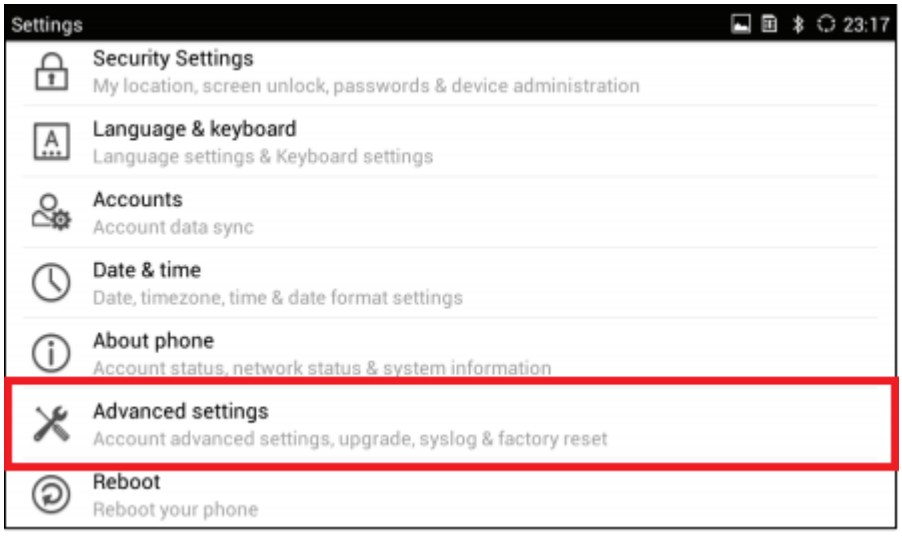

Figure 11: Advanced Settings

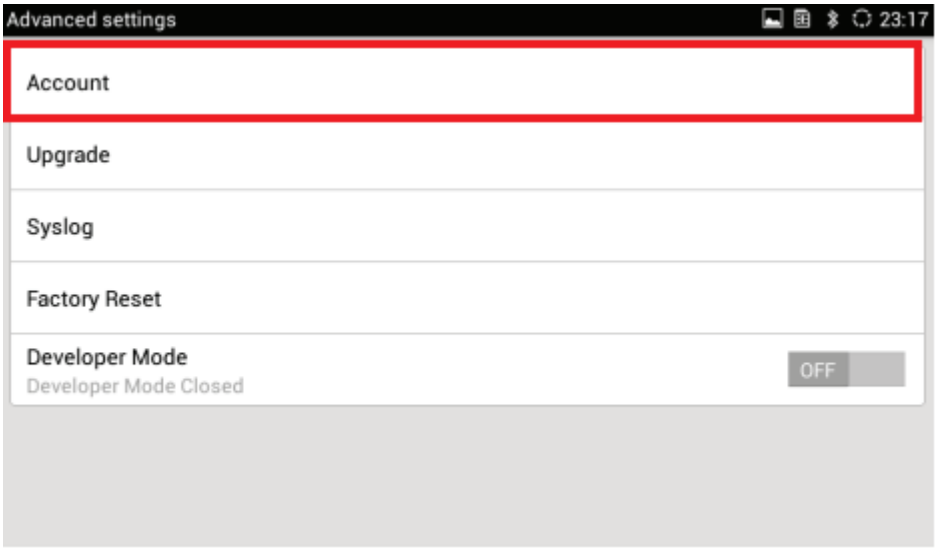

Figure 12: Account Settings

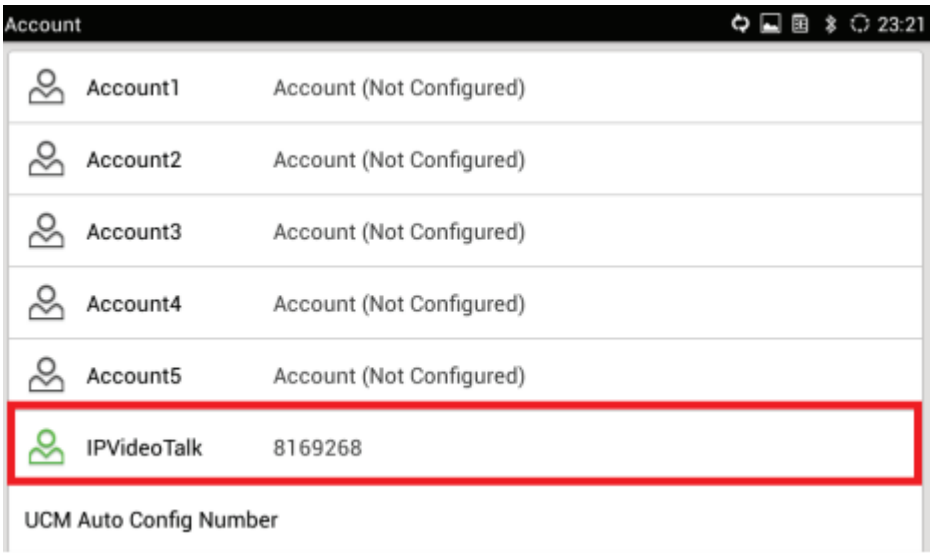

Figure 13: Select IPVideoTalk Account

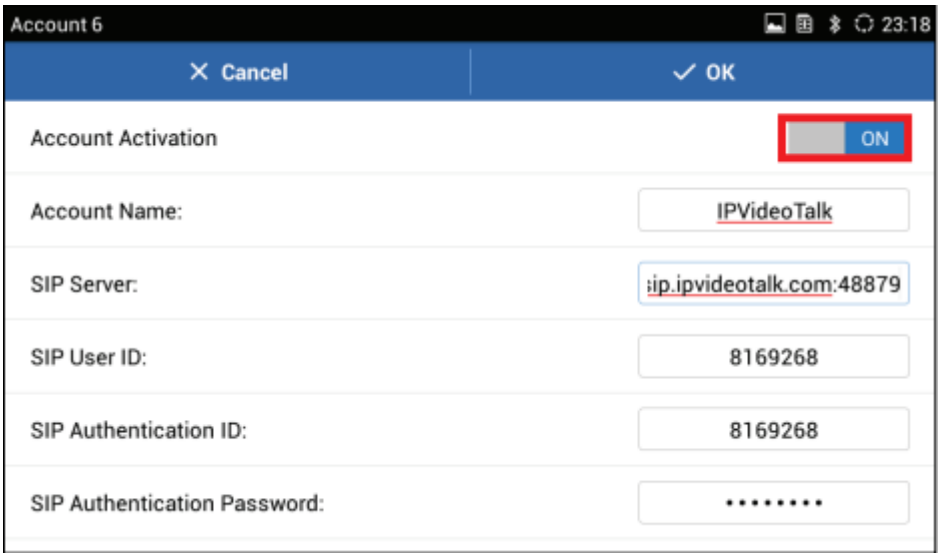

Figure 14: Account Activation ON

Once the **IPVideoTalk** account has been deactivated, when the dialer is open the first account listed should be the Lync user account, as the figure shows below:

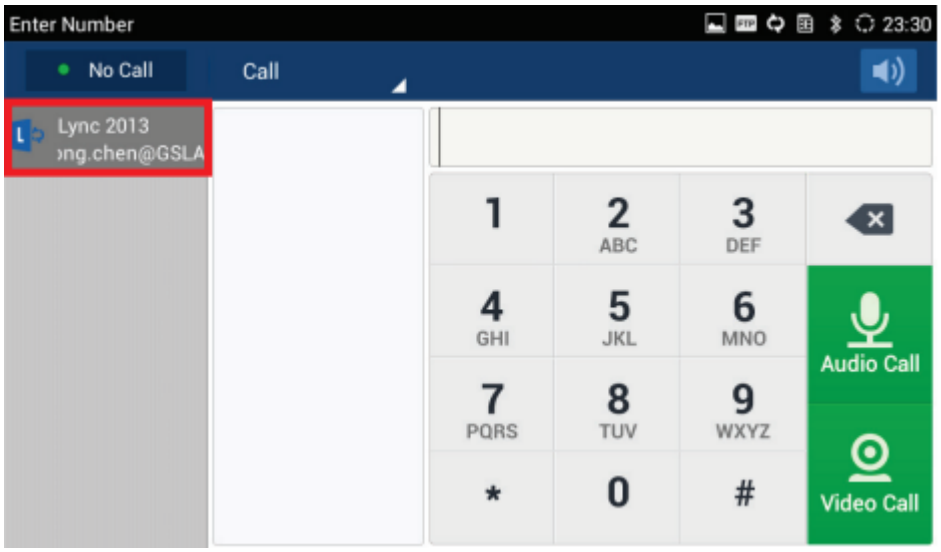

Figure 15: Showing Lync Account as Primary Account

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