

Online Marketplace Warranty Limitations Policy

Grandstream Networks, Inc. ("Grandstream") prohibits its certified partners from selling the Grandstream products identified below through online market-places including but not limited to sites operated by Amazon and its international affiliates, eBay, Walmart, Craigslist, Etsy, Souq, Mercado Libre, Alibaba, Yandex, OLX, skroutz.gr and other similar sites and properties ("Prohibited Channels"):

UCM series IPPBX

GVC32xx series video conferencing system

IPVT10 enterprise collaboration server

GDS37xx series door system

GXV33xx series enterprise video phones

WP8xx series enterprise WiFi phones

GXW450x series digital voip gateways

GRP26XX series IP phones

GSC35XX series IP intercom and speakers

GWN76xx series wireless access points

Please note that if you are an end user that has obtained your Grandstream products through Prohibited Channels, Grandstream may not honor the warranty or license for your products. End users interested in purchasing the above products from Grandstream's authorized certified partners, please contact us via the following email address:

For Europe, Middle East and Africa, sales_europe@grandstream.com

For North America, sales_northamerica@grandstream.com

For Latin America, sales_latinamerica@grandstream.com

For Asia Pacific, sales_asia@grandstream.com

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