# GSurf_Pro V2 Release Note

## Table of Content

<table>
<thead>
<tr>
<th>Version</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Table of Content</td>
<td>1</td>
</tr>
<tr>
<td>Version 1.0.3.36</td>
<td>5</td>
</tr>
<tr>
<td>Version 1.0.3.35</td>
<td>6</td>
</tr>
<tr>
<td>Version 1.0.3.34</td>
<td>7</td>
</tr>
<tr>
<td>Version 1.0.3.24</td>
<td>8</td>
</tr>
<tr>
<td>Version 1.0.3.19</td>
<td>9</td>
</tr>
<tr>
<td>Version 1.0.3.18</td>
<td>10</td>
</tr>
<tr>
<td>PRduct NAME</td>
<td>DATE</td>
</tr>
<tr>
<td>-------------</td>
<td>------</td>
</tr>
<tr>
<td>VERSION 1.0.3.13</td>
<td>11</td>
</tr>
<tr>
<td>VERSION 1.0.3.11</td>
<td>12</td>
</tr>
<tr>
<td>VERSION 1.0.3.9</td>
<td>13</td>
</tr>
<tr>
<td>VERSION 1.0.3.7</td>
<td>14</td>
</tr>
<tr>
<td>VERSION 1.0.2.11</td>
<td>15</td>
</tr>
<tr>
<td>VERSION 1.0.2.9</td>
<td>16</td>
</tr>
</tbody>
</table>
PRODUCT NAME
DATE
SUMMARY OF UPDATE
BUG FIX
NEW FEATURES AND ENHANCEMENT

VERSION 1.0.0.19
PRODUCT NAME
DATE
SUMMARY OF UPDATE
BUG FIX
KNOWN ISSUE

VERSION 1.0.0.18
PRODUCT NAME
DATE
SUMMARY OF UPDATE
BUG FIX
KNOWN ISSUE

VERSION 1.0.0.17
PRODUCT NAME
DATE
SUMMARY OF UPDATE
BUG FIX
KNOWN ISSUE

VERSION 1.0.0.15
PRODUCT NAME
DATE
SUMMARY OF UPDATE
BUG FIX

VERSION 1.0.0.12
PRODUCT NAME
DATE
SUMMARY OF UPDATE
BUG FIX
KNOWN ISSUE

VERSION 1.0.0.6
PRODUCT NAME
DATE
SUMMARY OF UPDATE
BUG FIX
KNOWN ISSUE
VERSION 1.0.3.36

PRODUCT NAME
GSurf_Pro V2 Video Management Utility Software (Free, PC Based)

DATE
09/16/2021

SUMMARY OF UPDATE
The main purpose of this release is feature enhancement and bug fix.

NEW FEATURES AND ENHANCEMENT

• Added recording video with default 15 seconds when Alarm Actions selected "Record".

BUG FIX

• Fixed video recording will have audio noise when Preferred Audio Codec using G.722.
VERSION 1.0.3.35

PRODUCT NAME
GSurf_Pro V2 Video Management Utility Software (Free, PC Based)

DATE
06/03/2021

SUMMARY OF UPDATE
The main purpose of this release is feature enhancement.

NEW FEATURES AND ENHANCEMENT

• Added Fast/Slow Replay feature in Replayer_V3 when multiple video/window replayed.
• Changed the default window to single one in Replayer_V2.
• Recording file extension name now matched the video codec used (H.265, H.264, MJPEG)
VERSION 1.0.3.34

PRODUCT NAME
GSurf_Pro V2 Video Management Utility Software (Free, PC Based)

DATE
04/28/2021

SUMMARY OF UPDATE
The main purpose of this release is bug fix and feature enhancement.

NEW FEATURES AND ENHANCEMENT

• Added sliding bar of Zoom In/Out for new AF IP Camera GSC36xx.
• Added abnormal reboot alarm action.
• Added Replay Tool v3 for new IP cameras.
• Search Tool using ".dll" instead of ".exe" to avoid Antivirus software false positive.
• Minimized TransServer automatically when the Search Tool opened.

BUG FIXES

• Revised TransServer RTP-MTU to 32KB.
• Fixed adding device with same IP but different RTSP port failed on forwarding sever.
• Removed the password character restrictions.
• Fixed search normal video failure.
• Fixed “REC” icon show displayed when in 6 window display mode.
• Fixed in Replayer the progress bar incorrect.
• Fixed ".avi" file cannot be opened by Replayer.
• Fixed Replayer tool not working in WinXP.
• Fixed noise when Replay MJPEG video.
• Updated signing certificate to avoid flagged by antivirus software.
VERSION 1.0.3.24

PRODUCT NAME
GSurf_Pro V2 Video Management Utility Software (Free, PC Based)

DATE
02/28/2020

SUMMARY OF UPDATE
The main purpose of this release is added support for GSC35XX new IP Cameras.

NEW FEATURES AND ENHANCEMENT

• Added support for GSC3610 and GSC3615 new IP Cameras.
VERSION 1.0.3.19

PRODUCT NAME
GSurf_Pro V2 Video Management Utility Software (Free, PC Based)

DATE
06/05/2018

SUMMARY OF UPDATE
The main purpose of this release is rebuild with updated Grandstream Logo.

NEW FEATURES AND ENHANCEMENT

• Replace old Logo with new Logo and rebuild the program.
VERSION 1.0.3.18

PRODUCT NAME
GSurf_Pro V2 Video Management Utility Software (Free, PC Based)

DATE
05/30/2018

SUMMARY OF UPDATE
The main purpose of this release is bug fixes and feature enhancement.

BUG FIX

• Fixed “Search” tool cannot access the GDS37xx device by double click the displayed result.
• Fixed crash issue when starting audio under ONVIF compatible IP cameras.
• Fixed “TransServer” cannot be searched when “Replay” tool is in usage.
• Fixed IP Camera recording in unstable network environment, the failed recording file cannot be deleted normally and will finally crash the GSurf_Pro V2 utility.
• Fixed click “Set Playback Time” will display some Chinese characters under “Replay” mode.

NEW FEATURES AND ENHANCEMENT

• Added before installing the program to check whether the program is running and the existence of old version of programs in the computer. A prompted message will ask users to close the running application and uninstall old version before installing new version, otherwise the installation will quit.
• Added ability to “Save” the order of Favorite Device under LiveView.
• Added Keyboard Shortcut for RePlayer.
• Added “Open All Cameras” and “Close All Cameras” button.
VERSION 1.0.3.13

PRODUCT NAME
GSurf_Pro V2 Video Management Utility Software (Free, PC Based)

DATE
09/22/2015

SUMMARY OF UPDATE
The main purpose of this release is bug fixes and feature enhancement.

BUG FIX

- Fixed losing video connection when protocol set to “RTSP – UDP”.
- Fixed “Replay Tool (v2)” consuming too much MIPs and slow down the program.
- Fixed double click the record file cannot open the file directly to view the video.
- Fixed when NVR device be added, the IP can domain name cannot be interchangeably configured.
- Fixed in the “Replay” tool, the IP camera Alarm IO should link with other type of playback replay.
- Fixed different language switching the HTTP server “device type” still displayed in Chinese.
- Fixed “Search” tools the version number of equipment found displayed incorrectly.

NEW FEATURES AND ENHANCEMENT

- Improved operation log of NVR/RTSP Server to be more readable.
- Added back the old V1 version Replay Tool as additional option to meet customer’s requirement.
VERSION 1.0.3.11

PRODUCT NAME
GSurf_Pro V2 Video Management Utility Software (Free, PC Based)

DATE
07/28/2015

SUMMARY OF UPDATE
The main purpose of this release is bug fixes and feature enhancement.

BUG FIX

- Fixed watching video via GSuf_Pro V2 may cause the device crash.
- Fixed Playback Tool may crash when playing video files remotely.
- Fixed when Replaying video and set playback time, the video may not show up.
- Fixed the HTTP server may sometimes crash.
- Fixed change the RTSP video port the video will not automatically reconnect.
- Fixed GVR355X Channels are not displayed at “Group Config” window.
- Fixed multiple prompt pop-up when GSurf_Pro V2 channel reached maximum number.

NEW FEATURES AND ENHANCEMENT

- Added SD card recording download tool to support DNS.
- Added delete recording files per time frame.
VERSION 1.0.3.9

PRODUCT NAME
GSurf_Pro V2 Video Management Utility Software (Free, PC Based)

DATE
05/18/2015

SUMMARY OF UPDATE
The main purpose of this release is bug fixes and feature enhancement.

BUG FIX

- Fixed Intercom function failure when working with IP cameras under NVR GVR3550.
- Fixed “Replayer” failure when playing back videos frame by frame.
- Fixed mouse over “play” button prompted “open” while actually on “pause” mode.
- Fixed abnormal display when finished playing video.
- Fixed GVR3550 via UPnP mapping device, the connection may fail.
- Fixed connecting to more than three GVR3550s could cause GSurf_Pro stop running.
- Fixed Search might fail when searching the local video recorded at Playback mode.
- Fixed IO/Signal loss video cannot be searched at GSurf_Pro.
- Fixed playing back GVR3550 recorded video would fail if switching to single screen back and forth.
- Fixed “playback” dropdown menu required double click to work instead of one click.
- Fixed GVR3550 video editing function to modify the time period of multiple circulation clips.
- Fixed GSurf_Pro and GVR3550 remote configuration modify Chrome and Firefox browsers, while IP camera remote configuration still using Microsoft IE kernel controls.
- Fixed Replayer Tool the time progress bar display issue when playing 24hour, 12hour, 6hour and 3hour respectively.

NEW FEATURES AND ENHANCEMENT

- Improved playing back 12/6/3 video, it will jump automatically to next period and schedule.
- Added TALK function to GVR3550.
- Added batch upgrade function for GVR3550.
- Removed authentication requirement when cancelling SD card downloading.
- Improved SD card recording files download tool to be compatible with new storage method implemented to IP camera after firmware version 1.0.3.6.
VERSION 1.0.3.7

PRODUCT NAME
GSurf_Pro V2 Video Management Utility Software (Free, PC Based)

DATE
03/13/2015

SUMMARY OF UPDATE
The main purpose of this release is bug fixes and feature enhancement.

BUG FIX

- Fixed “Alarm Notification” failed to work.
- Fixed “Replayer” video finished playing but the playback position still open.
- Fixed AVI conversion tool the default output path is wrong.
- Fixed GSurf_Pro V2 would crash when playback more than 5 channels simultaneously.
- Fixed NVR recorded videos replay timeout issue.
- Fixed reopen GSurf_Pro V2 would prompt a collapse window after deleting all devices configured.
- Fixed multiple display or monitor issue.
- Fixed if stop patrol play mode, the views should return to previous manual page.

NEW FEATURES AND ENHANCEMENT

- Added GVR3550 management features: Search, Add/Delete, Update, Replay, etc.
- Improved “Replayer” tool and GUI.
- Added video recording clip feature and support manual set player time.
- Added multi-language support for NVR configuration.
- Improve the GVR “recv timeout reconnection” mechanism to reduce stream mixing issue.
- Added IP:Port at invalid authentication prompt on NVR configuration page.
- Improve NVR recorded videos Search and Replay feature.
- Added pop-up window prompt for NVR event and alarm.
- Added patrol among cameras in a same group.
VERSION 1.0.2.11

PRODUCT NAME
GSurf_Pro V2 Video Management Utility Software (Free, PC Based)

DATE
06/01/2014

SUMMARY OF UPDATE
The main purpose of this release is bug fixes and feature enhancement.

BUG FIX
- Fixed UI modification for Spanish and Portuguese.
- Fixed reboot GSurf_Pro V2, PTZ automatic patrol presets settings are lost.
- Fixed when open another video in playback mode the voice button distorted in display.
- Fixed not able to add one device to broadcast from the broadcast list.
- Fixed cannot save cameras if the password having special characters like "-".

NEW FEATURES AND ENHANCEMENT
- Improved video display and recording in UDP mode.
- Added checkbox for TransServer auto startup.
- Added support of batch adding cameras to a group.
VERSION 1.0.2.9

PRODUCT NAME
GSurf_Pro V2 Video Management Utility Software (Free, PC Based)

DATE
03/18/2014

SUMMARY OF UPDATE
This is initial release of GSurf_Pro Version 2, enhanced version of GSurf_Pro Software.

BUG FIX

- Enhance scroll icons for Realtime Playback performance.
- Fixed issue with Save Display Configuration settings.
- UI modification for Spanish and Portuguese
- Modify Time Schedule and Alarm Action using default number 1 ~ 10.
- Fixed SMTP Test Report having inverted to French.
- Fixed pop-up Chinese string when Email address configured wrong.
- Fixed service not started when PC reboot and "Start with OS" checked.

NEW FEATURES AND ENHANCEMENT

- Increased maximum number of IPC supported to 72. (related PC hardware boost required)
- Support multiple display (maximum 4 displays, with supported video card)
- Zoom-In selected region lively
- Allow users to adjust live video viewing either with less delay or better fluency.
- Re-open previously closed video stream in same viewing window.
- Support automatic patrol to pre-set positions.
- Realtime System Status Report (CPU and network usage, etc.)
- Email report System Operation Status or Update (e.g.: HDD full, add/delete/modify cameras)
- Utility to convert H.264 recording videos to .AVI format for portability.
- SD card download utility to fetch recording files or snapshots inside the cameras in batch mode.
- Enhanced GS_Search tool allowing Search, Change IP, and Set Wi-Fi for all IPCs in LAN.
- HTTP utility allows users to set it as a central HTTP firmware server to upgrade firmware of IPC.
- Synchronize the time for all the IPCs with the server.
- Check new version of GSurf_Pro software automatically when selected.
VERSION 1.0.0.19

PRODUCT NAME
GSurf_Pro Video Management Utility Software (Free, PC Based)

DATE
12/20/2013

SUMMARY OF UPDATE
The main purpose of this release is bug fixes.

CHANGES SINCE FIRMWARE RELEASE 1.0.0.18

BUG FIX

- Fixed AVI Utility Tool cannot convert recording file with size more than 2GB.
- Fixed device time synchronization has corrupted names.

KNOWN ISSUE

- Replay tool – seeking while paused will break the operation.
- Video file start time and end time do not match video.
- Operating over 3-4 hours then delete IP Cameras in TransServer will cause it to crash
VERSION 1.0.0.18

PRODUCT NAME
GSurf_Pro Video Management Utility Software (Free, PC Based)

DATE
10/01/2013

SUMMARY OF UPDATE
The main purpose of this release is bug fixes to address the issues reported by BETA version.

CHANGES SINCE FIRMWARE RELEASE 1.0.0.17

BUG FIX

• Fixed no audio in recorded video

KNOWN ISSUE

• Replay tool – seeking while paused will break pause
• Video file start time and end time do not match video
• Operating over 3-4 hours then delete IP Cameras in TransServer will cause it to crash.
• Device time synchronization has corrupted names after upgrade from 1.0.0.15.
VERSION 1.0.0.17

PRODUCT NAME
GSurf_Pro Video Management Utility Software (Free, PC Based)

DATE
09/17/2013

SUMMARY OF UPDATE
The main purpose of this release is bug fixes.

CHANGES SINCE FIRMWARE RELEASE 1.0.0.15

BUG FIX

• Fixed login box without "Gsurf" logo in addition to Chinese and English wording.
• Fixed local configuration changes didn’t save after reboot Gsurf_Pro and goes back to default configuration.
• Fixed AVI Conversion Tool continuously pops up "failed to create file" prompt box when there is no valid storage paths.
• Fixed Tran Server in Chinese mode has toolbar bubble with English words.
• Fixed feature suggestion for group patrol
• Fixed Synchronous Device Time can’t synchronize the same names devices
• Fixed GSurf_Pro is unable to start when installed on an XP SP3 machine

KNOWN ISSUE

• Device order: Cannot order by ascending and descending address.
• Start Gsurf_Pro with operating system will cause Synchronize Device Time to boot automatically
VERSION 1.0.0.15

PRODUCT NAME
GSurf_Pro Video Management Utility Software (Free, PC Based)

DATE
07/22/2013

SUMMARY OF UPDATE
The main purpose of this release is bug fixes.

CHANGES SINCE FIRMWARE RELEASE 1.0.0.12

BUG FIX

• Fixed Tran-Server database file of IP cameras corrupted after PC abnormal reboot.
• Fixed software crash when mapped network drive not found. Currently the software will prompt error and change to other available driver to record the video.
• Fixed software Login WebGUI displaying wrong message.
• Fixed “Synchronous Device Time” function not working.
• Fixed under Windows 8 OS the mapped network drive will not be displayed.
• Fixed “Replay” tool will not search recorded video files correctly.
• Fixed failure to lock the system file of Trans-Server.
• Fixed unknown icon displayed in the “Synchronous Device Time” Function.
VERSION 1.0.0.12

PRODUCT NAME
GSurf_Pro Video Management Utility Software (Free, PC Based)

DATE
06/04/2013

SUMMARY OF UPDATE
The main purpose of this release is bug fixes.

CHANGES SINCE FIRMWARE RELEASE 1.0.0.6

BUG FIX

- Corrected some strings in multi-language interface
- Fixed Broadcast does not work
- Added choice for delete or overwrite configuration file during version upgrade
- Updated database access control
- Fixed GSurf_Pro cannot add camera with domain name
- Fixed GSurf_Pro delete or overwrite configuration during upgrade
- Improved Russian translation

KNOWN ISSUE

- Broadcast tool display error in Win7 64bit OS
- Replay tool drag and play feature does not work properly
- Switch language from Chinese to Russian, some strings are in English
VERSION 1.0.0.6

PRODUCT NAME
GSurf_Pro Video Management Utility Software (Free, PC Based)

DATE
03/16/2013

SUMMARY OF UPDATE
The main purpose of this release is bug fixes since initial version 1.0.0.3

BUG FIX

- Corrected some strings in multi-language interface
- Device synchronize time tool in multi-language interface
- Switch language to English or French, “TransServer” GUI display Chinese

KNOWN ISSUE

- Switch from Chinese to Russian, some strings are in English
- Audio button not synchronized with video in Replayer Tool